

Ordinance Type	District Operations	Date Adopted	June 28, 2006
Ordinance Number & Title	8000 - Rules and Regulations for Water Service	Date Amended	June 25, 2008

8000.01 Rules and Regulations for Water Service

Water service shall be furnished to Customers only in accordance with the rules and regulations set forth in this Code of Ordinances or as otherwise authorized by the Board of Directors in any ordinance, resolution, rule, regulation, or policy. By applying for or receiving water service from the District, each Customer covenants and agrees to be bound by and to comply with this Code and all applicable District ordinances, resolutions, rules, regulations and policies.

8000.02 Appeal of Rules and Regulations for Water Service

When any Person, by reason of special circumstances, believes that any provision of this Code or other District ordinance, resolution, rule, regulation, or policy is illegal or inequitable as applied to the Person, or his, her or its Premises or situation, or that a decision of a District Staff Person is incorrect, the Person may make written application to the Board describing the facts and special circumstances concerning the decision or situation complained of, citing the appropriate laws and Code provisions or other District ordinances, resolutions, rules, regulations, or policies, and requesting a waiver or modification of any staff decision or other relief as applied to the Person or his, her or its Premises or situation. After considering the matter at a noticed public meeting, the Board may waive or modify the challenged decision and/or grant such other relief as appropriate. The Board also may find, on its own motion, that by reason of special circumstances a provision of this Code or other District ordinance, resolution, rule, regulation or policy should be waived or modified as applied to a particular Person, Premises or situation.

8000.03 Notices from the District

Notices from the District to a Customer will be given in writing, either delivered to the Customer or mailed to his or her last known address, except that where conditions warrant or in an emergency, the District may give oral notice by telephone or in Person.

8000.04 Notices to the District

Notices from a Customer to the District may be given by the Customer or the authorized representative orally or in writing at the office of the General Manager or to an employee or agent of the General Manager who is authorized to receive notices or complaints, or may be sent by U.S. or overnight mail to the General Manager's attention at the District office.

Revision History:

Revision Date	Description of Changes	Requested By
6/25/08	Ord. 08-001 repealed all prior ordinances	