



Tony, Operations Manager >

**DELIVERING
HIGH-QUALITY,
RELIABLE WATER**

IMPROVING INFRASTRUCTURE ENSURES CLEAN, RELIABLE WATER SUPPLY



For the past few years, most of San Juan’s infrastructure repair and replacement program has focused on the wholesale system. We’ve renovated our 50-year old regional water treatment plant and the major transmission pipelines that deliver water to our 150,000 customers, including the 30,000 customers served by our retail system.

With the update of our Retail System Master Plan nine months ago, we are turning our attention to investment needs for our retail system infrastructure. These improvements are critical to ensure we continue to provide customers with reliable, clean water.

Kokila Reservoir, a 4.5-million-gallon water storage facility located just east of Sierra College Boulevard and Nightwatch Drive, will be the first of various major replacement projects. The cover and liner are well past their normal lifespan. We will replace them with a pre-stressed concrete tank that is the same size. A major upgrade of the pipelines along Cavitt-Stallman and Twin Rocks roads is also planned. More information will be available in the coming months.

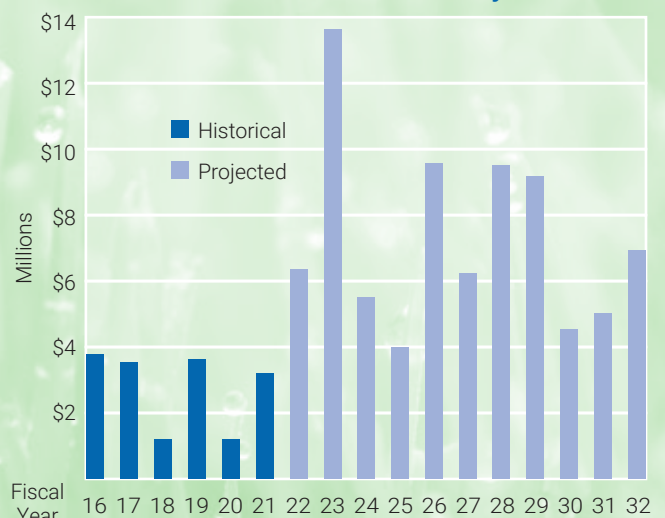
REVENUE NEEDED TO FUND NECESSARY IMPROVEMENTS

In the Retail System Master Plan, we identified significant infrastructure investment needs that require additional rate revenue to fund. The San Juan Board of Directors is considering options for water rates for the next three years and will be sending a notice of potential rate increases to retail customers in November in a special mailer called the “Prop 218 Notice.” It should arrive in property owner mailboxes sometime in late November or early December.

The notice will provide information about the proposed rates and links to access more details and information about public workshops where you can provide feedback and get your questions answered. More importantly, it will communicate the date, time and location for a public hearing conducted by our Board to hear public comment on the financial plan and proposed rate schedule and make a final decision on how to proceed.

For more information, visit sjwd.org/2020-retail-master-plan and sjwd.org/fees-and-rates.

Investments in the Water System



WATER SUPPLY UPDATE

In early July, Governor Newsom asked all Californians to reduce their use of water by 15 percent compared to 2020. By August, the Sacramento region had succeeded in reducing use by 6 percent, on top of the ongoing 13 percent reduction we have achieved since 2013.

A mild La Niña is forecasted to occur this winter, which could mean either wet or dry conditions in northern California. Whatever the precipitation level, San Juan is working with our neighboring water agencies to maximize the available water supplies from both the American River and our groundwater basin to ensure customers have supplies that are as reliable as possible.

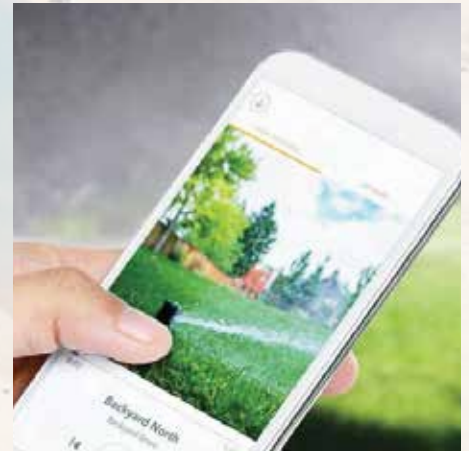
As we move into November and December, customers can turn off their irrigation systems to reduce water use even more.



Turn off your irrigation systems.



Let your lawn go dormant over the winter months.



Install a weather-based irrigation controller. Check [sjwd.org/save-on-a-smart-irrigation-controller](https://www.sjwd.org/save-on-a-smart-irrigation-controller) for more information.

WATER SHUTOFF EXTENSION

On September 23, 2021, the Governor signed a budget bill extending the prohibition on discontinuing water service to December 31, 2021. When the order expires, the District will resume water service disconnections for nonpayment. More information to come. Be sure to follow [@SanJuanWtrDist](https://twitter.com/SanJuanWtrDist) on Twitter and [@SanJuanWaterDistrict](https://www.facebook.com/SanJuanWaterDistrict) on Facebook to receive timely information.

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