



**Seeks Candidates For  
Water Efficiency Technician**

**About Us...**

San Juan Water District, located in Granite Bay, California, is a community services district created by a vote of the citizens in 1954. The District provides wholesale water to more than 160,000 people and retail to 30,000 people living in eastern Sacramento and southern Placer Counties. The District wholesales water to Citrus Heights, Fair Oaks and San Juan (retail) Water Districts, Orange Vale Water Company and the City of Folsom with surplus treatment capacity available to Sacramento Suburban Water District. The District provides treatment and delivery of more than 50,000 acre-feet of water per year to wholesale and retail customers.

With rich history dating back to the Gold Rush era, the District has served the community for more than 150 years. The District's highest priority is to provide reliable, high-quality water to its customers – every day, year in and year out. The District is significantly involved in reshaping California's water dialogue.

San Juan Water District is led by a five-member board of directors who are elected by the community to provide guidance, strategy, and policy for district programs and policies.

**The Position...**

The Water Efficiency Technician is part of the Customer Service team, supporting water efficiency programs and projects as it relates to water audits, processing rebates, and assisting customers with water efficiency matters.

Duties may include:

- Assisting or conducting residential and non-residential water audits, assisting with documenting the results of water audits and following up with customers on water efficiency recommendations.
- Updating database and assisting with preparation and mailing of water budget letters.

- Tracking and responding to reports of water waste and inefficiency issues; assisting customers in investigation of reported water use problems; recommending general irrigation schedules and other methods to eliminate water waste; and providing advice regarding installation of water-saving devices.
- Investigating high water use by individual customers and assisting customers with taking water efficiency measures.
- Acting as a District representative on water efficiency issues for the community; coordinating community efficiency awareness programs; and providing assistance to the public related to water efficiency questions, issues and product inquiries.
- Participating in regional water efficiency efforts and planning.
- Maintaining library of water efficiency material and products and distributing water-saving devices, educational brochures and other materials to new and existing customers.
- Tracking and responding to reports of water waste and inefficiency.
- Providing back up for Customer Service positions as needed.

**The Ideal Candidate...**

To be considered, candidates should be knowledgeable of customer service, possess computer skills including use of Microsoft Word, Excel and Outlook, and have an ability to learn to analyze problems, identify and locate causes of water inefficiency. The qualifications include:

I: High school diploma or equivalent, supplemented by public speaking, communication, technical writing, horticulture, irrigation, landscape design or related courses.

Valid California Driver's License issued by the California Department of Motor Vehicles.

**Compensation and Benefits...**

The salary range is \$31.34 to \$37.60. In addition, the District offers competitive benefits which include District contribution to CalPERS retirement, medical (100% of premium for most

offered plans), dental and vision for employee and dependents; District paid life insurance; 12 paid days of sick leave; 11 paid holidays; and paid vacation depending on length of service. In addition, the District provides retiree health benefits with 50% of the premium paid with 10 years of service and an additional 5% with each year of service up to 100% with 20 years of service in CalPERS participating agencies.

**Application Process...**

To be considered for this position, please submit a District application, resume and cover letter, and three professional references to Shellie Anderson at Bryce Consulting. The position is open until filled with the first screening taking place at the close of business on October 3, 2022.

Shellie Anderson

Bryce Consulting, Inc.

Email: [sanderson@bryceconsulting.com](mailto:sanderson@bryceconsulting.com)

Visit the District's website at [www.sjwd.org](http://www.sjwd.org) for an application.

