

Your San Juan field services staff are the ultimate LEAK DETECTIVES



Your San Juan field services staff actively works throughout our entire water distribution system to prevent, find and stop leaks. In 2017, the district surveyed approximately 75 miles of pipeline and service lines. They found and repaired multiple leaks. In total, an estimated 34 million gallons per year were saved due to the district's leak detection program. Distribution staff also responds in a timely manner to fix emergency leaks throughout the system. The water distribution system is a complex system of water main pipelines, distribution pipelines and pump stations. This saves you money, stops water waste and ensures water reliability.

Big Payoff \$aves San Juan Millions

San Juan will realize major savings of \$8.8 million in pension costs! This will help reduce upward pressure on future customer rates. San Juan contracts with CalPERS to provide pension benefits to all eligible San Juan employees. San Juan contributes the required amount to fund the pension every year.

Due to investment losses during the recession and changes in assumptions, the plan was underfunded. Rather than incur interest costs each year, San Juan worked with CalPERS to make a series of extra payments from both wholesale and retail reserves that will result in savings of approximately \$8.8 million.



Tune in and press play!

San Juan and its regional partner Be Water Smart have video libraries full of tips, tricks and how-tos. Don't miss these free resources literally at your fingertips!

▶ sjwd.org/helpful-videos

▶ bewatersmart.info/videos

Water Transfer ✓ Dollar Savings ✓

This win-win project is complete. Our water transfer with two San Juan wholesale customer agencies Fair Oaks Water District and Citrus Heights Water District is complete. Fair Oaks and Citrus Heights increased groundwater production to offset surface water supply they would have received from San Juan. This surface water was sold to agencies in the San Joaquin Valley, generating additional revenue that will help reduce upward pressure on future water rates.

sjwd.org/san-juan-2018-water-transfer

Thank you for your patience!

 We appreciate your patience while we updated our billing system. The new system went live on April 1. Check out our website for online and recurring payment options! You can also call customer service at (916) 791-0115 to set this up.

