



NEWS RELEASE

**For Immediate Release
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Water Supplies Provided by San Juan Water District are Not Affected by Covid-19 San Juan Taking Measures to Protect Customers and Employees

Granite Bay, CA – Water supplies from San Juan Water District are not affected by Covid-19 and are safe for all uses, including drinking, washing hands, disinfecting surfaces, etc. San Juan serves drinking water to over 265,000 customers in eastern Sacramento and southern Placer counties. The District treats water to the highest standards, including disinfection, which kills pathogens and maintains safe water throughout its distribution system. There is no need for customers to use bottled water to protect themselves.

San Juan continues to operate around the clock to provide water to its customers. The District is taking actions to minimize the risk of infection to its customers and employees. Non-essential District employees are working from home, and the customer service lobby is closed to visitors. San Juan offers bill payment and other customer services online, via mail or over the telephone.

“San Juan wants to assure its customers that its water supplies continue to be reliable and safe,” said District General Manager Paul Helliker. “We are also taking every measure we can to avoid Covid-19 infections of District personnel and customers.”

At its March 25 meeting, the San Juan Board of Directors will consider actions to assist customers with financial impacts related to the nation’s and state’s responses to Covid-19. The District will consider suspending water shutoffs for non-payment during the emergency, as well as suspending late fees and interest. A teleconference option will be available to participate in that Board meeting.

For more information, visit www.sjwd.org.

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[San Juan Water District](http://www.sjwd.org) provides reliable, high-quality water service to approximately 265,000 retail and wholesale customers in eastern Sacramento and southern Placer counties. In addition to serving its own retail customers, San Juan delivers wholesale water supplies to Citrus Heights and Fair Oaks water districts, Orange Vale Water Company, the City of Folsom (for customers north of the American River) and, periodically, to Sacramento Suburban Water District.