



ATTENTION METERED CUSTOMERS! CHANGES IN BILL SERVICE PERIOD COMING YOUR WAY

To make better use of our new customer information and billing software, SJWD is changing the way it bills the base charge for metered customers. Metered customers' rates will not increase as a result of this transition — bills will just be calculated differently. Over the next few months, we will implement a change to the base charge portion of your bill so that it is calculated by the number of days between meter reads as opposed to the flat two-month base charge. Consumption charges are already based on your usage from dates your meter was read. We are working to make this an easy and efficient transition to minimize any impact on our metered customers. There will be no change to billing dates or due dates. Customers paying a flat rate will not be affected by this change. If you have any questions about your bill, contact SJWD customer service at 791-0115.

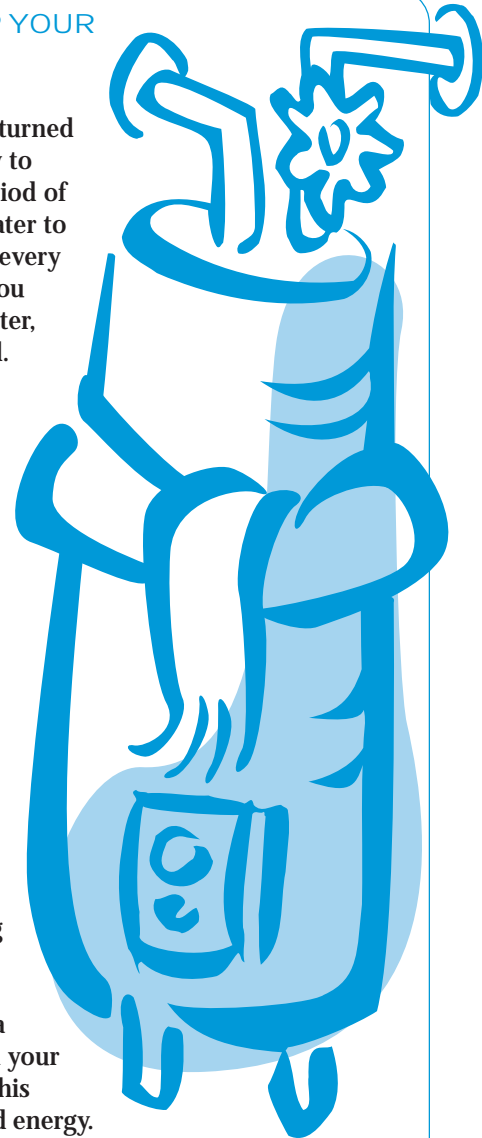


WATER WITH THE WEATHER!

Don't forget to turn off your irrigation system this winter! As the moisture from rain and fog satisfies nearly all the demands of your lawn and outdoor landscaping during winter months, only a little, if any, watering is necessary. So remember to water with the weather by turning off your sprinklers and irrigation system during the rainy season. Or, simply install a rain sensor to automatically shut off your irrigation system and eliminate unnecessary watering. Rain sensors are inexpensive (around \$10) and available at most home improvement stores.

BUNDLE UP YOUR PIPES THIS WINTER

Have you ever turned on the tap only to wait a long period of time for hot water to come out? For every moment that you wait for hot water, water is wasted. But reducing water waste — and protecting your pipes in the process — is simple! Just wrap your hot water pipes with insulating material. This will help reduce the time it takes for water to heat and prevent your pipes from freezing during cold winter nights. You can also wrap a blanket around your water heater. This saves water and energy.



ELECTION RESULTS ARE IN!

In November, Ted Costa, Lyle Hoag, and Dorothy Kilgore were re-elected to the San Juan Board of Directors to serve a two-year term. Additionally, new board officers were elected in December.

Here are the board officers and members:

Kenneth H. Miller,
President

Lyle N. Hoag,
Vice President

Edward J. "Ted" Costa

Dorothy Kilgore

Glenn A. Miller

Board of director meetings are open to the public and take place on the second and fourth Wednesday every month at 7 p.m. at SJWD, located at 9935 Auburn Folsom Road in Granite Bay. We invite you to attend!



Water



TURN OFF THE TAP!

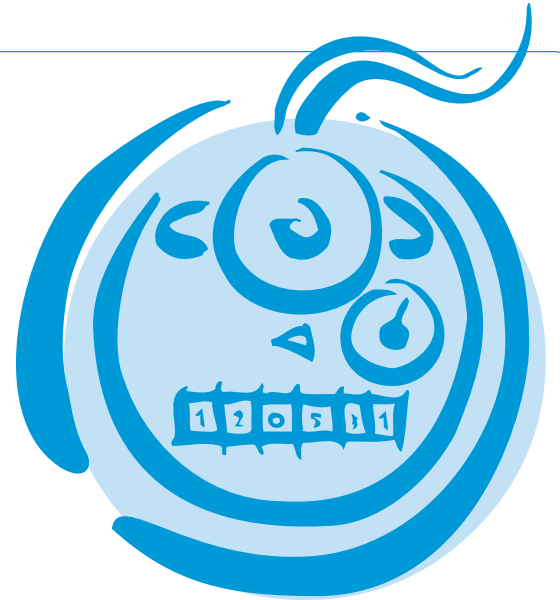
Helpful Hints For Indoor Water Efficiency

- Install a low-flow showerhead (save up to 800 gallons a month)
- Turn off the tap while brushing your teeth (save up to 10 gallons a day)
- Install ultra-low flush toilets (save 10 to 40 gallons a day)
- Run full loads of laundry and dishes (save up to 800 gallons a month)
- Use a high-efficiency washing machine (save more than 16 gallons a load)
- Repair a leaky faucet (save up to 430 gallons a month)
- Install a low-flow faucet aerator (save more than 140 gallons a month)
- Fix toilet leaks (save up to 500 gallons of water a day)

Using your water meter to detect leaks in or outside the home is simple. First, shut off all faucets, valves and other water fixtures. Then, look at your water meter. If the triangular-shaped leak detector is still turning, you probably have a leak somewhere in or outside your home. Call 791-0115 or visit www.sjwd.org for more information on detecting both indoor and outdoor leaks. We can help you locate them.

SJWD OFFERS FREE PROGRAMS

Looking for free water saving devices? If your home was built prior to 1992, you may qualify for a free residential plumbing retrofit. SJWD will provide you with water saving devices like low-flow shower heads, toilet tummies, and kitchen and bathroom sink aerators — all free of charge! As a non-profit organization dedicated to providing its customers with quality service, SJWD offers a number of free programs. For more information, visit our Web site at www.sjwd.org and click on "SJWD's Free Programs."



FREE METERED RATE COMPARISON

As you may know, SJWD is reading all water meters to gather water consumption information, so we can provide you with a comparison of your flat rate to a metered rate. A rate comparison may prompt you to take steps now to save in the future when metered billing takes effect. If the comparison shows you will pay more on a metered rate, we offer many free programs and services to help improve water efficiency. To request a comparison, please contact us at 791-0115 or e-mail jgagnier@sjwd.org. We will be happy to assist you!



MARK YOUR CALENDAR

The following free classes will be offered at San Juan Water District on Saturday, March 15:

- At 9 a.m., Bushnell Nursery will display and give a presentation on a variety of water efficient plants.
- At 9:30 a.m., learn how leaves and grass clippings can enhance your soil through composting.
- At 10 a.m., landscape experts, who are also Master Gardeners, will demonstrate proper pruning techniques.
- At 11 a.m., learn how to install drip irrigation to improve water efficiency.

For additional information, please contact our conservation department at 791-2663.



SAN JUAN
WATER DISTRICT
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www.sjwd.org

Board of Directors
Kenneth H. Miller,
President
Lyle N. Hoag,
Vice President
Edward J. "Ted" Costa
Dorothy Kilgore
Glenn A. Miller

General Manager
Jim English