

# SAN JUAN WATER DISTRICT

# Water Rate

## FACT SHEET



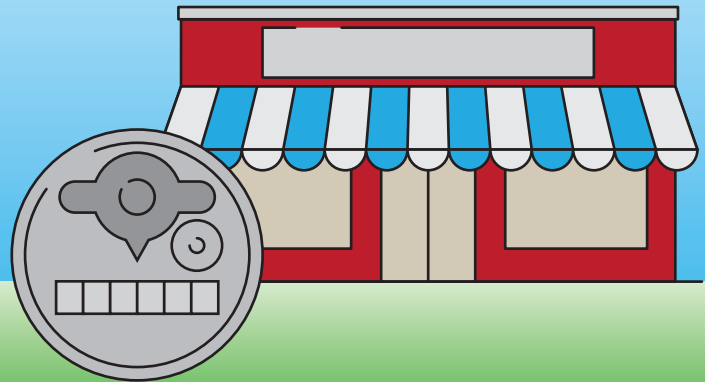
### YOUR WATER CHARGES AND WHAT THEY FUND

Our highest priority is to provide you with a reliable, high quality water supply and excellent customer service at reasonable and equitable costs. Many customers aren't aware the bill they pay is made up of two charges. The charges fund things such as purchasing and delivering water, capital improvement projects and debt repayment.

### YOUR RATES CONSIST OF TWO CHARGES

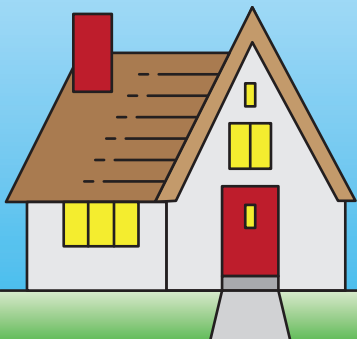
#### FIXED CHARGE

is based on your water meter size and intended to recover your share of the fixed costs of operating and maintaining the system.



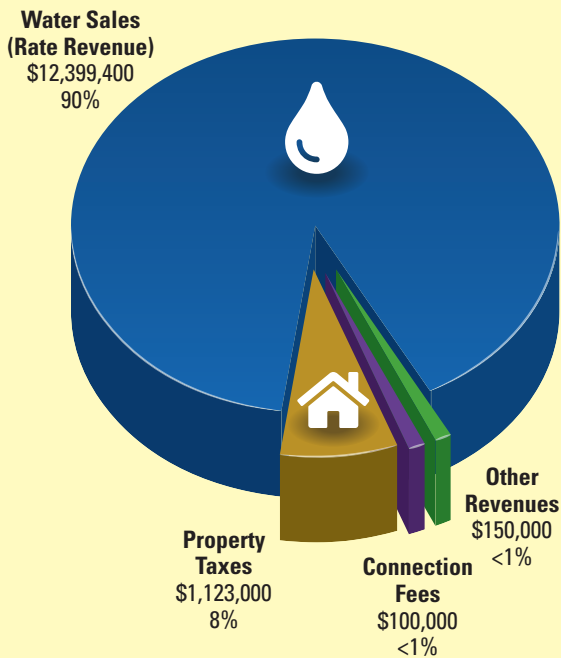
#### USAGE CHARGE

is based on a uniform water rate multiplied by your water use and intended to cover the cost of obtaining, treating and delivering clean water to your home or business.



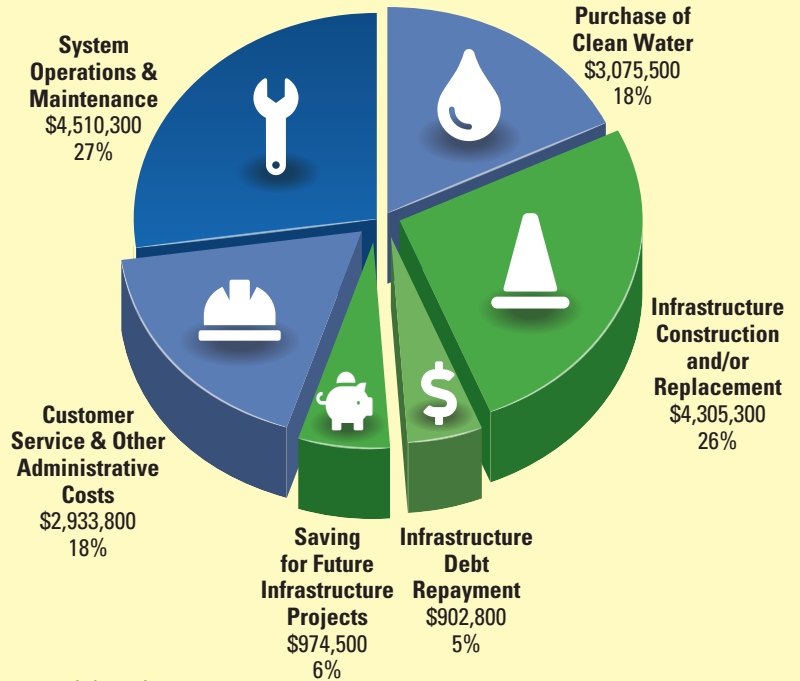
## REVENUE SOURCES

These are our 2019/20 fiscal year revenue sources.



## HOW YOUR RATES ARE ALLOCATED

Your rate dollars fund many items as shown in our 2019/20 expenses.



A fiscal year runs July 1–June 30

## WHAT YOUR RATES FUND



Maintaining, repairing and testing water quality in 210 miles of pipeline, 6 pump stations and hundreds of valves and fixtures



Providing metering, billing and administrative services for 10,708 business and residential accounts, including water use efficiency and regulations/legislation



Treating and delivering nearly 4 billion gallons per year of safe, reliable drinking water to over 31,000 customers



Major infrastructure projects, such as replacing the cover and liner of our 62 million-gallon reservoir, replacing the lining of the 40" pipeline to Fair Oaks and more



Repaying \$14 million borrowed to fund infrastructure improvements



Saving money for future infrastructure replacement

San Juan is legally prohibited from charging more than the actual cost of providing water service.

## WE'RE HERE TO HELP

It's important to us that you understand your water charges. For more information, please visit [sjwd.org/fees-and-rates](http://sjwd.org/fees-and-rates) or call us at (916) 791-0115.

