



DELIVERING HIGH-QUALITY, RELIABLE WATER

Ken Kirkland, Water Efficiency Lead &
Jared Clark, Water Efficiency Technician

NEW & IMPROVED ONLINE PAYMENT SYSTEM

Our new and improved online payment system is live! You can now make a payment, enroll in autopay, view bills or sign up for paperless billing. For more information, and to register on the new site, visit sjwd.org/pay-my-bill.



READY TO INVEST IN A NEW WASHING MACHINE?

Did you know, clothes washers account for about 20 percent of all indoor water use? The average family does 300 loads of laundry which adds up to about 12,000 gallons of water each year! If you wash clothes in hot or warm water, you are also using additional energy.



San Juan customers may qualify for a bill credit of up to \$100 for the purchase and installation of a high efficiency washing machine. Machines with a water factor of 4.0 or less are eligible. Visit our rebates page to learn more: sjwd.org/rebates.

Rebates are limited and available on a first come, first served basis. Interested customers should contact us at **916-791-2663** before purchasing a new washing machine, to make sure it qualifies for the rebate and that funds are still available.

OFFICE CLOSURES

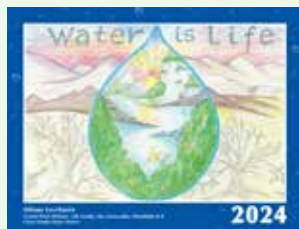
Our office will be closed in observance of the following:

- **Nov. 10** (Veterans Day)
- **Nov. 23 & Nov. 24** (Thanksgiving)
- **Dec. 25** (Christmas)
- **Jan. 1** (New Year's Day)

For any water-related emergencies, please call **916-791-0115**.

2024 CALENDAR

Each year, San Juan Water District partners with Orange Vale Water Company, Fair Oaks Water District and Citrus Heights Water District to host a water awareness poster contest in local elementary schools. The winning posters are included in a calendar each year, and you can pick up a **FREE** copy at our office!



FROM SOURCE TO TAP



SOURCE

Our water supply starts in the Sierra Nevada and flows down all three forks of the American River, straight to Folsom Lake. Folsom Lake is operated by the U.S. Bureau of Reclamation and can hold up to **318 billion gallons** of water.



INTAKE

We pump water to our treatment plant, and our pipeline that takes the water from Folsom Lake to our treatment plant is **72 inches** in diameter.



TREATMENT

We conduct several steps to filter and disinfect water of any impurities and contaminants to meet stringent state and federal standards. Our treatment plant can handle **150 million gallons** of water per day.



STORAGE

Treated water is stored in our Hinkle Reservoir before it is distributed. The reservoir can hold up to **62 million gallons** of water.



DISTRIBUTION

San Juan provides drinking water supplies to approximately **150,000 residents** in our retail and wholesale areas. Our distribution staff works hard to ensure the reliable delivery of high-quality water to your water provider.



HOME

Our Customers. Our Service Area. We provide treated water to Citrus Heights Water District, Fair Oaks Water District, Orange Vale Water Company, San Juan Retail, and the City of Folsom (north of the American River).

TOP 5 FALL PLANTING TIPS

Fall is here and the weather is changing. Now is a great time to change your planting habits as well. Following are five tips to help you get started:



Compost! If you haven't tried it, now is a great time. Create your own compost pile.



Use a drip system to water plants. It's an effective way to save water and keep plants healthy.



Mulch more. Use mulch to lock in moisture as well as prevent weeds.





Follow a veggie calendar. Use a Northern California veggie calendar to guide your fall planting.



Keep your colors. Keep your garden colorful throughout the year by planting flowers that feature vibrant hues.

San Juan Water District
9935 Auburn-Folsom Road
Granite Bay, CA 95746
916-791-0115
sjwd.org

General Manager
Paul Helliker

 @SanJuanWaterDistrict
 @SanJuanWtrDist

Board of Directors
Dan Rich
Manuel Zamorano
Edward "Ted" Costa
Kenneth H. Miller
Pamela Tobin

