



### WE'RE MAKING IT EASIER FOR YOU TO PAY YOUR WATER BILL!

Many customers are taking advantage of our two new bill-paying options that were introduced in January. If you are interested in having the amount of your water bill automatically deducted from your checking or savings account each billing cycle, just follow these simple steps.

- 1 Contact us and request a form to sign up for our electronic funds transfer service. You can call our customer service department at (916) 791-0115 or log onto our web site at [www.sjwd.org](http://www.sjwd.org) to download the authorization form.
- 2 Return the completed form with a voided check for your checking account OR your savings account number and the American Banker Association (ABA) number.
- 3 Continue to pay your water bill until you receive a bill showing your payment will be deducted from your bank account on the specified date. From the time you sign up, it will take one billing cycle to enroll you in the program.

You may also pay your water bill with your VISA or MasterCard by stopping by our office or by calling us at (916) 791-0115. Some customers have also expressed an interest in signing up to have their water bill automatically paid by credit card each billing cycle. We are currently working out the details to implement this service. Please watch for an update in our May *Water Gram*.

### SIMPLE LANDSCAPING TIPS

With the heavy irrigation season around the corner, we encourage you to use water efficiently. Here are a few simple tips that can help you save water.

- Check to see if you are over- or under-watering your lawn by pushing a screwdriver into the

ground. If it goes in easily, then your soil is moist. If it doesn't, it is dry. A lawn that is watered properly will have wet soil to a depth of three to four inches.

- Use water efficient landscaping to save on your water consumption. Visit our Water Efficient Landscape (WEL) Garden behind our offices for great ideas about plants that require little water and innovative landscaping techniques. We can help you make your landscape beautiful and water efficient. For more information, please visit our WEL Garden or contact our conservation department at (916) 791-2663.

### MEET SAN JUAN WATER DISTRICT'S NEW CONSERVATION MANAGER

We're pleased to introduce the newest member of the San Juan Water District team, Charlie Pike. Charlie will serve as the regional conservation manager and will primarily be responsible for developing a regional conservation program and securing grant funding to support our conservation programs. He comes to the district with over 15 years of experience in the water industry.



Before joining the district, Charlie worked for the California Department of Water Resources. His achievements include participation in the creation of the water conservation practitioner certification standards and examination for the American Water Works Association (AWWA), administration of a \$1.9 million leak detection grant program to 57 local water agencies, and obtaining numerous grants for water efficiency programs throughout California.

Charlie has also received many awards and honors for his work in the water industry. Most notably, in 1996 he was selected as a Resource Agency Fellow with University of California, Davis. He was responsible for surveying the California food processing industry to identify ways to improve energy efficiency, water efficiency and pollution prevention.

Join us in welcoming Charlie to our district. We're happy to have him on board.

Water Efficient

## FREE LANDSCAPE IRRIGATION REVIEW PROGRAM

Now is a good time to take advantage of our free landscape irrigation review program. Upon request, a certified district representative will visit your home to review your irrigation system and provide you with water saving tips and suggestions about how to improve your system's performance. Using a computer program, we can also design a yearly irrigation table based on your landscape's individual specifications. This service usually results in a more healthy landscape with less water applied and could save you money if you're paying a metered rate. To schedule an appointment or receive additional information, please call (916) 791-2663.



## URBAN WATER MANAGEMENT PLAN COMPLETE

We recently updated and submitted a five-year Urban Water Management Plan to the California Department of Water Resources. The comprehensive plan features background about our service area including current and projected population statistics, existing and planned sources of water availability and a summary of the efficient water use practices being implemented to protect our water supply.

The 2000 Urban Water Management Plan demonstrates that the programs and resources we have in place will help ensure an adequate water supply for the planned development within our service area — now and in the future.

## BOARD OF DIRECTORS UPDATE

At the December 13 board meeting, Dorothy Kilgore was nominated to serve as the San Juan Water District board of directors president for 2001. Ted Costa was nominated to serve as vice president for the upcoming year. The public is always welcome and encouraged to attend board meetings. The board of directors meets regularly on the second and fourth Wednesday of the month at 7 p.m. at the district office, 9935 Auburn Folsom Road in Granite Bay.

## WE WANT TO HEAR FROM YOU!

We recently developed a customer satisfaction survey to gauge our service to you, our customer. Customers who have contacted us for various service needs are being selected at random to give us their opinion. We always strive to provide you with the best possible service and your input can help. If you would like more information about the customer satisfaction survey or would like a survey to fill out, please call us at (916) 791-0115 or visit our web site at [www.sjwd.org](http://www.sjwd.org).

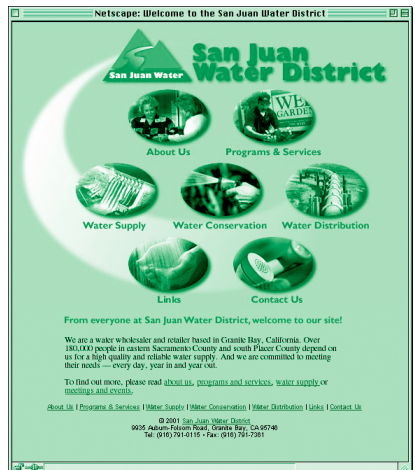
## MARK YOUR CALENDAR Free Composting and Pruning Demonstration

A free composting demonstration will be held Saturday, March 10 at 9 a.m. followed by a fruit tree pruning demonstration at 10 a.m. in our orchard at the district office. Please join us to learn about composting and techniques for maintaining your fruit trees so that fruit can be picked from the ground level.



## Check Us Out Online!

With the click of a mouse, you can find information about San Juan Water District in a matter of seconds. Our site has been recently updated to now include a WEL Garden page, a regional water planning page, new programs and services, plus much more! Check us out at [www.sjwd.org](http://www.sjwd.org) and see all that we have to offer you.



SAN JUAN  
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