

WEL GARDEN OFFERS BEAUTIFUL RESOURCES

Don't start planning your new landscape until you visit the district's Water Efficient Landscape (WEL) Garden, a free resource that is especially beneficial to customers wishing to plant a low-maintenance, water-efficient garden.

The WEL Garden is located behind the district's offices and has a wide variety of garden types, including deer resistant, turf substitute, pond, shade, perennial and rock gardens, to name a few.

Each garden boasts simple techniques that can be applied to residential gardens. For example, the turf substitute garden includes a variety of beautiful alternatives that don't require a lot of water, including hardscape (such as decking and concrete) and low water-use ground-covers. The pond garden relies on its own ecosystem — plants and fish — to clean and maintain the water so chemicals aren't necessary.



The district welcomes you to use its WEL Garden as a resource center or simply a place to enjoy quiet solitude and beautiful surroundings. The WEL Garden is free and open to the public for self-guided tours Monday through Friday from 8:30 a.m. to 5 p.m.

EQUALIZED PAYMENT PLAN HELPS BALANCE WATER BILLS

Enjoy consistent water bills throughout the year by taking advantage of San Juan Water District's equalized payment plan.

Water consumption can fluctuate seasonally, resulting in unbalanced water bills. With the equalized payment plan, you will be billed the same amount on every two-month water bill. The billed amount is set by calculating a 12-month average of your bills based on previous consumption. The district will revisit the equalized billed amount annually in May or June (depending on whether you are billed in odd or even months) and adjust the amount as necessary.

To sign up, please call the district at (916) 791-0115 or visit our website at www.sjwd.org/CustomerService/PaymentOptions.

SPRINGTIME DISTRICT FLUSHING PROGRAM



San Juan Water District will resume its annual flushing of fire hydrants in parts of Placer County this spring. The district routinely performs such maintenance, which is essential to sustaining water quality, pressure and flow rates. By flushing the hydrants, district staff can check and repair hydrants and valves before they become a problem.

The district continually monitors your water supply to ensure the water you receive is clean and healthful. As we move forward with this program, rest assured knowing your water quality is better than the standards set forth by the Department of Health Services. We appreciate your understanding and patience throughout this important and necessary process.

NEW ACCOUNT NUMBER FORMAT FOR CUSTOMERS WHO PAY BILLS ONLINE

As a reminder to our customers, the district recently updated the account number format for customers who use an on-

line bill paying service. In order to continue processing payments accurately and efficiently, the account number and customer number have been combined for these customers. For example, if your account number was 12345678 and your customer number was 0001234, your new account number is 12345678.0001234.

Please notify your online payment service that your account number has changed to the new format.

WE APOLOGIZE!

In its January bills, the district included a letter to customers regarding the change in account number format required for online payment services. The letter was inadvertently sent to all customers, causing confusion for those who do not use an online bill payment service. **We apologize for this oversight and any confusion that it may have caused.**

As always, if you have any questions about your statement or payments, don't hesitate to call us at (916) 791-0115. Thank you for your continued patience as we strive to make our billing system as convenient and efficient as possible for all customers.

ACCOUNT INFORMATION	
Name:	JOHN SMITH
Service Address:	1234 MAIN STREET
Account Number:	12345678.0001234
Bill Date:	01/04/2006
Due Date:	01/25/2006



Water



METER BOX UPKEEP

Please remember to keep your meter box visible, easily accessible and free of obstructive landscaping at all times. If your water meter box is not easily accessible for emergency water shut-off, your property could be damaged by the subsequent rupturing of a pipeline. In addition, root intrusion from trees and shrubs near the meter box can severely damage the water line and service box, eventually causing the service line to break.

By keeping the landscaping around your meter box trimmed or removed at all times, you can help avoid these potential problems.

APRIL SHOWERS BRING MAY FLOWERS

As spring approaches, take these simple steps to ensure efficient water use throughout the season.

- Use a broom or rake instead of a hose to clean driveways and patios.
- Flush your irrigation system to remove any debris deposited during winter months.
- Check your irrigation system for leaks.
- Replace clogged irrigation emitters or nozzles.
- Reset your irrigation controller to ensure proper run times for each station.
- Use a moisture sensor — an inexpensive device that can be purchased at your local hardware or gardening store — to determine when to water your landscaping.

SJWD offers a variety of free services to help customers use water efficiently. Call (916) 791-2663 to request any of the following:

- **A landscape irrigation review**, during which our certified staff members will offer advice on improving your irrigation system's performance.
- **Irrigation troubleshooting** by district staff, which includes such tasks as reprogramming irrigation timers or checking the system for leaks.
- **Assistance with your water meter**, including tips for reading meters, detecting leaks and using water more efficiently.

MARK YOUR CALENDAR

Free Workshop for District Customers

At a free workshop on April 15, SJWD customers can learn about some simple ways to increase water efficiency!

For the first 15 minutes of the workshop, district staff will discuss **hot water demand systems**, which ensure hot water comes from your faucet the moment you turn on the tap, eliminating the wait while it travels from the water heater.

A majority of the workshop will focus on **drip irrigation** tips and techniques, providing helpful information to do-it-yourself landscapers who currently have or are planning to incorporate a drip irrigation system.

In addition, tips about **weather-based or "ET" controllers** will be provided. ET controllers operate irrigation systems based on daily rainfall and weather patterns, eliminating the need for customers to reset their timers with the seasons.

- When:** Saturday, April 15 from 9-12 p.m.
- Where:** SJWD, 9935 Auburn-Folsom Road, Granite Bay
- Cost:** Free to all SJWD customers

Space is limited so please call (916) 791-2663 to reserve your spot.

DID YOU KNOW...?

You may qualify for a rebate if you purchase and install a hot water demand system or ET controller! Prior to purchasing any new equipment, please call (916) 791-2663 for more information about specific requirements needed to qualify for a rebate.

Through funding provided by the U.S. Bureau of Reclamation, the district offers up to \$125 in rebates to customers who purchase and install a qualifying ET controller and up to \$75 in rebates to customers who purchase and install a qualifying hot water demand system.

SAFETY REMAINS A HIGH PRIORITY FOR SJWD

Three years ago, SJWD was among the first three water agencies in the nation to receive a U.S. Environmental Protection Agency grant for \$115,000 to conduct a vulnerability assessment. The district contracted with engineering specialists to conduct the assessment, which included evaluation of the district's security and emergency response procedures with the help of local and federal law enforcement authorities.

The district has since implemented a number of security improvements to help ensure your water supply is continually safe and reliable.



SAN JUAN WATER DISTRICT

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