



### AN UPDATE FROM YOUR BOARD

#### Changes May Be On The Horizon For The Wholesale Agency Group

Representatives of Northridge Water District and Arcade Water District recently requested to join our wholesale agency group which has included Citrus Heights Water District, Fair Oaks Water District and Orange Vale Water Company since 1954.

The San Juan board has appointed directors Ted Costa and Lyle Hoag to serve on a committee with other representatives of the wholesale agency group to further investigate this opportunity. The potential for consolidating services of the two districts into the wholesale agency group could allow us to provide better services to our community and create a more reliable water supply. Watch for more updates in the next *Water Gram* and see our web site at [www.sjwd.org](http://www.sjwd.org) for additional information.

#### Thank You Customer Rate Resource Committee

Thank you to the 10 dedicated customers who participated on the customer rate resource committee. In a series of six meetings, a broad-based group of customers representing agricultural, residential and commercial interests provided valuable input about the rate setting process and made recommendations for the five-year financial plan. The financial plan along with proposed rates was presented to the board of directors February 9, 2000 for review. The board will not take action on the plan until staff has an opportunity to prepare the 2000/2001 proposed budget.

#### MARK YOUR CALENDAR Water Education Fair

Join us at a water education fair at the US Bureau of Reclamation's American River Education Center on Saturday, May 13, from 10 a.m. to 3 p.m. In addition to the Garden and Education Center, there will be hands-on water activities for kids

and adults, including treatment plant and Folsom Dam tours. Watch for more details in our next *Water Gram*.

#### Free Fruit Tree Pruning Demonstration

A free fruit tree pruning demonstration will be held Saturday, April 29 from 10 to 11 a.m. in our orchard at the district office. Please join us to learn about techniques for maintaining your fruit trees.



#### LANDSCAPING TIPS

With the irrigation season just around the corner, please remember

**to use your water efficiently.**

To check your lawn's moisture, simply push a screwdriver into the ground. If it goes in easily, your soil is moist. If not, it is dry. A lawn that is watered properly will have wet soil to a depth of three to four inches.

**Use water efficient landscaping to save on your water consumption.**

Trees such as Colorado blue spruce, western rosebud and big leaf maple are not only beautiful, they also require very little water. Other plants to look for include manzanita groundcovers and wild lilac shrubs. For more information on water efficient plants, please visit our Water Efficient Landscape garden behind our district office or contact our conservation department.

#### HAVE YOU CHECKED OUT OUR WEB SITE LATELY?

Visit us at [www.sjwd.org](http://www.sjwd.org) for other helpful hints about using water.



## BILLING NEWS

### We've Changed Our Billing Statements

Most of you have already noticed that your bill looks a little different. Here's some important information to look for:

**ACCOUNT NUMBER**  
When we changed our billing system, your account number also changed. Please make note of it and, if you're paying your water bill online, be sure to update your computer program with your new account number!

**San Juan Water District**  
A Public Agency  
P.O. Box 2670 • Granite Bay, California 95746  
9935 Auburn Folsom Road • Granite Bay, California 95746  
(916) 791-0115 • www.sjwd.org  
OFFICE HOURS: Monday - Friday 8:30 AM to 5:00 PM

ENTER AMOUNT OF YOUR PAYMENT \$

SERVICE ADDRESS  
1234 ELM STREET 000000000

\*\*\*\*\*AUTODIALYING  
JOHN SMITH  
1234 ELM STREET  
GRANITE BAY, CA 95746

BILLING PERIOD: ACCOUNT NUMBER  
1/1/00 To 2/28/00 0000000000

DUE DATE: AMOUNT DUE  
1/31/00 \$110.14

RETURN TOP PORTION WITH YOUR PAYMENT

TEAR HERE

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OFFICE HOURS: Monday - Friday 8:30 AM to 5:00 PM

NAME AND SERVICE ADDRESS  
JOHN SMITH  
1234 ELM STREET

ACCOUNT NUMBER  
000000000

This billing was created using new billing software. PLEASE NOTE YOUR NEW ACCOUNT NUMBER. Call 791-0115 if you have any questions regarding this bill.

PREVIOUS READ	CURRENT READ	DESCRIPTION	AMOUNT	PRG RATE
0	0	2-MONTHLY EXTRA FOOTAGE P1 (Step 1) Meter Tap Number:	0000000000	\$10.00
		2-MONTHLY FLAT RATE 1" P1 (Base)		\$0.00
TOTAL THIS BILLING PERIOD:			\$110.14	

ACCOUNT NUMBER	APPEARS/ CREDITS	BILLING PERIOD	DUE DATE	AMOUNT NOW DUE
000000000	\$0.00	1/1/00 To 2/28/00	1/31/00	\$110.14

**MESSAGES**  
Please read the information in the message box. This is where we provide important facts and details about your account. You can find it directly in the center of your statement.

### Data Processing Error

We recently experienced a data processing error where some customers paying a flat rate received the wrong information on their January/February billing statement. We corrected the information and mailed each affected customer a revised statement. However, many of you missed our message stating that it was a corrected bill and paid from both the original and corrected statement.

For those of you who paid your bill twice, we have applied your over-payment to your March/April water

bill. If you have questions, please contact our billing department. We apologize for the inconvenience.



The San Juan Water District Board of Directors meets regularly on the second and fourth Wednesday of the month at 7 p.m. at the district office, 9935 Auburn Folsom Road, Granite Bay, California. The public is always welcome to attend.



### SAN JUAN WATER DISTRICT

P.O. Box 2670  
9935 Auburn Folsom Road  
Granite Bay, CA 95746  
www.sjwd.org

#### Board of Directors

Kenneth H. Miller,  
*President*  
Dorothy Kilgore,  
*Vice President*  
Edward J. "Ted" Costa  
Lyle N. Hoag  
Glenn A. Miller

#### General Manager

Jim English