

HOW TO GET YOUR HIGH EFFICIENCY TOILET (HET) REBATE:

1. Call *San Juan Water District* at (916)791-2663 or 888-WTR-TIPS (888-987-8477) to find out if rebates are available.
2. Purchase and install the new toilet(s). You must be replacing a toilet using 2.0 gallons per flush or greater to be eligible. Replacing an ultra-low-flow toilet (ULFT) with a HET does not qualify for a rebate. Only homes and buildings constructed prior to 1994 are eligible for a rebate. (Homes constructed after 1993 were required to have low-flush toilets installed.)
3. You may install the toilet(s) yourself or you may also hire a licensed contractor.
4. Call (916)791-2663 to schedule an inspection of your toilet(s) and agree to allow *San Juan Water District* to verify installation of the toilet(s). You must be present during this inspection.
5. Have the completed application and your original dated receipt and/or contractor's invoice with the price, model and brand of each toilet listed individually ready for SJWD staff to pick up on the day of your appointment. Your receipt must be legible and show proof of your payment. Keep a copy for your records.
6. Rebates are up to **\$125** for a residential **HET** and up to **\$200** for a **Commercial HET**. Call *San Juan Water District* to verify the amount you are eligible for. Total rebate amount will not exceed money spent. Eligible expenses include 1.28 gallon per flush (or less) tank, bowl, seat, supply line, wax ring, caulking, bolts, bolt covers, tax, and cost of professional installation. Toilets with an adjustable flush volume are not eligible for a rebate.
7. *San Juan Water District* will issue a bill credit within forty-five days of receipt of your completed application and required attachments.
8. *San Juan Water District* is required to send IRS form 1099 to the customer and the IRS when rebates total \$600 or more. You must provide your Social Security # or Tax ID # if your rebate totals \$600 or more.

Qualifications

1. Cash register receipts must be dated within the program period of **July 1, 2011 through June 30, 2012**. The number of rebates is dependent upon the availability of program funds. Call *San Juan Water District* to see if funds are available.
2. The location of installation must be in the San Juan Water District retail service area.
3. Residential, commercial, industrial, institutional and multi-family applicants are eligible.
4. Replacement of an ULFT with a HET is not eligible for rebate under this program.
5. New construction is not eligible for rebate under this program.
6. Questions? Please refer to the toilet brochure for more specific information and qualifications at www.rwah2o.org.

Permitting

Building permits are not required when a residential customer removes and installs a toilet on existing plumbing. A permit is required when a plumbing fixture will be relocated or if you are a business customer.

Disclaimer

San Juan Water District, the Regional Water Authority (RWA), and the Sacramento Regional County Sanitation District SRCSD reserve the right to deny an application of any participant who does not meet all requirements as outlined. The RWA, *San Juan Water District*, and the SRCSD reserve the right to change the terms of this program at their discretion. The RWA, *San Juan Water District* and the SRCSD are not responsible for receipts or paperwork lost in the U.S. Mail. The RWA, *San Juan Water District* and SRCSD cannot guarantee that the installation of the HETs will result in lower water utility costs. The number of rebates is dependent upon the availability of program funds. Applications will be processed, when all required information is provided by the applicant, on a first-come, first-served basis.

Customer Survey

This rebate program is partially funded through a grant from the California Department of Water Resources. As part of that program, we are surveying customers to understand why they are making their choices regarding the replacement of toilet fixtures. In order for your rebate to be processed in a timely manner, please complete the following questions:

1. Toilets are being installed in a:

- Home
 Business

2. How many toilets do you have in your home or business? If a business, please specify number of urinals also.

3. How many toilets are being replaced?

4. For efficient toilets already installed in the home, how would you rate their performance?

- Better than expected
 About what expected
 Below what expected
 Don't yet know

5. Primary reason for replacing existing toilet with a more efficient toilet (please check only one).

- Bathroom remodel
 Toilet broken or not performing well
 Heard about the rebate program
 Concerned about saving water
 Other _____

6. If there are toilets in the home/business that are not being replaced, (please check all reasons that apply below).

- Toilet is already 1.6 gallons per flush or less
 Existing toilet is working well
 New toilet too expensive
Other _____

7. Would you consider replacing any toilets that are not efficient (greater than 1.6 gallons per flush) in the next 2 years if additional rebates are available?

- Yes
 No

8. How did you find out about the program? (Please check all that apply):

- Utility billing/Newsletter
 Newspaper/Publication
 Radio/TV
 Billboard
 At an event
 Friend/Neighbor
 Other