

SAN JUAN WATER DISTRICT HIGH-EFFICIENCY TOILET (HET) REBATE APPLICATION

July 1, 2026 through June 30, 2027



IMPORTANT: PLEASE READ AND FILL OUT THE REBATE APPLICATION **COMPLETELY** AND KEEP A COPY FOR YOUR RECORDS. **INCOMPLETE APPLICATIONS WILL NOT BE PROCESSED.** PLEASE TYPE OR PRINT CLEARLY IN BLUE OR BLACK INK. PLEASE MAIL OR EMAIL APPLICATION, INCLUDE BEFORE PICTURE OF TOILET AND STAMP, AFTER PHOTOS OF NEW TOILET INSTALLED, AND PURCHASE RECEIPTS. PLEASE COMPLETE A SEPARATE APPLICATION FOR EACH PROPERTY LOCATION. THE NUMBER OF REBATES IS LIMITED TO FUNDING AVAILABILITY. APPLICATIONS ARE PROCESSED IN THE ORDER RECEIVED. ALL INFORMATION ON THIS APPLICATION FORM IS KEPT CONFIDENTIAL.

WATER ACCOUNT NUMBER		ASSESSOR'S PARCEL NUMBER (DISTRICT WILL PROVIDE IF UNKNOWN)	
APPLICANT NAME*		EMAIL:	
COMPANY NAME (IF ACCOUNT IS A BUSINESS)		APPLICATION DATE	
PHONE (DAY/CELL)	PHONE (EVE)	BEST TIME TO CALL	
MAILING ADDRESS		YEAR STRUCTURE WAS BUILT (ONLY THOSE BUILT PRIOR TO 1994 ARE ELIGIBLE**)	
CITY	STATE	ZIP	

* REBATE WILL BE IN THE FORM OF A CREDIT TO YOUR ACCOUNT. REBATE WILL BE PROCESSED WITHIN 45 DAYS OF RECEIPT OF YOUR APPLICATION, RECEIPTS, AND VERIFICATION BY SJWD.
**HOMES AND BUILDINGS CONSTRUCTED AFTER 1994 WERE REQUIRED TO HAVE LOW-FLUSH TOILETS INSTALLED.

NAME AND ADDRESS OF PROPERTY WHERE TOILETS WERE INSTALLED:

PROPERTY / SITE NAME (IF APPLICABLE)		
ADDRESS	CITY	ZIP
NUMBER OF TOILETS AT PROPERTY	NUMBER OF TOILETS FOR REBATE	
PUBLIC SEWER SYSTEM ☐ No (SEPTIC) ☐ YES WASTEWATER PROVIDER: _____		
MAKE(S) AND MODEL(S) REMOVED	FLUSH VOLUME	QUANTITY
		Gallons
MAKE(S) AND MODEL(S) INSTALLED (HIGH EFFICIENCY TOILETS [HET] ONLY)	FLUSH VOLUME	QUANTITY
		Gallons
TYPE OF PROPERTY:		
☐ HOUSE	☐ SCHOOLS AND INSTITUTIONS	☐ APARTMENTS (NO. OF UNITS _____)
☐ TOWNHOUSE / CONDOMINIUM	☐ BUSINESS / COMMERCIAL	☐ DUPLEX, TRIPLEX, ETC. (NO. OF UNITS _____)
☐ MOBILE HOME		

ARE YOU THE WATER BILL RECIPIENT FOR THE ACCOUNT NUMBER LISTED ABOVE? ☐ YES ☐ NO
IF NO, PLEASE PROVIDE THE NAME AND PHONE NUMBER OF THE WATER BILL RECIPIENT.

WATER BILL RECIPIENT NAME	PHONE NUMBER
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AGREEMENT

I HAVE READ AND UNDERSTAND THE PROGRAM INFORMATION AS STATED ON PAGE 2 OF THIS APPLICATION. I CERTIFY THAT I HAVE INSTALLED SAID TOILET(S) AT THE SUBJECT PROPERTY. I ALSO UNDERSTAND THAT BY SIGNING HERE I AGREE TO ALLOW MY WATER PROVIDER TO VERIFY THE INSTALLATION OF THE HIGH-EFFICIENCY TOILET(S) (HET) AT SAID PROPERTY. I AGREE TO HOLD SAN JUAN WATER DISTRICT, SACRAMENTO REGIONAL COUNTY SANITATION DISTRICT, AND THE REGIONAL WATER AUTHORITY HARMLESS FROM ANY AND ALL LIABILITY OR CLAIMS FOR DAMAGE RESULTING FROM THE INSTALLATION OF THE HET, THE INSPECTION OF THE PREMISES TO VERIFY PROPER INSTALLATION, AND ANY OTHER ACTIVITY RELATED TO THIS PROGRAM.

AUTHORIZED SIGNATURE	TITLE (IF APPLICANT IS A BUSINESS)	DATE
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RETAIN YOUR COMPLETED APPLICATION AND COPY OF YOUR SALES RECEIPT(S).
YOUR ORIGINAL SALES RECEIPT MUST ALSO BE AVAILABLE FOR VERIFICATION PURPOSES.
FOR MORE INFORMATION, CALL SAN JUAN WATER DISTRICT AT (916) 791-2663.

FOR SJWD USE ONLY		APPLICATION ID (For internal use only):	
APPLICATION RECEIVED BY _____		DATE RECEIVED _____	
☐ APPROVED	☐ DENIED	REASON FOR DENIAL _____	
# TOILETS _____	REBATE AMOUNT \$ _____	SRCSD AMOUNT \$ _____	ORIGINAL RECEIPT _____
INSPECTION —	☐ REQUIRED	☐ WAIVED	PERFORMED BY: _____
	☐ APPROVED	☐ DENIED	REASON FOR DENIAL _____
REBATE REQUEST SENT TO RWA BY: _____		DATE: _____	

HOW TO GET YOUR HIGH EFFICIENCY TOILET (HET) REBATE:

1. Call *San Juan Water District* at (916) 791-2663 to find out if rebates are available.
2. Photograph the toilet(s) being replaced with additional photos of the manufacture date stamp inside the tank or on the lid.
3. Purchase and install the new toilet(s). You must be replacing a toilet using 2.0 gallons per flush or greater to be eligible. Replacing an ultra-low-flow toilet (ULFT) with a HET does not qualify for a rebate. Only homes and buildings constructed prior to 1994 are eligible for a rebate. (Homes constructed after 1993 were required to have low-flush toilets installed.)
4. You may install the toilet(s) yourself or you may also hire a licensed contractor.
5. Photograph the new toilet(s) installed.
6. Have the completed application and a copy of your dated receipt and/or contractor's invoice copy to mail or email. The receipt must include the price, model and brand of each toilet installed. Staff must also see your original dated receipt for verification purposes. Contractor's itemized invoices must include contractor's original material receipts. The District rebates amount of contractor's cost price only. Your receipt must be legible and show proof of your payment.
7. Rebates are up to **\$150** for a residential **HET** and up to **\$250** for a **Commercial HET**. Call *San Juan Water District* to verify the amount you are eligible for. Total rebate amount will not exceed customer cost. Eligible expenses include 1.28 gallon per flush (or less) tank, bowl, seat, supply line, wax ring, caulking, bolts, bolt covers, tax, and cost of professional installation. Toilets with an adjustable flush volume are not eligible for a rebate.
8. *San Juan Water District* will issue a bill credit within forty-five days of receipt of your completed application and required attachments.
9. *San Juan Water District* is required to send IRS form 1099 to the customer and the IRS when rebates total \$600 or more. You must provide your Social Security # or Tax ID # if your rebate totals \$600 or more.

Qualifications

1. Cash register receipts must be dated within the program period of **July 1, 2026 through June 30, 2027**. The number of rebates is dependent upon the availability of program funds. Call *San Juan Water District* to confirm funds are available.
2. The location of installation must be in the San Juan Water District retail service area.
3. Residential, commercial, industrial, institutional and multi-family applicants are eligible.
4. Replacement of an ULFT (1.6 gallons per flush) with a HET (1.28 gallons per flush) is not eligible for rebate under this program.
5. Homes constructed after 1993 are not eligible for rebate under this program.
6. Questions? Call San Juan Water District at (916) 791-2663.

Permitting

Building permits are not required when a residential customer removes and installs a toilet on existing plumbing. A permit is required when a plumbing fixture will be relocated or if you are a business customer.

Disclaimer

San Juan Water District, the Regional Water Authority (RWA), and the Sacramento Regional County Sanitation District (SRCSD) reserve the right to deny an application of any participant who does not meet all requirements as outlined. The RWA, *San Juan Water District*, and the SRCSD reserve the right to change the terms of this program at their discretion. The RWA, *San Juan Water District* and the SRCSD are not responsible for receipts or paperwork lost in the U.S. Mail. The RWA, *San Juan Water District* and SRCSD cannot guarantee that the installation of the HETs will result in lower water utility costs. The number of rebates is dependent upon the availability of program funds. Applications will be processed, when all required information is provided by the applicant, on a first-come, first-served basis.

Customer Survey

This rebate program is partially funded through a grant from the California Department of Water Resources. As part of that program, we are surveying customers to understand why they are making their choices regarding the replacement of toilet fixtures. In order for your rebate to be processed in a timely manner, please complete the following questions:

1. Toilets are being installed in a:

- ☐ Home
☐ Business

2. How many toilets do you have in your home or business? If a business, please specify number of urinals also.

3. How many toilets are being replaced?

4. For efficient toilets already installed in the home, how would you rate their performance?

- ☐ Better than expected
☐ About what expected
☐ Below what expected
☐ Don't yet know

5. Primary reason for replacing existing toilet with a more efficient toilet (please check only one).

- ☐ Bathroom remodel
☐ Toilet broken or not performing well
☐ Heard about the rebate program
☐ Concerned about saving water
☐ Other _____

6. If there are toilets in the home/business that are not being replaced, (please check all reasons that apply below).

- ☐ Toilet is already 1.6 gallons per flush or less
☐ Existing toilet is working well
☐ New toilet too expensive
Other _____

7. Would you consider replacing any toilets that are not efficient (greater than 1.6 gallons per flush) in the next 2 years if additional rebates are available?

- ☐ Yes
☐ No

8. How did you find out about the program? (Please check all that apply):

- ☐ Utility billing/Newsletter
☐ Newspaper/Publication
☐ Radio/TV
☐ Billboard
☐ At an event
☐ Friend/Neighbor
☐ Other

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