WaterGram

July/August 2023

SAN JUAN WATER

SINCE



GOOD NEWS! NEW, IMPROVED PAYMENT SYSTEM

This month, we are launching a new, improved bill pay service. Our new platform features a user-friendly portal and more features than before to view and pay bills online.

Some of the new features include:



Payments through Apple Pay, Google Pay, Venmo or PayPal

Important: As part of this change, AutoPay customers will be deactivated in the old system after the July or August bill is paid. We are sending out separate notifications after your account is changed to the new platform to let you know about your next steps.

If you have any questions, please call (916) 791-0115.



NEW PROJECT UNDERWAY TO IMPROVE AIR PRESSURE RELEASE VALVES

San Juan Water District is conducting the first phase of improvements to 45 air release valves which entails replacing existing valves that are either not functioning properly and/or have venting underground. Those with underground venting need to be reconfigured to vent above ground according to new California regulations. This phase started in late June and will continue through September.

Potential impacts include water shut-offs, minimal landscaping disturbance and traffic control measures. Shut-offs are based on the minimum number of impacted customers necessary to complete the work which is anticipated to only be for a short duration, likely between six and eight hours. All affected homes will be notified at least 48 hours before a shut-off.



Minimal traffic control measures will be required so please follow all road signs and personnel directions. Landscaping may be disturbed but will be replaced to the same or better condition. We will take before and after photos as we work near your home or business.

AND THAT'S A WRAP! HINKLE PROJECT COMPLETE

IN CASE YOU MISSED IT:

We are happy to announce the Hinkle Reservoir Liner & Cover Replacement Project is complete, after many years of planning and construction. San Juan coordinated closely with many other agencies to ensure you had the water you needed, 24/7.

Check out what our board and project partners had to say:



HOW MANY WATER EFFICIENCY PRACTICES ARE YOU FOLLOWING?

We are featuring some important water saving tips below, many of which we don't focus on often. Take a tour of your landscaping and yard and see what you are missing in your water efficiency routine.

Landscaping

- Apply 3-4 inches of bark or organic mulch around plants to reduce evaporation
- Consider your lawn's slope and drainage patterns and place plants with high moisture requirements at the base of slopes to take advantage of natural drainage
- Choose native and low-water plant varieties
- If your lawn or landscaping is set on a slope, water in short intervals to prevent runoff

Lawn Care

- Raise the height of your lawnmower blades and save 500 to 1,500 gallons a month
- Aerate your lawn regularly to help water reach grass roots more easily
- Change spray-head sprinklers to MP Rotators that apply water in larger droplets at a slower rate
- When walking on your lawn, if grass blades spring back up quickly, you don't need to water

Water Features/General

- Use a pool cover to reduce evaporation
 - Maintain chemicals in spas and fountains to help extend the water life
 - If you drain your spa, reuse the water to irrigate plants or landscaping
 - Take your car to a carwash (they use recycled water) or use a bucket and hose nozzle when washing yourself

San Juan Water District 9935 Auburn-Folsom Road Granite Bay, CA 95746 916-791-0115 sjwd.org **General Manager** Paul Helliker

€ @SanJuanWaterDistrict
✓ @SanJuanWtrDist

Board of Directors Dan Rich Manuel Zamorano Edward "Ted" Costa Kenneth H. Miller Pamela Tobin

