

WELCOME TO San Juan Water District

WE ARE AT YOUR SERVICE

Rob, Engineering Services Manager >

Hello and Welcome

Our rich history dates back to the Gold Rush era. That's more than 160 years of service to the community. Our mission is to ensure delivery of a high-quality, reliable water supply at the lowest reasonable price. To do this, we maintain a progressive water treatment facility supplying you with some of the cleanest water in the state. We build and maintain miles of pipeline, pump stations and infrastructure. Our business is to provide you with water from its origination in the Sierra Nevada mountains to your tap.

San Juan has many programs, like rebates, that can save you money. Our friendly, well-trained staff can recommend ways for you to use water more efficiently. Plus, we offer free workshops on topics ranging from installing drip irrigation systems to proper plant selection.

Our website is filled with helpful information and educational resources on all things water. Visit sjwd.org to learn more about us, workshops, paying your bill, our Board agendas and more. At San Juan, providing excellent, quality customer service is our number one priority.

Stop by our office to say "hello" or stroll through our WEL Garden where you can pick up ideas for your next landscaping project whether it's big or small. Again, welcome to the community. We're glad you're here.

Questions? We're here to help. Call us at (916) 791-0115 or visit us at sjwd.org.

Lisa, Customer Service >

Free and Helpful SERVICES & PROGRAMS

San Juan's website and staff will provide you with tips on how you can be more water efficient. Reducing your water use is good for the environment and may help reduce the cost of your water bill. Take advantage of our free programs and services we offer.

Planning a new garden? Updating your irrigation system? Suspect you might have a leak? Our staff is trained by the California Department of Water Resources, the Irrigation Association, California Polytechnic State University and the California Center of Urban Horticulture.

To optimize your yard's water efficiency, let us perform a free landscape and irrigation review. It will include a look at your controller and a zone-by-zone irrigation analysis. After the review, staff will provide a report outlining your system's deficiencies, make improvement suggestions and provide water saving resources. To schedule a free landscape review, call (916) 791-2663.

Water & Money Saving Rebates

We regularly apply for grants so we can pass the money and water-saving rebates to you. Apply for a rebate to help offset the cost of updating inefficient irrigation systems and appliances. Visit our website or call us for a list of current rebates.



San Juan Water District
9935 Auburn-Folsom Road
Granite Bay, CA 95746

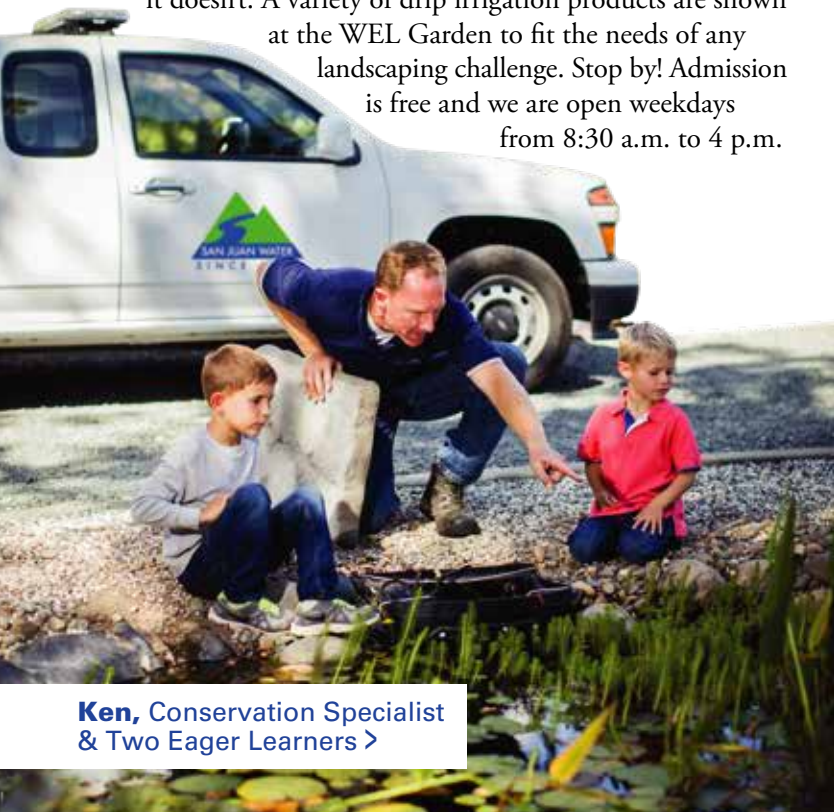
WELCOME TO THE
San Juan Water District

Important Information
for New Customers

Get Inspired

VISIT OUR WATER EFFICIENT LANDSCAPE GARDEN

Take a self-guided tour of our WEL Garden located behind our administration office at 9935 Auburn-Folsom Road. The garden demonstrates low water and low maintenance landscape designs and water efficient irrigation techniques that can be easily applied to your yard at home. Our plants are irrigated by “smart” irrigation controllers that make adjustments based on the weather. Low volume sprinkler nozzles keep water on the lawn where it belongs and off sidewalks and driveways where it doesn't. A variety of drip irrigation products are shown at the WEL Garden to fit the needs of any landscaping challenge. Stop by! Admission is free and we are open weekdays from 8:30 a.m. to 4 p.m.



Ken, Conservation Specialist
& Two Eager Learners >

Exceptional Water Quality

Your water comes from the pristine American River watershed. The American River begins at the high Sierra Nevada with three forks leading to Folsom Lake. Before reaching your home or business, your water first goes through an extensive treatment process and testing for more than 200-plus contaminants. The purity of our water meets and exceeds state and federal standards. It's some of the highest quality water available in California. Visit our website for the latest annual water quality report.

A Board of Directors Governs Your District

San Juan Water District is governed by a board of directors as a community services district. Attend a board meeting to learn more about your water. Meetings are held the fourth Wednesday of each month at 6 p.m. at 9935 Auburn-Folsom Road in Granite Bay. Agendas are available on our website.

Where We Serve Water

San Juan Water District is a wholesale and a retail agency providing water to more than 150,000 people. The Wholesale agency provides treated water to San Juan Retail, Citrus Heights Water District, Fair Oaks Water District, Orange Vale Water Company and to the City of Folsom north of the American River. Periodically, San Juan Wholesale sells water to Sacramento Suburban Water District. When water is provided to all of these agencies, we serve over 325,000 people.

Water Efficiency Tips to Try

Incorporating water efficient practices into your daily life is smart. Here are some tips to help you save.

INDOORS

- ✓ Reduce shower times from 10 to 5 minutes and save 10 gallons each shower
- ✓ Fix a leaking toilet and save 30 to 50 gallons per day (free leak detection tablets are available at our office)
- ✓ Install a hot water recirculation pump to get hot water when you want it and stop watching cold water go down the drain (rebate available)

OUTDOORS

- ✓ Install drip irrigation for trees, shrubs and flowers and save 15 gallons each time you water
- ✓ Add 2 to 3 inches of mulch around trees and plants and save 30 gallons for every 1,000 square feet
- ✓ Install a smart controller that will shut off irrigation when it rains and adjust your irrigation settings based on the day's weather (rebate available)



San Juan Water District

9935 Auburn-Folsom Road

Granite Bay, CA 95746

8:30 am to 5 p.m. Monday - Friday

(916) 791-0115 for general information and emergencies

(916) 791-2663 water efficiency staff

Our website sjwd.org is updated frequently to keep you posted about our programs, services, water issues and water efficiency tips. You can also pay your bill online. After-hours emergency calls are immediately forwarded to a district representative.

OTHER IMPORTANT NUMBERS

Garbage Pickup

Recology Auburn Placer **530-885-3735**

Sacramento County **916-875-5555**

City of Folsom **916-355-7295**

Gas and Electric Service

Pacific Gas & Electric (PG&E) **800-743-5000**

SMUD **888-742-7683**

Sewer Service

So. Placer Municipal Utility District **916-786-8555**

Sacramento County **916-875-5555**

City of Folsom **916-355-7295**

School Districts

Eureka Union (Placer County) **916-791-4939**

Roseville Joint Union
(Granite Bay High) **916-786-2051**

San Juan Unified
(Sacramento County) **916-971-7700**

Folsom Cordova Unified **916-294-9000**