

**SAN JUAN WATER DISTRICT
BOARD MEETING AGENDA
October 24, 2018
6:00 p.m.
9935 Auburn Folsom Road
Granite Bay, CA 95746**

The Board may take action on any item on the agenda, including items listed on the agenda as information items. The Board may add an item to the agenda (1) upon a determination by at least three Board members that an emergency situation exists, or (2) upon a determination by at least four Board members (or by three Board members if there are only three Board members present) that the need to take action became apparent after the agenda was posted.

The public may address the Board concerning an agenda item either before or during the Board's consideration of that agenda item. Public comment on items within the jurisdiction of the Board is welcome, subject to reasonable time limitations for each speaker. Upon request, agenda items may be moved up to accommodate those in attendance wishing to address that item. Please inform the General Manager.

Documents and materials that are related to an open session agenda item that are provided to the District Board less than 72 hours prior to a regular meeting will be made available for public inspection and copying at the District office during normal District business hours.

In compliance with the American's with Disabilities Act, if you have a disability and need a disability-related modification or accommodation to participate in this meeting, please contact the Board Secretary at 916-791-0115. Requests must be made as early as possible, and at least one full business day before the start of the meeting.

Please silence cell phones and refrain from side conversations during the meeting.

I. ROLL CALL

II. PUBLIC FORUM

During the Public Forum, the Board may briefly respond to statements made or questions posed by the public, or ask District staff for clarification, refer the matter to District staff or ask District staff to report back at a future meeting. The Board will not take action on any matter raised during the Public Forum, unless the Board first makes the determinations to add the matter to the agenda.

III. CONSENT CALENDAR

All items under the Consent Calendar are considered to be routine and will be approved by one motion. There will be no separate discussion of these items unless a member of the Board, Audience, or Staff request a specific item removed after the motion to approve the Consent Calendar.

1. Minutes of the Board of Directors Meeting, September 25, 2018 (W & R)
Recommendation: Approve draft minutes

IV. OLD BUSINESS

1. Adoption of Ordinance 3100 – An Ordinance of the Board of Directors of the San Juan Water District Repealing Ordinance No. 3000 of the District Code of Ordinances (W & R)

Action: Consider second reading of Ordinance No. 3100 or waiving second reading

Action: Consider adoption of Ordinance 3100 which repeals Ordinance No. 3000 of the District Code of Ordinances

2. GIS Implementation Project (W & R)

Action: Consider a motion to award contract to HDR Engineering for Consulting Services Contract related to the GIS Implementation Project in the amount of \$279,734, with a total approved budget of \$308,000

3. FY 2018-19 Operations Plan Report Card (W & R)

Discussion

4. Customer Service Staff Position (R)

Action: Consider a motion to hire a full-time, permanent Customer Service Representative I/II

5. SSWD/SJWD Ad Hoc Committee Update (W & R)

Discussion

V. NEW BUSINESS

1. Consideration of a Resolution Capping District Contributions to Employee Health Care Premiums (W & R)

Action: Consider a motion to adopt Resolution 18-09 capping District funded premiums for employee health care benefits at the Blue Shield Access Plus plan, Sacramento Region, for an employee and their dependents, effective January 1, 2020

2. Federal Lobbying Contract with Ferguson Group (W & R)

Action: Consider a motion to authorize the General Manager to enter into a contract with the Ferguson Group for lobbying services for San Juan and Folsom for the period of September 1, 2018 through June 30, 2019

VI. INFORMATION ITEMS

1. General Manager's Report
 - 1.1 General Manager's Monthly Report (W & R)
Staff Report on District Operations
 - 1.2 Miscellaneous District Issues and Correspondence
2. Director of Finance's Report
 - 2.1 Miscellaneous District Issues and Correspondence
3. Operation Manager's Report
 - 3.1 Miscellaneous District Issues and Correspondence
4. Legal Counsel's Report
 - 4.1 Legal Matters

VII. DIRECTORS' REPORTS

1. SGA
2. RWA
3. ACWA
 - 3.1 Local Government/Federal Affairs/Region 4 - Pam Tobin
 - 3.2 JPIA – Pam Tobin
 - 3.3 Energy Committee - Ted Costa
4. CVP Water Users Association
5. Other Reports, Correspondence, and Comments

VIII. COMMITTEE MEETINGS

1. Personnel Committee – October 15, 2018
2. Finance Committee – October 23, 2018

IX. UPCOMING EVENTS

1. NWRRA Annual Conference
November 7-9, 2018
San Diego, CA
2. ACWA Regions 2 & 4 Program & Tour - A Lesson in Functional Flow
November 15, 2018
Woodland, CA
3. ACWA Fall Conference
November 26-30, 2018
San Diego, CA

President Hanneman to call for Closed Session

X. CLOSED SESSION

1. Conference with legal counsel--anticipated litigation; Government Code sections 54954.5(c) and 54956.9(d)(4); potential for litigation involving the State Water Resources Control Board's proceedings related to the California Water Fix and the Bay-Delta Water Quality Control Plan Update.

XI. OPEN SESSION

Report from closed session

XII. ADJOURN

UPCOMING MEETING DATES

November 14, 2018
December 12, 2018 (Financing Corporation)
December 12, 2018

I declare under penalty of perjury that the foregoing agenda for the October 24, 2018 regular meeting of the Board of Directors of San Juan Water District was posted by October 18, 2018, on the outdoor bulletin boards at the District Office Building, 9935 Auburn Folsom Road, Granite Bay, California, and was freely accessible to the public.

Teri Grant, Board Secretary

SAN JUAN WATER DISTRICT

Board of Director's Special Meeting Minutes
September 25, 2018 – 6:00 p.m.

BOARD OF DIRECTORS

Marty Hanneman	President
Dan Rich	Vice President
Ted Costa	Director
Ken Miller	Director
Pam Tobin	Director

SAN JUAN WATER DISTRICT MANAGEMENT AND STAFF

Paul Helliker	General Manager
Donna Silva	Director of Finance
Tony Barela	Operations Manager
Lisa Brown	Customer Service Manager
George Machado	Field Services Manager
Greg Turner	Water Treatment Plant Superintendent
Rob Watson	Engineering Services Manager
Greg Zlotnick	Water Resources Manager
Teri Grant	Board Secretary/Administrative Assistant

OTHER ATTENDEES

Sandy Harris	Customer
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AGENDA ITEMS

- I. Roll Call**
- II. Public Forum**
- III. Consent Calendar**
- IV. Old Business**
- V. New Business**
- VI. Information Items**
- VII. Directors' Reports**
- VIII. Committee Meetings**
- IX. Upcoming Events**
- X. Adjourn**

President Hanneman called the meeting to order at 6:00 p.m.

I. ROLL CALL

The Board Secretary took a roll call of the Board. The following directors were present: Ted Costa, Marty Hanneman, Ken Miller, Dan Rich, and Pam Tobin.

II. PUBLIC FORUM

There were no public comments.

III. CONSENT CALENDAR

All items under the consent calendar are considered to be routine and are approved by one motion. There will be no separate discussion of these items unless a member of the Board, audience, or staff request a specific item removed after the motion to approve the Consent Calendar.

1. Minutes of the Board of Directors Meeting, August 22, 2018 (W & R)

Recommendation: Approve draft minutes

2. CMMS Design Guide and Platform Options Evaluation (W & R)

Recommendation: Approve the award for a Consulting Services Contract related to the CMMS Design Guide and Platform Options Evaluation to HDR Engineering, Inc. in the amount of \$92,665, with a total approved budget of \$102,000

3. Maintenance Building HVAC Replacement Project (W & R)

Recommendation: Authorize construction contract Change Order No. 1 to AirCo Mechanical, Inc. for the amount of \$32,556 for unanticipated structural upgrades to the Maintenance Building roofing truss system and extending the existing authorized budget by the same amount. The proposed request brings the total authorized budget to \$94,300

Director Costa moved to approve the Consent Calendar. Director Miller seconded the motion and it carried unanimously.

IV. OLD BUSINESS

1. 2016 Staffing Analysis Update (W & R)

Mr. Helliker provided the Board with a staff report on the 2016 Staffing Analysis Update which will be attached to the meeting minutes. He explained that there were a couple workshops conducted in 2016 which included discussions on District staffing. At that time, various positions were recommended for short term and long term needs, which are listed in the staff report.

Mr. Helliker reported that the Water Treatment Operator and the Safety/Regulatory Coordinator positions were filled in 2017 and 2018, respectively, and that the Board concurred that filling the vacant Assistant General Manager position was not necessary. He informed the Board that staff has discussed the Human Resource position with the Personnel Committee and at this point staff is not proposing to hire a Human Resources Specialist.

Mr. Helliker explained that staff has determined that with outside consultant assistance and the addition of a Customer Service Representative, the HR duties can be allocated to existing staff. Ms. Silva explained that Bryce Consulting assists with recruitments and other items such as the re-write of the Employee Manual, and staff utilizes, with District Legal Counsel approval, labor attorneys

through Meyers Fozi (an ACWA JPIA preferred provider). In response to President Hanneman's question, Mr. Helliker informed the Board that the HR duties are covered at this time.

Director Tobin voiced concern that previous presentations to the Board stressed the importance of an HR position due to the workload on staff, and now that position is no longer needed, and she isn't sure for what reason this changed. Ms. Silva informed the Board that, at the time of the last presentation to the Board, the relationship was not yet established with Meyers Fozi. In addition, there wasn't an employee with a strong labor background for understanding the HR rules and regulations. Ms. Silva explained that, with the connection with Meyers Fozi, that need has been filled. Therefore, staff re-evaluated the staffing needs and is recommending a Customer Service Representative at this time, which is being deemed more important than the HR position. Ms. Silva explained that if the District had the resources then she would be requesting both positions be established; however, with limited resources, the Customer Service Representative is more important to fill the needs in the internal controls structure and the staffing shortage in the Customer Service Department.

Mr. Helliker informed the Board that in discussing the potential merger with SSWD, the HR position would most likely be structured as two positions, one senior position and one junior position. He explained that SSWD states that they need a full-time HR position, which has not been hired yet, so there may be some opportunities to share the position. Director Costa reminded the Board that the HR position was discussed before and it was thought that the position should pay for itself, especially with the review of employee benefits to garner the best rates for the District. President Hanneman stated that review of health plans can be reviewed later.

Director Miller commented that this was discussed two years ago and there has been some changes and staff is now recommending a different position, so he will defer to staff's recommendation. Director Rich agreed that in 2016 there were different issues being addressed such as the drought and different mandates, so he will defer to staff's recommendation as the best way to manage the District. President Hanneman referred the matter to the Personnel Committee for review.

In response to Director Rich's question, Mr. Helliker explained that the WTP Operator and the Safety/Regulatory Coordinator positions are already included in the budget. He explained that some funding from the un-filled Assistant General Manager position was used for the Safety/Regulatory Coordinator position; therefore, the remaining funds from the AGM position would allow the District the funding for the Customer Service Representative position.

Mr. Helliker reviewed the other positions that are included in his staff report and explained that the other positions are not being requested at this time. He informed the Board that some IT support functions will be contracted out. In addition, he mentioned that new software packages for GIS and CMMS are being

reviewed and analyzed. He stated that once the review is complete then staff will be able to provide a recommendation for staffing if needed.

Mr. Helliker informed the Board that he will be bringing more information to the Personnel Committee in October regarding the Customer Service Representative position and can also discuss the HR position at that time. Director Miller voiced concern regarding the sharing of the HR position with another agency.

Mr. Helliker reported that an analysis of field services department is being compiled which is looking at regulatory requirements, good business practices, and achieving goals. Once this analysis is complete, then he will provide the Personnel Committee with staff's conclusions. In addition, he informed the Board that once the Meter Replacement Program underway, then recommendations for managing the program will be discussed. The meter program analysis is expected to be completed in time for any funding to be considered in the next wholesale and retail financial plans.

2. Douglas Main Replacement Project Status Update (R)

Mr. Watson conducted a brief presentation on the status of the Douglas Main Replacement Project. A copy of the presentation will be attached to the meeting minutes. He reported that the District website has been updated and communication with customers affected by the project has been ongoing.

Mr. Watson reported that the Dambacher Drive Service Replacements Project is complete with the exception of the final slurry seal. He explained that the Douglas Main Replacement Project is about 45% complete and within budget. He informed the Board that the Phase I insertion of the pipeline under the intersection portion at Auburn Folsom and Douglas was successfully completed. The pipe bursting west of that intersection is expected to be completed by the end of October.

Mr. Watson informed the Board that Phase II and Phase III are expected to be completed by September 30th. He explained that Phase IV work will begin after Phases I, II and III and all tie-ins are complete, which will ensure adequate service to customers while Phase IV is underway. Work on Phase IV is currently scheduled between November 2018 and January 2019.

Director Miller commended staff for the great work on the project and the minimal traffic impact. Mr. Watson commented that there will be some traffic impact near the intersection until the end of October when Phase I is expected to be completed.

V. NEW BUSINESS

1. November and December Board Meeting Dates (W & R)

President Hanneman reminded the Board that the November and December Board meetings are scheduled for the second Wednesday of each month per the Board Rules.

2. District Banking Policy (W & R)

Ms. Silva provided the Board with a staff report which will be attached to the meeting minutes. She explained that agenda items V-2, V-3 and V-4 are all related with Ordinance 3000 being central to each item. She explained that many recommendations were presented to the Board at the Accounting 101 workshop in 2016 and have already been implemented. This will be the final process to get the correct policies in place to mirror the changes that have already been made.

Ms. Silva informed the Board that the Financial Audit Policy was adopted at the last Board meeting, which contains elements of Ordinance 3000. She explained that staff is recommending the adoption of a new District Banking Policy and District Reserve Policy in order to begin the process to rescind Ordinance 3000. She reviewed staff's policy recommendations for the new District Banking Policy, which are included in the staff report.

Director Tobin moved to approve the proposed Banking Policy. Director Miller seconded the motion and it carried unanimously.

3. District Reserve Policy (W & R)

Ms. Silva provided the Board with a staff report which will be attached to the meeting minutes. She explained that Ordinance 3000 specified 18 different reserves and, in addition, she has found reference to an additional seven reserves mentioned in financial plans and/or budgets. She reported that most of them do not have any funds in them and the rest have very little in them, except for the ones that she has been using since the Accounting 101 workshop.

Ms. Silva reported that staff recommends that the District maintain an operating reserve and a capital reserve for wholesale and retail separately (a total of four reserves). She pointed out that she added language to the new District Reserve Policy that states that if both the Operating Reserve and the Capital Reserve are fully funded then the Board will consider a rate reduction.

Ms. Silva informed the Board that the current financial plan is based on a 20% operating reserve level and the transfers which it creates to the capital reserves each year. She explained that staff is looking at recommending an increase to a 25-30% operating reserve level when the next financial plan is developed, since the rate stabilization reserve is being eliminated. She reviewed the new Reserve Policy which was included in the Board packet.

Director Costa moved to approve the proposed Reserve Policy, and rescind all previous Reserve Policies made by motion of the Board of Directors. Director Tobin seconded the motion and it carried unanimously.

4. First Reading of Ordinance 3100 – An Ordinance of the Board of Directors of the San Juan Water District Repealing Ordinance No. 3000 of the District Code of Ordinances (W & R)

Ms. Silva provided the Board with a staff report which will be attached to the meeting minutes. She explained that Ordinance 3000 covers District banking, the District's fiscal year, closing and auditing of the books, and the reserve policy. She explained that after consulting with Legal Counsel it was determined that none of the items should be contained in an ordinance since they are either an administrative issue, better addressed in a Board policy, or are covered under the Government Code. She explained that the first step to rescind Ordinance 3000 would be to adopt Ordinance 3100, which includes the First Reading or waiving of that reading.

Director Tobin moved to waive the First Reading of Ordinance 3100 – An Ordinance of the Board of Directors of the San Juan Water District Repealing Ordinance No. 3000 of the District Code of Ordinances. Director Rich seconded the motion and it carried unanimously.

President Hanneman read the title of the ordinance. Ms. Silva informed the Board that the Board Secretary will post a notice in the newspaper regarding the consideration of adoption of Ordinance 3100 at the October 24th Board meeting and once adopted another notice will be submitted to the newspaper.

VI. INFORMATION ITEMS

1. GENERAL MANAGER'S REPORT

1.1 General Manager's Monthly Report (W & R)

Mr. Helliker provided the Board with a written report for August which will be attached to the meeting minutes. He pointed out that System Operations (Field Services) work was slower in August due to leak repairs. In addition, there was a lot of work on new development which increased the workload for Engineering Services.

1.2 Miscellaneous District Issues and Correspondence

Mr. Helliker reported that Folsom Reservoir is at 84% of average. He reported that there is a 40% probability that temperatures will be above normal and an equal chance that precipitation will be normal for the next three months.

Mr. Helliker reported that the water transfer will continue through the end of the month. He explained that Citrus Heights Water District lost the use of a well at the beginning of the transfer which reduced the amount of water from an estimate of 3,800 AF to 3,300 AF; therefore, the net revenue will

drop from \$132,000 to \$116,000. He commended Mr. Zlotnick for all his work on the transfer, along with Ms. Silva and her staff.

In response to Director Rich's question, Mr. Helliker explained that information regarding the water transfer is available on the District's website and was provided in the WaterGram. In addition, Mr. Helliker and Ms. Brown met with Crocker & Crocker last week to discuss on-going activities and plans for communications for the CIP projects based on feedback from the customer satisfaction survey, which will include information about cost savings and revenue enhancements. In response to Director Tobin's question, Mr. Helliker explained that they discussed Crocker & Crocker's workplan for the year, and Crocker & Crocker will be providing their plan which will be brought to the Public Information Committee.

Mr. Helliker gave an update on legislation and reported that the Water Tax bill died, and a letter was sent to Governor Brown requesting his veto of SB-998 (discontinuation of residential water service). In addition, DWR and the State Water Board drafted a primer on how to implement the conservation legislation. He stated that comments from a number of agencies and associations from around the state were developed in preparation for all the activities coming up on conservation legislation.

Mr. Helliker reported on the Fair Oaks 2x2 Ad Hoc Committee and informed the Board that President Hanneman was instrumental in getting FOWD to reconsider their requests for changes in the water supply contract. The next meeting of the committee has not been scheduled and they are looking at changing the topic to water transfers and meeting sometime in October/November.

Mr. Helliker reported that the SSWD/SJWD 2x2 Ad Hoc Committee meeting is scheduled for October 3rd and the agenda and staff report will be sent out prior to the meeting.

Mr. Helliker reported on regulatory issues and the water quality control plan and informed the Board that the State Water Board has scheduled their meeting to adopt the San Joaquin Valley plan on November 7th. He stated that the State Water Board is working on the Sacramento Valley version and they are coming out with a range of unimpaired flow requirements from 45-65%, a minimum of 45%, and a target of 55%. The team that has been representing the American River, has been in a number of meetings with Reclamation and DWR to put a deal together that would accomplish the goals for the modified flow management standard.

Mr. Helliker reported on the WaterFix and informed the Board that the sur-rebuttal starts on September 26th, which is rebuttal to the rebuttal on part 2 (environmental part) through October 11th.

Mr. Helliker reported that the October Board meeting will include the discussions of the Personnel Committee and the second reading and of the ordinance. He informed the Board that the Mountain Counties Water Resources Association is holding its Water Symposium on October 26th.

2. DIRECTOR OF FINANCE'S REPORT

2.1 State Revolving Fund Update (W & R)

Ms. Silva informed the Board that she participated in a webinar last week regarding changes to the State Water Board's policy on the State Revolving Fund (SRF). She explained that the new process will include a scoring system, and requests from small disadvantaged agencies will receive automatic funding while other agency requests will be scored and placed in priority order.

She informed the Board that the District's packet will be submitted and she will know if the District made the funding list by June 30, 2019. She explained that the District might be able to offer a match for the state's 20% portion, which will give extra points for the scoring. In response to Director Rich's question, Ms. Silva explained that the interest rate will be 50% of the last rate that the State of California issued at the time of the financing approval.

2.2 Miscellaneous District Issues and Correspondence

There were no other matters discussed.

3. OPERATION MANAGER'S REPORT

3.1 Miscellaneous District Issues and Correspondence

Mr. Barela reported that there were 16 leaks in July and 16 leaks in August which is a record for the past four years. He reported that leaks for September seem to have tapered off.

Mr. Barela reported that the pre-proposal meeting for the Meter Replacement Program, that the District is participating with CHWD, was held today. There were about 30 firms that attended the meeting and proposals are due October 25th.

4. LEGAL COUNSEL'S REPORT

4.1 Legal Matters

No report.

VII. DIRECTORS' REPORTS

1. SGA

Director Tobin provided a written report which will be attached to the meeting minutes. She reminded the Board about SGA's 20th Anniversary luncheon on

October 18th. The District has a table for the event and Board members need to let the Board Secretary know if they will be attending.

2. RWA

Director Tobin reported that Director Costa attended the meeting in her place since she had an ACWA Federal Affairs meeting at the same time. Director Costa reported that they discussed the regional water reliability plan and water transfers. Director Tobin informed the Board that the RWA Executive Committee meeting is September 27th.

3. ACWA

3.1 Local/Federal Government/Region 4 - Pam Tobin

Director Tobin provided a written report which will be attached to the meeting minutes. She attended the September 13th Federal Affairs meeting. She reminded the Board about the September 26th ACWA Region 4 Folsom Dam tour and gave instructions on where to meet. Director Tobin informed the Board that the ACWA Budget Workshop is September 27th and the ACWA Board of Directors meeting is September 28th.

3.2 JPIA - Pam Tobin

No report.

3.3 Energy Committee - Ted Costa

No report.

4. CVP WATER USERS ASSOCIATION

No report.

5. OTHER REPORTS, CORRESPONDENCE AND COMMENTS

Director Costa reported that he attended the ACWA Agriculture Committee meeting on September 12th in Willows. He informed the Board that he was invited and attended the Placer County Lincoln Club meeting.

VIII. COMMITTEE MEETINGS

1. Engineering Committee – September 18, 2018

The committee meeting minutes will be attached to the original board minutes.

2. Finance Committee – September 24, 2018

The committee meeting minutes will be attached to the original board minutes. Director Miller reported that the committee members recommended the adoption of the items previously addressed by Ms. Silva after they were reviewed by Legal Counsel and the General Manager.

IX. UPCOMING EVENTS

- 1. ACWA Region 4 Folsom Dam Tour**
September 26, 2018
SSWD Antelope Facility, CA

- 2. Water Utility Open House 2018 – Customer Appreciation Day**
October 6, 2018
Granite Bay, CA

- 3. SGA 20th Anniversary Celebration**
October 18, 2018
North Ridge Country Club, Fair Oaks

- 4. ACWA Fall Conference**
November 26-30, 2018
San Diego, CA

Ms. Grant provided the Board with the Open House flyer and informed them that the event was announced in several publications such as the Press Tribune, Patch.com, NextDoor, City of Folsom and the District's newsletters, and the District's website, Facebook and e-blasts. She announced that there will be free raffle drawings for all attendees and lots of free give a-ways as well.

President Hanneman commended staff for the Employee BBQ last week which was a great event.

X. ADJOURN

The meeting was adjourned at 7:24 p.m.

ATTEST:

MARTIN HANNEMAN, President
Board of Directors
San Juan Water District

TERI GRANT, Board Secretary

The meeting minute attachments are located under Meeting Minutes – *Draft* on the webpage.

STAFF REPORT

To: Board of Directors

From: Donna Silva, Finance Director

Date: October 24, 2018

Subject: Adoption of Ordinance 3100 – An Ordinance of the Board of Directors of the San Juan Water District Repealing Ordinance No. 3000 of the District Code of Ordinances.

RECOMMENDED ACTION

Adopt Ordinance 3100 “An Ordinance of the Board of Directors of the San Juan Water District Repealing Ordinance No. 3000 of the District Code of Ordinances.

BACKGROUND

Ordinance 3000 “District Banking and Other Financial Matters” sets forth the class and type of authorized bank accounts, grants authorization for transfers of funds from one account to another, sets constraints on withdrawal of funds, sets the district fiscal year and mandates the timing of the year end closing and annual financial audit. It also contains the District’s reserve policy.

Addressing these matters in the code is unnecessary because some of the matters are already authorized and directed by statute and therefore do not need to be restated in ordinance or policy. Other items are better addressed in a Board Policy. Addressing financial matters in an ordinance causes difficulty in the administration of the District’s financial affairs by making changes unduly complicated and expensive to effect.

Staff recommends repealing Ordinance 3000 in its entirety. In its September 2018 Board meeting the Board approved a Banking Policy and a Reserve Policy to cover the items in the ordinance that are necessary but do not belong in an ordinance. The board amended its existing Financial Audit Policy to incorporate certain elements of Ordinance 3000 pertaining to the Districts’ fiscal year and annual audit, in August 2018.

PROCESS

The District must follow a multi-step process to adopt or amend an ordinance. The first step, which happened at the September 25, 2018 meeting of the Board, was the introduction of the proposed ordinance. The full title of the ordinance was read and the board waived reading the full text of the ordinance by motion approved by a majority vote of the Board.

At least 5 days before the ordinance is adopted, the District Secretary must publish a summary of the ordinance in a newspaper published in both Sacramento and Placer Counties (the Sacramento Bee) and notify the public of the time and place of the public

hearing at which adoption of the ordinance will be considered. The full text of the ordinance must be posted at the District office. The summary was published in the Sacramento Bee on October 3, 2018, along with a notice of this evenings meeting.

Within 15 days after adoption, the District Secretary must publish a summary of the adopted ordinance. This summary must include the names of Board members who voted for or against. The summary must be published once in a newspaper published in Sacramento and Placer counties. The ordinance amendment will take effect 30 days from the date of final passage.

Attachments:

Proposed Ordinance
Current Ordinance

ORDINANCE NO. 3100
AN ORDINANCE OF THE BOARD OF DIRECTORS OF
THE SAN JUAN WATER DISTRICT REPEALING ORDINANCE NO. 3000
OF THE DISTRICT CODE OF ORDINANCES

The Board of Directors of the San Juan Water District ordains as follows:

Section 1. Purpose, Findings and Authority. This ordinance amends the San Juan Water District Code of Ordinances (“Code”) by repealing and deleting Ordinance No. 3000 pertaining to District banking and other financial matters. The Board finds that addressing financial matters in the Code is unnecessary because the matters addressed therein are already authorized and directed by statute or better addressed in policy as matters within the Board’s discretion. Addressing financial matters in ordinance also cause difficulty in the administration of the District’s financial affairs and makes changes unduly complicated and expensive to effect. The Board may adopt one or more policies as it deems appropriate to address certain items addressed in former Ordinance No. 3000, because adoption of such matters in policy will make them simpler to oversee and amend as the District’s circumstances require. This ordinance is adopted pursuant to Government Code sections 61040, 61045, 61053, 61060, and other applicable law.

Section 2. Repeal of Ordinance No. 3000. Ordinance No. 3000, entitled “District Banking and Other Financial Matters”, of the District Code of Ordinances is hereby repealed and omitted from the Code, and shall have no further force or effect after the effective date of this ordinance.

Section 3. Effective Date. This ordinance shall take effect 30 days after its adoption.

Section 4. Publication. Within 15 days from the date of adoption of this ordinance, the District Secretary shall publish it once in a newspaper of general circulation published and circulated within the District.

INTRODUCED by the Board of Directors at its regular meeting held on August 22, 2018.

PASSED AND ADOPTED by the Board of Directors of the San Juan Water District at a regular meeting on _____, 2018 by the following vote:

- AYES:
- NOES:
- ABSENT:
- ABSTAIN:

Martin Hanneman
President, Board of Directors

Attest:

Teri Grant,
Board Secretary

SAN JUAN WATER DISTRICT
CODE OF ORDINANCES

CODE TYPE : District Financial Matters
CODE SECTION : District Banking and Other Financial Matters
CODE NUMBER : 3000
DATE ADOPTED : July 28, 2006
DATES AMENDED :

3000.00 District Banking and Other Financial Matters

3000.01 Designation of Depository

The District has adopted the alternative depository of District money in accordance with Government Code Sections 61737.01-61737.09. The Board of Directors by resolution shall designate a depository or depositories to have custody of District funds, which depositories shall give the District sufficient bond to secure the District against possible loss as required by law. Only such Person or Persons authorized by the Board may sign checks to withdraw funds from any of such depositories.

The General Manager, Assistant General Manager, Secretary, Finance and Administrative Manager, Customer Service Manager and all other employees or assistants of the District who may be required to do so by the Board of Directors, shall give such fidelity or performance bonds to the District as the Board may from time to time require. The premium for such bonds shall be paid by the District.

3000.02 Deposit of Cash Receipts

All funds received by the District from any source whatsoever shall be promptly deposited in one of the time or demand bank accounts established by resolution of the Board of Directors. It shall be the responsibility of the General Manager of the District and Staff who have been or may be appointed by the Board, to assure such prompt deposit of funds.

3000.03 Types of Accounts and Investment Accounts

The following types of bank accounts and investment accounts shall be established and maintained for District funds as directed or approved by the Board of Directors.

3000.03.1 Demand-Deposit Accounts

All funds, when first received, shall be deposited in one of the demand deposit accounts established under Section 3000.02. However, the General Manager, or the designated agent, shall cause those funds for which an early demand is not foreseen to be transferred to a time-deposit account or to an investment account to produce an interest return as soon as practicable.

3000.03.2 Time-deposit Accounts

Funds for which an early demand is not foreseen shall be transferred from a demand-deposit account to a time-deposit account or invested in an investment authorized under 3000.03.3 of this Section.

3000.03.3 Investments

As an alternative to placing funds in a time-deposit account, funds may be invested in the form of securities authorized by the laws of the State of California. Such investments shall be held in safe keeping by the bank through which the District arranged for the investment.

3000.04 Classes of Bank Accounts

The following classes of accounts shall be established and maintained for the District.

3000.04.1 General Accounts

All District funds shall be placed in one or more of the types of accounts or investments listed under Section 3000.03. Such funds shall be designated "San Juan Water District, General Fund Account" except for funds that are to be placed in special accounts as may be directed by the Board of Directors or as otherwise authorized in the Section 3000.04. Such special accounts may be any one of the types listed in Section 3000.03.

3000.04.2 Payroll Account

One special demand-deposit account, designated "San Juan Water District, Payroll Account," shall be maintained at one bank for the sole purpose of paying wages and salaries to District employees. No funds shall be deposited in this account except funds withdrawn by check from a General Fund Account.

3000.04.3 Trust Account

Funds held in trust by the District for other Persons may be deposited in special Trust Accounts, which shall be established by resolution of the Board of Directors. Such accounts will include, but not be limited to, special accounts for Employee Funds, Improvement Act of 1911 bond collections, and similar funds.

3000.05 Transfer of Funds from One Account to Another

The General Manager of the District, or his designated agent, is authorized and is delegated the responsibility of directing banking institutions to transfer funds from one type of account to another type in a financial institution that has been approved by the Board of Directors. For the purpose of such transfers, the types of accounts designated "Demand Deposits," "Time-deposits," and "Investment Accounts" shall be interchangeable at the direction of the General Manager, or the designated agent, with after-the-fact approval of the Board. The transfer of funds from one "class" of account, as differentiated from "type" of account, however, is not authorized without prior approval of the Board.

3000.06 Withdrawal of Funds

3000.06.1 Funds may be withdrawn from any class of demand deposit only by issuance of a check or duly authorized electronic funds transfer.

3000.06.2 No check shall be issued until it shall have been signed by at least two Persons who have been authorized by the Board to sign such checks. In certain conditions, checks may be signed with a facsimile signature, the use of which has been authorized by the Board of Directors. The emergency checking account shall require only one signature.

3000.07 Directions Pertaining to Demand Deposits

Each demand-deposit account shall be established only by resolution, which shall contain directions therein as to the Persons who may sign checks on the account.

3000.08 Fiscal Year

The fiscal year of the District shall be the period beginning July 1 of each calendar year through June 30 of the next calendar year.

3000.09 Closing of Books of Account

Within 45 days after the last day of each fiscal year, the Finance and Administrative Manager shall cause all final entries for such fiscal year to be made in the District books of account, prepare them for examination by the external auditor, and notify the auditor that the books of account are ready for audit.

3000.10 Appointment of an Auditor for Annual Audit of Books of Account

The auditor for the District shall be appointed by the Board of Directors and shall serve thereafter until such time as the auditor may resign, the appointment may be revoked by the Board, or a successor has been appointed by the Board.

Within 90 days after the books of account have been prepared for the auditor's use, as provided in Section 3000.09, the auditor shall perform and submit the annual audit of said books of account to the District.

3000.11 Allocated Fund Policy

The District's net worth is invested in its physical assets and its ability to provide reliable water service to the public. These assets must be properly maintained and replaced over time to maintain the level and quality of service provided to the public. The District will consider future needs for all capital facilities, equipment and operations, and set aside appropriate funds to meet these needs. Additional reserve funds may be included as future circumstances warrant. All reserves should be retained for their original intended purpose. In this manner, funds will be available for future capital and equipment requirements in addition to provide funds to continue operations.

3000.11.1 Wholesale

Operating Fund

The operating reserve fund should provide sufficient funds for temporary operations of the District in the events of unforeseen events or irregular working capital needs.

The District will maintain in its Wholesale Operation Reserve Fund an amount equal to at least twenty percent of the annual operating expenditures.

Rate-Stabilization Fund

The rate-stabilization reserve fund should provide sufficient funds to ensure financial and rate stability for wholesale Customers in the event of fluctuating changes in wholesale water deliveries and reduced water supplies.

Capital-Improvement Fund

The capital-improvement reserve fund consists of a number of different reserve funds for different purposes. The different reserve funds are described as follows:

1. Hinkle Reservoir Lining Replacement Fund – a fund established to accumulate funds for the planned replacement of the lining and cover of Hinkle Reservoir. The replacement fund is funded annually in the amount of \$50,000.00 plus accrued interest earned on the existing fund balance. The life expectancy of the cover and lining (installed in July 1981) is 30 years.

2. Capital-Improvement Fund – a fund established to accumulate sufficient funds for use due to unexpected emergency expenditures for repair, replacement or rehabilitation of the water treatment plant facilities.

A fund established to fund capital projects to replace or rehabilitate and upgrade pumping stations, buildings, treatment plant facilities, equipment, water pipeline systems and other water-related system components.

3. Vehicle and Equipment Fund – a fund established to accumulate sufficient funds to replace vehicles and equipment on an annual basis, and larger equipment on an as-need basis.

The primary sources of revenue for the reserves are property taxes, interests, and revenues in excess of expenditures from wholesale Customers.

Restricted COP Debt Fund

A fund established to accumulate funds held in reserve by Union Bank of California for the final principal and interest payment on the 1993 Revenue Certificates of Participation. The final payment of principal and interest is due February 2014. The funds accumulated and held in reserve by Bank of America is for the semi-annual payments of principal and interest due in February and August, and debt service coverage paid by participating agencies.

Restricted-Employee Fund

A fund established to accumulate employee's pre-taxed monies will be held in trust by the District. A second party pays claims submitted by enrolled employees.

A fund established to accumulate funds for accrued employees vacation and sick leave time.

3000.11.2 Retail

Operating Fund

The operating reserve fund should provide sufficient funds for temporary operations of the District in the event of unforeseen events or irregular working capital needs.

The District will maintain in its Retail Operation Reserve Fund an amount equal to at least twenty percent of the annual operating expenditures.

Capital-Improvement Fund

The capital-improvement reserve fund consists of a number of different reserve funds for different purposes. The different reserve funds are described as follows:

1. Kokila Reservoir Lining Replacement Fund – a fund established to accumulate funds for eventual replacement of the lining and cover of Kokila Reservoir. The replacement fund is funded annually in the amount of \$10,000.00 plus accrued interest earned on the existing fund balance. The life expectancy of the cover and lining (installed in July 1984) is 30 years
2. Capital-Improvement Fund – a fund established to accumulate sufficient funds for use due to unforeseen and unexpected emergency expenditures for repair, replacement or rehabilitation of the District's water pipeline systems and pumping stations.
3. Capital Facilities Fees Fund – a separate fund established to accumulate Capital Facilities Fees collected to fund capital projects to replace, rehabilitate and upgrade District pumping stations, buildings, water pipeline systems and other water related systems components in the retail service area resulting from additional water services.
4. Vehicle and Equipment Fund - a fund established to accumulate sufficient funds to replace vehicles and equipment on an annual basis and larger equipment on an as need basis.

The primary sources of revenue for the allocated funds are property taxes, interest, capital facilities fees and revenues in excess of expenditures from retail Customers.

Restricted COP Debt Reserve

A fund established to accumulate funds held in reserve for the semi-annual payment of principal and interest on the 1993 Revenue Certificates of Participation. Annual debt service payments of principal and interest are made in February and August.

Restricted E.D.A. Loan Debt Reserve

A fund established to accumulate funds held in reserve for the annual payment of principal and interest on the E.D.A. Loan. Annual debt service payment is made in June.

Restricted-Employee Fund

A fund established to accumulate employee's pre-taxed monies held in trust by the District. A second party pays payments to enrolled employees.

A fund established to accumulate funds for accrued employees' vacation and sick leave time.

STAFF REPORT

To: Board of Directors
From: Rob Watson, P.E.
 Engineering Services Manager
Date: October 24, 2018
Subject: GIS IMPLEMENTATION PROJECT – CONSULTANT SERVICES

RECOMMENDATION ACTION

Staff recommends a motion to award a professional services contract to HDR Engineering, Inc. for the amount of \$279,734 for consulting services for the GIS Implementation Project with a 10% contingency for a total authorized budget of \$308,000.

BACKGROUND

The District is in the process of updating its Geographical Information System (GIS). In May of 2018, a comprehensive GIS Implementation Plan was completed by Eckersall, LLC, which provided the appropriate planning necessary to meet the District’s long-term GIS goals. The next phase is the work of implementing the plan and providing the District with a functional GIS. Work will involve providing professional consulting services to implement the system, provide the operations documentation for the long-term maintenance, and provide the staff training. The new GIS is planned to integrate with the FIS, system mapping, CIS, and CMMS systems.

PROPOSALS

On September 6, 2018, a Request for Proposals (RFP) was distributed to thirteen (13) qualified firms. On October 2, 2018, the District received three (3) proposals, submitted in two separate sealed envelopes consisting of a Technical Proposal and a Cost Proposal. A selection committee of 4 staff reviewed and ranked each Technical Proposal on the basis of project understanding, work plan, experience and qualifications, project schedule, innovation, and other project-specific criteria. The reviewers unanimously ranked HDR Engineering, Inc. as having submitted the top technical proposal. Subsequent to the technical ranking, the cost proposals were opened and reviewed. The following table summarizes the proposed costs from each firm.

Consultant	Proposed Fee
California CAD Solutions	\$185,355
Eckersall	\$212,050
HDR Engineering	\$279,734

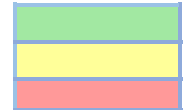
When objectively compared, HDR Engineering’s proposal was by far the highest ranked for project understanding, workplan, and experienced resources to be applied to the project. Based on the evaluation, it was determined that interviews would not be necessary, and that the workplan and resources that will be provided accurately meet the work requirements, demonstrate a clear project understanding, and address the schedule. HDR Engineering is, therefore, the recommended consultant to complete the GIS implementation work.

BUDGET IMPACT

The completion of the District’s Implementation Phase for the GIS Improvement Project is to be funded under the approved FY 2018/19 budget. The total cost for the project is budgeted at \$366,500 with a 75/25 Retail/Wholesale cost share allocation.

Operations Plan Report Card

On Track
 Delayed
 Issues



ADMINISTRATION/WATER RESOURCES/IT

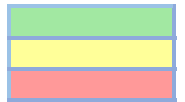
Task	Original Target Date	Updated Target Date	Completion Date
Coordinate and complete a groundwater substitution transfer from the San Juan Water District, the Fair Oaks Water District and the Citrus Heights Water District to a water agency(s) south of the Delta	9/30/2018		9/30/2018
Water Fix – represent the American River region agencies in negotiating a settlement agreement between DWR and Reclamation, to prevent or mitigate impacts from WaterFix	9/30/2018	Unknown	
WaterFix – oversee the management of the District’s litigation on the WaterFix CEQA documents	6/30/2019		
Water Quality Control Plan – lead the effort to secure approval of conserved water transfers as a central component of the region’s proposed settlement agreement, and participate in the negotiations with the Administration on such an agreement	9/30/2018	12/31/2018	
Organize and conduct deliberations concerning joint efforts to improve water supply reliability and potential reorganization with SSWD	6/30/2019		
Prepare annual water rights reports to SWRCB and submit estimated schedule of deliveries of PCWA and CVP supplies to Reclamation	Post-14 > 4/1/19 Pre-14 > 6/30/19 Reclamation > 3/31/19		
Provide Monthly summary reports to Reclamation showing usage of water rights, PCWA, and CVP supplies, as well as treatment of SSWD’s PCWA deliveries	The 10 th of the following month		Monthly
Complete Letter of Interest for WIFIA Low Interest financing for up to 49% of Hinkle & Kokila project cost	7/31/2018		7/31/2018
Complete State SRF application for low interest financing for Hinkle & Kokila project	12/31/2018		
Complete joint WaterSmart grant application through RWA for intertie projects	10/1/2018		4/1/2018
Assist with the implementation of the Geographic Information System (GIS)	6/30/2019		
Complete a Supervisory Control and Data Acquisition (SCADA) Master Plan	4/1/2019		
Implement improvements to the Wonderware Software System.	1/1/2019		
Guide candidates and potential candidates through the 2018 General Election process for three seats on the Board of Directors	8/15/2018		8/15/2018
Hold an open house for retail and wholesale customers in October 2018	10/6/2018		10/6/2018

ENGINEERING SERVICES

Task	Target Date	Updated Target Date	Completion Date
Complete the design, permitting and construction of FY 2018-19 Wholesale and Retail Capital Improvement Projects.	6/30/2019		
Complete an ADA Transition plan and pre-design analysis to determine the costs for a new building and existing building improvements as identified in the Facility Needs Assessment work done in fiscal year 2017-18.	1/31/2019	4/24/2019	
Implementation of a replacement Geographic Information System (GIS)	6/30/2019		
Complete an update of the Ordinance sections related to service connections and development	12/31/2018		
Complete an update of the Retail Master Plan	6/30/2019		
Update the e-based System Map and Hydraulic Model	6/30/2019		

Operations Plan Report Card

On Track
Delayed
Issues



FINANCE

Task	Target Date	Updated Target Date	Completion Date
Implement the Governmental Accounting Standards Board (GASB) Pronouncement's 74 and 75 pertaining to accounting for Other Post Employment Benefits (OPEB)	12/31/2018		10/1/2018
Complete the outsourcing of payroll processing and implement the use of electronic timesheets	12/31/2018		
Complete an overhaul of the Employee Manual, updating District ordinances and policies as necessary	3/31/2019		
Complete Disaster Preparedness Planning and Documentation for Business Continuity	6/30/2019		
Identify and begin preliminary planning for debt issuance for Hinkle and Kokila cover and lining replacement projects	6/30/2019		
Propose updates to District's Reserve Policy	12/31/2018		9/25/2018
Propose updates to District's Record Retention Policy	9/30/2018	11/30/2018	
Complete a Capital Facility Fee Study and recommend fee changes as identified in the study	12/31/2018		
Complete a Master Fee Study and recommend fee changes as identified in the study	12/31/2018		
Complete a Compensation Study and identify the desired market position. Adjust compensation if necessary	6/30/2019		

CONSERVATION

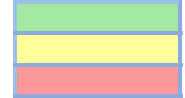
Task	Target Date	Updated Target Date	Completion Date
Rehabilitate outdated sections of the demonstration WEL (Water Efficient Landscape) Garden (wholesale)	10/5/2018		10/5/2018
Provide 4 educational customer workshops and an annual mulch give-a-way event (wholesale)	6/30/2019		
Implement rebate incentive programs and provide on-site assistance to 100 customers to support State mandated water use reductions requirements	6/30/2019		
Conduct a student art calendar contest to be distributed to all wholesale agencies	6/30/2019		

CUSTOMER SERVICE

Task	Target Date	Updated Target Date	Completion Date
Cross train customer service staff to be proficient in all customer service related functions to build redundancy to accommodate vacations, illnesses and staff turnover	6/30/2019		
Work with Field Service staff to update manually read meters with radio or touch read meters to improve reading efficiency	6/30/2019		
Work with Field Service staff to diagnose customer meter problems and repair promptly	6/30/2019		
Incorporate any recommendations from 2018 Customer Satisfaction Survey results into Customer Service processes to improve customer interaction	9/28/2018		9/28/2018

Operations Plan Report Card

On Track
Delayed
Issues



DISTRIBUTION (Field Services)

Task	Target Date	Updated Target Date	Completion Date
Replace 20+ large commercial meters	Dec 2018		
Complete the backflow testing program for 2018 (100% Tested) and define and implement plan for 2019 testing operations.	Dec 2018		
Achieve Air/Vacuum relief valve maintenance goal for 2018 and define and Implement plan for 2019 operations.	Dec 2018		
Evaluate the CMMS program to determine if it can be modified to meet District needs or needs replacement	Mar 2019		
Complete the corrosion protection system evaluation and calibration	Jun 2019		
Conduct evaluations of the Booster Pump Stations to identify improvements needed	Oct 2018	Dec 2018	
Lower, then re-raise the infrastructure in Oak Avenue, between Hazel and Main, to accommodate the Sacramento County's road rehabilitation project	Sac County to determine		
Replace the HVAC units at two pump stations	Dec 2018		
Complete the Hydrant Maintenance program for 2018 and define and implement plan for 2019 testing operations.	Dec 2018		
Complete a meter replacement study in conjunction with the Citrus Heights Water District, with participation of other regional partners.	Sept 2019		
Complete an evaluation of the District's Comprehensive Safety Program	Dec 2018		
Install nine electrical service disconnects to allow for safer operations.	May 2019		
Replace electric panels in the Administration Building for improved performance and safety	May 2019		

WATER TREATMENT

Task	Target Date	Updated Target Date	Completion Date
Install external and internal chlorine reading displays	Sept 2018		9/12/2018
Complete a study of compliance solids residuals disposal	Jul 2018	Sept 2018	9/15/2018
Evaluate a potential conversion from chlorine to hypochlorite	Nov 2018		
Evaluate the CMMS program to determine if it can be modified to meet District needs or needs replacement	Mar 2019		
Complete the corrosion protection system evaluation and calibration	Jun 2019		
Replace the Lime Feed system electric panel	Mar 2019		
Replace/repair the Flocculation/Sedimentation Basin drive chain	Apr 2019		
Complete repairs, replacement and painting of perimeter security fencing	Nov 2018		
Evaluate the safety program and identify improvements needed	Dec 2018		
Install window in office at the Water Treatment Plant	Jun 2019		
Complete clarifier wall/lining leakage repair	May 2019		
WTP site paving, slurry seal, and re-stripe	Jun 2019		
10 year replacement of chlorine gas pressure piping	Apr 2019		

STAFF REPORT

To: Board of Directors
From: Lisa Brown, Customer Service Manager
Date: October 24, 2018
Subject: Customer Service Staff Position

RECOMMENDED ACTION

Staff recommends that SJWD hire a full time, permanent Customer Service Technician I/II.

BACKGROUND

The Personnel Committee reviewed staff's request for a full-time Customer Service Technician I/II at their October 15, 2018 committee meeting and recommends that SJWD hire a full-time, permanent Customer Service Technician I/II. The job description for this position is attached (Attachment 1).

Prior to the Tyler utility billing conversion, customer service functions were performed by two Customer Service Technicians. The Conservation Technician and the Customer Service Manager regularly dedicate their time to assist with customer service workload demands, which are particularly significant during monthly billing and shutoff cycles. Due to the fact that this staffing shortage was affecting the ability of the Customer Service Manager and the Conservation Technician to perform their other duties, staff and management proposed hiring a new customer service position in 2016.

As part of the project to convert the Customer Services operation to Tyler software, we hired a limited-term position in FY 2017-18 (1,000 hours) to assist the Customer Service Technicians with their normal work functions while they dedicated time to the conversion. As the conversion progressed and various problems were identified and addressed, the need for this limited-term position continued, and we converted it to a temporary full-time position (to meet state personnel statutory requirements.) The workload directly associated with the conversion has begun to wane, and this position will be phased out at the end of December.

As discussed with the Board at the August 2018 meeting, the new conservation legislation will impose a number of new requirements on us and on other water districts, which will increase the workload in our conservation and water management planning programs. Because of their knowledge, expertise and scope of responsibilities, our Customer Service Manager and Conservation

Technician will be an essential part of the District's work on these new programs, including participating in regulatory proceedings, statewide collaborations among water agencies, and conducting required analyses of our systems and customers.

Options to Meet Workload Demands

No Additional Staffing/Support

If no additional staffing or support is provided, the Customer Service Manager will be unable to participate in and adequately manage the new conservation regulatory requirements, due to the need to continue to provide backup on customer service functions. We will also be unable to meet the payment processing and account management security procedures recommended by the auditors. For detail on the delayed or unfinished work refer to Attachment 2.

Half-Time/Retired Annuitant

A half-time position would provide some benefit, but would still not allow the Customer Service Manager and the Conservation Technician to meet their job responsibilities, particularly as those increase with the 2019 regulatory proceedings and with the additional regulatory proceedings and program requirements through 2027. Retired annuitants are limited to short-term (less than three years) assignments that are project-specific, so such a person would not meet the needs of the position.

Temporary Full-Time Position

Because of the permanent need, a temporary classification is not appropriate. Also, it is difficult to retain a temporary employee in this capacity as most are looking for full-time and/or permanent position status.

Outside Contractor

Securing contract support for this position might be an option that could be considered, if the tasks and work products could be defined in such a manner that District management would not be providing day-to-day direction and oversight. We have been able to establish such support functions in the Engineering program and are in the process of doing so for some of our Information Technology activities, but this approach is not feasible for the customer service program, particularly in light of the recent Dyamex ruling which makes it harder to classify positions such as the Customer Service Technician as an independent contractor.

Permanent Employee

Due to the nature of the tasks that need to be accomplished and the other duties that need to be addressed by the Customer Service Manager and Conservation Technician, our recommendation is that the Board supports the Personnel

Committee's recommendation authorizing a regular, full-time Customer Service Technician I/II position.

A full time position provides sufficient coverage for breaks, lunch, sickness, vacations and meetings, full cross training, full separation of responsibilities meeting the auditor's recommendations, requires little time of the Conservation Technician and no time from the Customer Service Manager for backup services.

The fully burdened cost for a permanent, full-time position is \$102,844.

The position was not included in the FY18/19 budget. However, funding for a full-time customer service position is available from the savings that have been realized from not filling the Assistant General Manager position, which was included in the wholesale and retail financial plans.



San Juan Water District
9935 Auburn-Folsom Road
Granite Bay, California 95746
(916) 791-0115
www.sjwd.org

Customer Service Technician II Position Description

Status: Non-Exempt, Non-Safety Sensitive
Supervisor: Customer Service Manager
Effective Date: October 1, 2018

Supervision Received and Exercised

Receives general supervision from the Customer Service Manager and receives technical and functional assistance from the Customer Service Technician III. Does not provide supervision to others.

Primary Function

To provide customer service and assistance to the public; to respond to inquiries and complaints from customers and the general public; to receive and process payments and fees; to process new connection and permit applications; to perform utility billing functions, to perform a variety of clerical tasks relative to assigned area of responsibility with minimal supervision and instruction. Positions in this class are normally filled by advancement from the Customer Service Technician I position. Individuals may advance to the Customer Service Technician III level after gaining one or more years of experience, completing job-related training courses, and demonstrating on the job performance, proficiency and competency.

Essential Duties - *Duties may include, but are not limited to, the following:*

- Provide customer service to customers and the general public in person and over the phone; respond to inquiries and complaints regarding utility services, rate structures, billing, payments, hydrant permits, service orders and new connections.
- Receive, process and document customer utility payments, fees and reimbursements from partnering agencies. Payments and fees may be received by mail, phone, in person, and electronically.
- Reconcile and maintain cash drawer daily.
- Record payments and revenue as received.
- Develop and coordinate meter reading schedule with meter reading staff. Review reads for accuracy and obtain re-reads prior to billing.
- Prepare high usage and o-read reports for follow-up by Customer Service staff.
- Prepare, generate and update utility bills and delinquent notices.
- Direct and coordinate delivery of door hanger notices and shut-offs for non-payment.
- Establish and maintain customer accounts; monitor and ensure the accuracy of account information on a continuing basis; process requests for the start and/or cancellation of service including estimating final bills for escrow agents.
- Respond to questions from customers on rates and billing practices, District policies, and water efficiency measures.

- Notify customers regarding delinquent accounts, non-payments, and returned checks; apply late fees and penalties to customer accounts; evaluate customer requests for payment arrangements and follow up on payment arrangements.
- Research and investigate billing and payment inquiries; analyze water use patterns; follow up with customers and apply billing adjustments as appropriate.
- Respond to, document, and assist in resolving water-related complaints.
- Prepare, track and assign work orders related to water leaks, main and service line breaks, intract leaks, water quality, pressure, meter and register replacement, services requiring time and material tracking, and delivery of notices.
- Prepare Will Serve letters and applications and assign meters. Assist applicants with application process and respond to related inquiries.
- Prepare hydrant use permits by meter and load count and invoicing for construction water. Coordinate hydrant use with Field personnel. Maintain log of hydrant permits and water usage.
- Attend and participate in various meetings, seminars and training courses as assigned.
- Establish and maintain positive working relationships with co-workers, other District employees and the public using principles of good customer service.
- Maintain, operate, and activate District's emergency notification system
- Perform related duties as assigned.

Minimum Qualifications

Knowledge of:

- Advanced principles and practices of effective customer service.
- Methods and techniques of cash handling and reconciliation.
- Mathematical and general accounting principles
- English usage, grammar, spelling and punctuation.
- Modern office methods, procedures and computer equipment, including Microsoft Office programs.
- District's customer information software application.
- Departmental and District policies and operating procedures; pertinent Federal, State and local code, laws and regulations.

Ability to:

- Review documents related to department operations; observe, identify and problem solve office operations and procedures; understand, interpret and explain department policies and procedures; explain operations and problem solve office issues for the public and with staff.
- Perform complex duties related to the District's customer service functions.
- Understand the organization and operation of the Customer Service department.
- Meet and assist the public effectively.
- Organize and prioritize work activities.
- Interpret and apply administrative, departmental and District policies.
- Compile and maintain records and files.
- Perform accurate mathematical calculations.
- Efficiently operate computers and applicable software and 10 key.
- Initiate and maintain effective safety practices.
- Communicate clearly and concisely, both orally and in writing.
- Establish and maintain effective working relationships with those contacted in the course of work.

Education, Experience, Licenses and Certifications:

Any combination of experience and training that would provide the required knowledge and abilities is qualifying. A typical way to obtain the required knowledge and abilities would be:

Required:

- High school diploma or equivalent
- Two semesters of college level accounting courses.
- One to two (1-2) years of responsible experience equivalent to Customer Service Technician I.
- Possession of, or the ability to obtain and maintain, a California Driver's License with proof of a satisfactory driving record. Individuals who do not meet this requirement due to a physical disability will be considered on a case-by-case basis.

Desirable:

Any combination of education and experience which would likely provide the desired knowledge and abilities is acceptable. A typical way to obtain the knowledge and abilities would be:

- One to two (1-2) years of business or customer service support experience with a public agency, preferably in a municipal water district, is desirable.
- One to two (1-2) years of college level coursework in accounting, computer operations or customer service is desirable.

Physical Capabilities:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform functions.

<i>Physical Requirements</i>	<i>Rarely (0-12%)</i>	<i>Occasionally (12-33%)</i>	<i>Frequently (34-66%)</i>	<i>Regularly (67-100%)</i>
Seeing				√
Hearing				√
Standing/Walking		√		
Climbing/Stooping/Kneeling		√		
Lifting/Pulling/Pushing		√		
Sitting				√
Approximate Maximum Weight to Lift	50 Pounds	20 Pounds		
Fingering/Grasping/Feeling				√
Describe Working Conditions	100 Percent Indoors; frequently sit at a desk for long periods of time; frequently twist to reach equipment and perform simple grasping and fine manipulation to write and use keyboard and other office equipment.			

Customer Service Staffing Analysis

No Additional Support		1,000 Hour Support		3/4 (1,560 Hour) Support		Full Time (2,080 Hour) Support	
Employee Type	Available Hours	Employee Type	Available Hours	Employee Type	Available Hours	Employee Type	Available Hours
Customer Service Tech	2,080	Customer Service Tech	2,080	Customer Service Tech	2,080	Customer Service Tech	2,080
Customer Service Tech	2,080	Customer Service Tech	2,080	Customer Service Tech	2,080	Customer Service Tech	2,080
Conservation Tech	1,040	PT Help	1,000	PT Help	1560*	Customer Service Tech	2,080
Customer Service Manager	520	Conservation Tech	520	Conservation Tech	416	Conservation Tech	208
Accounting Tech	<u>104</u>	Customer Service Manager	208	Customer Service Manager	104	Customer Service Manager	0
		Accounting Tech	<u>104</u>	Accounting Tech	<u>104</u>	Accounting Tech	<u>104</u>
Total Annual Hours:	5,824	Total Annual Hours:	5,992	Total Annual Hours:	4,784	Total Annual Hours:	6,552
FTE:	2.80	FTE:	2.88	FTE:	2.30	FTE:	3.15

Tasks not completed or delayed

Customer Service Technicians:

Coverage (breaks, lunch, sick, vacations, meetings)
 Unable to implement security checks/balances
 Minimal to no data review/accuracy checks
 Customers sent to voicemail and called back later
 Delayed hydrant meter billing and refunds
 Unable to mail welcome packets (introducing District)

 Delay in processing returned mail (bills, checks, District requests)
 Maintenance neglected:
 Declined credit card follow up, update contact info (emails, phone #s, customer notes), bill copies, email uploads.
 Staff burn out/moral problems/limited time off
Conservation Technician:
 Unable to notify customers of high usage
 Delayed activity logs/used for reporting
 Customers sent to voicemail and called back later
 Delay in processing rebates
 Delay in processing meter box brush clearance letters
 Delayed follow up on water waste reports
Customer Service Manager:
 Minimal to no data review/accuracy checks
 Unable to implement security checks/balances
 Limited time for policy/procedure review
 Delayed backflow failures letters/follow up & req installations
 Focus on critical functions only (personnel, reporting, budget, customer inquiries/follow up, WaterGram)
 Delayed water loss data collection
 Unable to participate in regional meetings (RWA)
 Unable to participate in external training/conferences/workshops
 Unable to allocate time to public relations work (website, outreach)
 Unable to focus on upcoming regulatory issues (conservation, billing collection, etc)

Tasks not completed or delayed

Customer Service Technicians:

Inconsistent coverage (breaks, lunch, sick, vacations, meetings)
 Unable to implement security checks/balances
 Inconsistent data review/accuracy checks
 Delayed hydrant meter billing and refunds
 Maintenance neglected on customer contact info and bill copies
 Difficult to retain as most find other jobs. Continued wasted investment in training.
 Staff burn out/moral problems/limited time off
Conservation Technician:
 Delay in notifying customers of high usage
 Some customers sent to voicemail and called back later
 Delay in processing rebates
Customer Service Manager:
 Difficult to implement security checks/balances
 Limited time for policy/procedure review
 Delayed backflow failures letters/follow up & req installations
 Unable to participate in regional meetings (RWA)
 Delayed water loss data collection
 Difficulty retaining quality temporary staff
 Unable to participate in external training/conferences/workshops
 Unable to focus on upcoming regulatory issues (conservation, billing collection, etc)

Tasks not completed or delayed

Customer Service Technicians:

Inconsistent coverage (breaks, lunch, sick, vacations, meetings)
Conservation Technician:
 Possible delay in notifying customers of high usage

Benefits of Proper Staffing

Customer Service Technicians:
 Ability to cross train
 Meet more of the auditors recommendations (separation of responsibilities/approvals)
Conservation Technician:
 Can perform all job responsibilities in winter/spring/fall
Customer Service Manager:
 Can actively participate on upcoming regulatory issues (conservation legislation)
 Can focus on community relations/outreach
 Can participate in regional meetings

****Note: Current temporary employee has worked full-time for 1 year. Funds deplete mid December, 2018**

Benefits of Proper Staffing

Customer Service Technicians:

Ability to cross train on all job responsibilities
 Full coverage
 Meet auditors recommendations to minimize fraud/theft
 Can assume work from Customer Service Manager
Conservation Technician:
 Can perform all job responsibilities
Customer Service Manager:
 Can focus on upcoming regulations (conservation, billing)
 Can focus on community relations/outreach
 Can participate in regional meetings
 Can take on special projects
 Can delegate projects/programs to Customer Service Techs

Total Cost of Additional Staff:	\$0	Total Cost of Additional Staff:	1,000 Hr Regular: \$32,154	Total Cost of Additional Staff:	3/4 Time Regular: \$79,190	Total Cost of Additional Staff:	\$102,844
			1,000 Hr Temporary: \$24,450		3/4 Time Temporary: \$41,300		

STAFF REPORT

To: Board of Directors
From: Donna Silva, Finance Director
Date: October 24, 2018
Subject: Adoption of Resolution 18-09 Capping District Funded Premiums for Employee Health Care Benefits

RECOMMENDED ACTION

Adopt Resolution 18-09 capping District funded premiums for employee health care benefits at the Blue Shield Access Plus plan, Sacramento Region, for an employee and their dependents, effective January 1, 2020.

BACKGROUND

On August 30, 2012, the Board passed a motion to set a cap on District funding for health care benefits for active employees at the Blue Shield HMO (now Blue Shield Access Plus) for employee, spouse and dependent rate. The cap was to be effective January 2013. The Board also approved making the necessary revisions to the Group Health Insurance Policy No. 4020 of the Employee Manual.

Staff has been implementing the Board's decision since January 2013. Staff recently became aware that in order for this cap to be effective with CalPERS, the Board needed to adopt a resolution setting the CAP and submit the resolution to CalPERS. A motion of the Board is not sufficient to effect this change. CalPERS advised that the District has 90 days (from October 5, 2018) to either adopt a resolution to formally set this cap, or bring itself into compliance with the last resolution passed by the Board concerning health benefits.

The last resolution of the Board concerning health benefits was resolution 93-03, which states that "the employer's contribution for each employee or annuitant shall be the amount necessary to pay the full cost of his/her enrollment, including the enrollment of family members, in a health benefits plan or plans" (employer pays full cost, no cap).

If the District does not come into compliance by January 3, 2019 CalPERS will terminate the District's health care plans.

The Employee Manual states that the cap applies based upon the rate in effect for the employee's county of residence. Each county is part of a "region" that has its own rate. While most counties in the area fall into the "Sacramento Region", there are a few that fall into the "Bay Area Region". The Bay Area Region has higher rates than the Sacramento Region. Currently two employees are in the Bay Area Region. CalPERS advises that the Board must pick a region for the Cap, it cannot be the region for the county of the employee's residence.

If the Board sets the cap at the Bay Area Region premium for Blue Shield Access Plus, the employees in the Sacramento Region would be able to enroll in two plans more expensive than Blue Shield, the Anthem HMO Select and United Healthcare. There are currently two employees

who are enrolled in plans more expensive than the Sacramento Region cap (which is what we have been using for these two employees since they live in the Sacramento Region area). If the District sets the cap at the Bay Area Region rate, the premiums for these two employees would be under the new cap and the employees would cease contributing towards the monthly premium. The District would begin paying an additional \$109.33 per month for each of the two employees, totally an additional cost of \$2,623.92 per year. For employees in the Sacramento Region, this would mean that the District is funding all but the two most expensive plans, with seven plans at or below the cap. *Future health care premium costs would likely rise as employees would have more plans to choose from, for which they need not contribute.*

If the Board sets the cap at the Sacramento Region premium it will affect the two employees who live in the Bay Area Region. Those employees will either have to start contributing \$233.71 per month towards the premium, or switch plans. They would have five plans to choose from, that fall below the cap. However, employees are only able to switch plans during open enrollment, which doesn't occur until September 2019. If the Board makes this resolution effective upon approval, these two employees will be forced to contribute \$233.71 per month through December 2019. Alternatively, the Board could choose to make the resolution effective January 1, 2020 (staff's recommendation). If the Board were to choose this effective date, the two employees who are in the Bay Area Region would continue to have their full premium paid, but the District would have to immediately cease requiring contributions from the two employees who are currently in plans costing more than the cap. The District would begin paying an additional \$109.33 per month for each of the two employees, totally an additional cost of \$2,623.92 per year. During the September 2019 open enrollment the employees would have the ability to choose a plan that falls under the cap. If they do not change plans, then they would start contributing the excess of the premium over the cap starting in January 2020. *This is staff's recommended approach.*

Lastly, practice since 2012 has been to use the family rate as the cap for all employees, regardless of whether or not they have dependents. There is currently one employee benefiting from the family rate cap. Staff recommends adopting the cap that fits the employee's current dependent status.

The cap, and any changes made to the cap, apply to retirees who were hired prior to February 2009. There is no effect to the retirees, as they all believed that this cap was in effect and are all in plans with premiums that fall beneath the cap.

Staff has discussed this issue with the Personnel Committee who concurred with staff's recommendation.

Attachments:

Excerpt from September 12, 2012 Board Meeting
Policy 4020 Group Health Insurance
Resolution 93-03
Health Care Rate Schedule
Proposed Resolution 18-09

Health Care Options (W/R)

Director Costa reported that the committee discussed staff's suggestions for changes to employee health care benefits and recommends capping the district funding for health care benefits at this time and tabling the remaining staff suggestions until further clarification of state and national healthcare policy.

Director Costa moved to set a cap on District funding for health care benefits for active employees at the Blue Shield HMO for employee, spouse and dependent rate with changes effective in January 2013, along with making the necessary revisions to the Group Health Insurance Policy No. 4020 of the Employee Manual.

Director Peterson inquired if this was an interim recommendation from the committee since it did not include any cost sharing. Ms. Lorance explained that the open enrollment period is until October and if this recommendation was approved then staff would have an opportunity to change plans. She commented that the District might want to wait until after the November elections to have a better idea of the potential impacts from the federal health care law; this revision would address the immediate concern of the high cost health plan.

Director Walters suggested that the Board revisit this topic no later than the first meeting in March, at which time changes in healthcare should be known. Ms. Lorance suggested that it be reviewed by the Personnel Committee prior to the Board meeting.

Director Miller inquired how many employees were in the highest cost plan. Ms. Lorance informed the Board about 4-5 employees are in the highest plan. These employees would have to pay the \$750 or so per month or move to a different plan.

Director Walters seconded the motion and it carried with 4 Aye votes and 1 No vote (Miller).

Board of Directors Job Description (W/R)

Director Costa reported that the committee reviewed the draft job description for the Board of Directors. The committee did not recommend including a job description in the Board Policies for the Board of Directors.

Director Peterson referred to a CSDA article regarding building a positive working relationship with the governing body. Ms. Lorance suggested that adding the role or responsibilities of a director to the Board Rules would suffice.

The Board discussed the topic and referred the topic to the Legal Affairs Committee for review and recommendation to the Board.

For information only; no action requested.

SAN JUAN WATER DISTRICT
EMPLOYEE MANUAL

POLICY TYPE : Employee Insurance Benefits
POLICY TITLE : Group Health Insurance
POLICY NUMBER : 4020
DATE ADOPTED : May 12, 2002
DATES AMENDED : February 14, 2007;
November 12, 2008
September 12, 2012

4020.00 GROUP HEALTH INSURANCE

Regular, full time employees and their dependents are covered under CALPERS on the health insurance plan of his/her choice from among those offered at the time of hire. Coverage begins on the first day of the month following the date of hire with the District's contribution capped at the Blue Shield HMO for employee, spouse and dependent rate effective in January 2013. The specific terms, scope and limitations of the coverage are set forth in the insurance plan documents that are available for review by employees at the District Finance and Administrative Service Manager's office

It is mandatory that each employee notify the District whenever any additions or deletions occur in his/her dependent status.

Under Federal Law, if an employee's group health benefits end due to specified qualifying events, the employee or dependent may elect to continue coverage under the District's health plan for a limited period and at the employee's or dependent's expense. A qualifying event is any of the following:

For an employee:

Termination of employment (other than for gross misconduct) or reduction of hours worked so as to render the employee ineligible for coverage.

For dependents:

Death of the employee;
Divorce or legal separation;
Loss of coverage due to the employee becoming eligible for Medicare;
For a dependent child, ceasing to qualify as a dependent under the Plan.

Employees and dependents who qualify and wish to continue their coverage will receive notification of their rights and will receive the necessary information and forms to initiate the conversion process.

4020.01 POST-RETIREMENT HEALTH

Regular, full time employees who retire from the District remain covered under a health insurance plan of their choice from among those offered by CalPERS, provided that CalPERS' guidelines are met. In accordance with the policy adopted by the Board effective as of February 14, 2009, employees are divided into two tiers for purposes of District-paid retiree health benefits premium payments: (1) those hired prior to February 14, 2009 are in the First Tier; and (2) those hired on or after February 14, 2009 are in the Second Tier. Benefits under the two tiers are:

First Tier

Employees in the First Tier vest after five years of service and age 50 in the payment of 100 percent of the District's contribution (as defined under 4020.00 GROUP HEALTH INSURANCE) toward post-retirement health insurance benefits under the plans offered by CalPERS.

Second Tier

Employees in the Second Tier will vest in an entitlement to District-paid health benefits premiums for CalPERS-sponsored health plans in accordance with the following vesting schedule provided in Government Code section 22893:

<u>Years of Service</u>	<u>Percentage of Contribution</u>
Less than 10	0%
10	50%
11	55%
12	60%
13	65%
14	70%
15	75%
16	80%
17	85%
18	90%
19	95%
20	100%

SAN JUAN SUBURBAN WATER DISTRICT
RESOLUTION NO. 93-03

RESOLUTION ELECTING TO BE SUBJECT TO
PUBLIC EMPLOYEE'S MEDICAL AND HOSPITAL CARE ACT

AND

FIXING THE EMPLOYER'S CONTRIBUTION AT AN AMOUNT GREATER
THAN THAT PRESCRIBED BY SECTION 22825 OF THE GOVERNMENT CODE

WHEREAS, Government Code Section 22850 provides the benefits of the Public Employee's Medical and Hospital Care Act to employees of local agencies contracting with the Public Employees' Retirement System on proper application by a local agency; and

WHEREAS, Section 22825.6 of the Act provides that a local contracting agency shall fix the amount of the employer's contribution; and

WHEREAS, San Juan Suburban Water District, hereinafter referred to as Public Agency, is a local agency contracting with the Public Employee's Retirement System; and

WHEREAS, the Public Agency desires to obtain for its employees and annuitants the benefit of the Act and to accept the liabilities and obligations of an employer under the Act and Regulations; now, therefore, be it

RESOLVED, That the Public Agency elect, and it does hereby elect, to be subject to the provisions of the Act; and be it further

RESOLVED, That the employer's contribution for each employee or annuitant shall be the amount necessary to pay the full cost of his/her enrollment, including the enrollment of family members, in a health benefits plan or plans; and be it further

RESOLVED, That the executive body appoint and direct, and it does hereby appoint and direct, the Administrative Manager to file with the Board of Administration of the Public Employees' Retirement System a verified copy of this Resolution, and to perform on behalf of said Public Agency all functions required of it under the Act and Regulations of the Board of Administration; and be it further

RESOLVED, That coverage under the Act be effective on March 1, 1993.

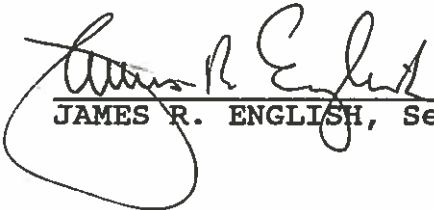
PASSED AND ADOPTED this 27th day of January, 1993, by the following vote

AYES:	DIRECTORS	VERKE, KILGORE, MATTHEWS, MILLER, UGGLA
NOS:	DIRECTOR	NONE
ABSENT:	DIRECTOR	NONE




MARK E. VERKE, President
Board of Directors of
San Juan Suburban Water District

ATTEST:



JAMES R. ENGLISH, Secretary

FILED: February 5, 1993
EFFECTIVE DATE: March 1, 1993
APPROVED: 
PUBLIC AGENCY COORDINATOR

RECEIVED - 2 6H 1:52

RECEIVED - 4
RECEIVED - 6

LEB 8 1993

Monthly Premium

Bay Area County Region	Employee		Family
	Only	plus 1	
PERSCare	\$ 1,131.68	\$ 2,263.36	\$ 2,942.37
Anthem HMO Traditional	\$ 1,111.13	\$ 2,222.26	\$ 2,888.94
Blue Shield HMO Access+	\$ 970.90	\$ 1,941.80	\$ 2,524.34
Health Net Smartcare *	\$ 901.55	\$ 1,803.10	\$ 2,344.03
PERS Choice	\$ 866.27	\$ 1,732.54	\$ 2,252.30
Anthem HMO Select	\$ 831.44	\$ 1,662.88	\$ 2,161.74
Kaiser Permanente	\$ 768.25	\$ 1,536.50	\$ 1,997.45
Western Health Advantage	\$ 767.01	\$ 1,534.02	\$ 1,994.23
PERS Select	\$ 543.19	\$ 1,086.38	\$ 1,412.29

Monthly Premium

Sacramento Area County Region	Employee		Family
	Only	plus 1	
Anthem HMO Traditional	\$ 1,178.79	\$ 2,357.58	\$ 3,064.85
PERSCare	\$ 1,027.99	\$ 2,055.98	\$ 2,672.77
Anthem HMO Select	\$ 946.14	\$ 1,892.28	\$ 2,459.96
United Healthcare	\$ 928.85	\$ 1,857.70	\$ 2,415.01
Blue Shield HMO Access+	\$ 881.01	\$ 1,762.02	\$ 2,290.63
PERS Choice	\$ 798.58	\$ 1,597.16	\$ 2,076.31
Western Health Advantage	\$ 696.68	\$ 1,393.36	\$ 1,811.37
Kaiser Permanente	\$ 687.99	\$ 1,375.98	\$ 1,788.77
PERS Select	\$ 508.68	\$ 1,017.36	\$ 1,322.57

*Health Net Smartcare not offered in Sacramento County Regions for 2019

Highlighted premiums are over maximum District contribution. See Employee Share column for amount deducted in each pay period.

RESOLUTION NO. 18-09**FIXING THE EMPLOYER CONTRIBUTION AT AN EQUAL AMOUNT FOR EMPLOYEES AND ANNUITANTS UNDER THE PUBLIC EMPLOYEES' MEDICAL AND HOSPITAL CARE ACT**

- WHEREAS, (1) San Juan Water District is a contracting agency under Government Code Section 22920 and subject to the Public Employees' Medical and Hospital Care Act (the "Act"); and
- WHEREAS, (2) Government Code Section 22892(a) provides that a contracting agency subject to Act shall fix the amount of the employer contribution by resolution; and
- WHEREAS, (3) Government Code Section 22892(b) provides that the employer contribution shall be an equal amount for both employees and annuitants, but may not be less than the amount prescribed by Section 22892(b) of the Act; and
- RESOLVED, (a) That the employer contribution for each employee or annuitant shall be the amount necessary to pay the full cost of his/her enrollment, including the enrollment of family members, in a health benefits plan up to a maximum of the Blue Shield Access+ Sacramento Region Basic per month, plus administrative fees and Contingency Reserve Fund assessments; and be it further
- RESOLVED, (b) San Juan Water District has fully complied with any and all applicable provisions of Government Code Section 7507 in electing the benefits set forth above; and be it further
- RESOLVED, (c) That the participation of the employees and annuitants of San Juan Water District shall be subject to determination of its status as an "agency or instrumentality of the state or political subdivision of a State" that is eligible to participate in a governmental plan within the meaning of Section 414(d) of the Internal Revenue Code, upon publication of final Regulations pursuant to such Section. If it is determined that San Juan Water District would not qualify as an agency or instrumentality of the state or political subdivision of a State under such final Regulations, CalPERS may be obligated, and reserves the right to terminate the health coverage of all participants of the employer.
- RESOLVED, (d) That the executive body appoint and direct, and it does hereby appoint and direct, the Director of Finance to file with the Board a verified copy of this resolution, and to perform on behalf of San Juan Water District all functions required of it under the Act.
- RESOLVED, (e) That coverage under the Act be effective on January 1, 2020.

Adopted at a regular meeting of the San Juan Water District at 9935 Auburn Folsom Road, Granite Bay, Ca, this 24th day of October, 2018.

Signed: _____
Martin Hanneman, President of the Board of Directors

Attest: _____
Teri Grant, Board Secretary

INSTRUCTIONS

This resolution form is the approved form designated by the California Public Employees' Retirement System (CalPERS). It should be used by a contracting agency subject to Public Employees' Medical and Hospital Care Act (PEMHCA) when the agency desires to change the monthly employer health contribution for employees and annuitants in accordance with Government Code Section 22892.

The resolution is **effective on the first day of the second month** following the month in which the resolution is filed (date stamped as received by CalPERS; See address below).

WHEREAS, (1) should be completed with full name of the contracting agency.

RESOLVED, (a) should be completed to specify the amount of the employer contribution toward the cost of enrollment for active employees and annuitants. The amount specified must be an amount equal to or greater than that prescribed by Section 22892(b).

Commencing January 1, 2009, the employer contribution shall be adjusted annually by the Board to reflect any change in the medical component of the Consumer Price Index, and shall be rounded to the nearest dollar.

RESOLVED, (b) should be completed with full name of the contracting agency.

RESOLVED, (c) should be completed with full name of the contracting agency.

RESOLVED, (d) requests the position title of the individual who handles the PEMHCA resolution for the contracting agency.

RESOLVED, (d) should be completed with full name of the contracting agency.

Because resolutions serve as a legally binding document, we require the original resolution, certified copy with original signatures, or a copy of the resolution with the agency's raised seal.

For resolution processing, deliver to the following:

Overnight Mail Service

California Public Employees' Retirement System
Health Resolution & Compliance Services, HAMD
400 Q Street
Sacramento, CA 95811

Regular Mail

California Public Employees' Retirement System
Health Resolution & Compliance Services, HAMD
PO BOX 942714
Sacramento, CA 94229-2714

The certification shown following the resolution is to be completed by those individuals authorized to sign for the contracting agency in legal actions and is to include the name of the executive body; i.e. Board of Directors, Board of Trustees, etc., the location and the date of signing.

STAFF REPORT

To: Board of Directors
From: Paul Helliker, General Manager
Date: October 24, 2018
Subject: Contract for Lobbying Services with The Ferguson Group

RECOMMENDED ACTION

Authorize the General Manager to enter into a contract with the Ferguson Group for lobbying services for San Juan and Folsom for the period of September 1, 2018 through June 30, 2019.

BACKGROUND

In collaboration with the Cities of Roseville and Folsom, the District has used the services of The Ferguson Group (TFG) for a number of years for representation in Washington, D.C., and on federal issues in general. The cost of these services have been a \$3,000 per month retainer per agency plus expenses, such as airfare and lodging (divided 3 ways.) Roseville had been the contracting agency with TFG, and Folsom and we had reimbursed Roseville for monthly costs.

In April of this year, Roseville informed Folsom and us that they wanted to terminate their participation in the R3 group, and end their management of the contract, as of August 30, 2018. TFG has agreed to keep the per agency costs the same for representing just Folsom and us, and we have agreed to serve as the administering agency, with Folsom reimbursing us. The total cost of the contract is not to exceed \$66,000, with San Juan's maximum cost to be \$33,000. Attached are the proposed contract and the scope of work.

Staff recommends that the Board authorize the General Manager to enter into the agreement with TFG. Funding of \$33,000 was already approved by the Board for this expense for this time period in the FY 18-19 budget.

**SAN JUAN WATER DISTRICT
GENERAL SERVICES AGREEMENT**

THIS AGREEMENT is entered into as of September 1, 2018 by and between San Juan Water District, a local government agency (“District”), and The Ferguson Group, a consulting and advocacy firm (“Vendor”), who agree as follows:

1. Scope of Services. Vendor shall render the services described in the “Scope of Work and Business Terms” attached hereto as Exhibit A (the “Services”). Vendor shall provide all labor, services, equipment, tools, material and supplies required or necessary to properly, competently and completely perform the Services. Vendor shall determine the method, details and means of performing the Services.

2. Payment.

a. District shall pay to Vendor a fee based on:

___ Vendor’s time and expenses necessarily and actually expended or incurred for performing the Services in accordance with Vendor’s fee schedule on the attached Exhibit A.

X The fee arrangement described on the attached Exhibit A.

The total fee for the Services shall not exceed \$66,000. There shall be no compensation for extra or additional work or services provided by Vendor unless approved in advance in writing by District. Vendor’s fee includes all of Vendor’s costs and expenses related to the Services.

b. At the end of each month, Vendor shall submit to District an invoice for the Services performed during the preceding month. The invoice shall include a brief description of the Services performed, the dates of those Services, payment due, and an itemization of any reimbursable expenditures. If the Services were satisfactorily completed and the invoice is accurately computed, District shall pay the invoice within 30 days of its receipt. If the Services are performed over two or more months, Vendor may invoice District for the Services performed in the previous month. Vendor may submit such invoices on or after the first day of the month after the Services were performed using the procedure stated above.

3. Term.

a. This Agreement shall take effect on the above date and continue in effect until completion of the Services, unless sooner terminated as provided below. Time is of the essence in this Agreement. If Exhibit A includes a work schedule or deadline, then Vendor must complete the Services in accordance with the specified schedule or deadline, which may be extended by District for good cause shown by Vendor. If Exhibit A does not include a schedule or deadline, then Vendor must perform the Services diligently and as expeditiously as possible, consistent with the professional skill and care appropriate for the orderly progress of the Services.

b. This Agreement may be terminated at any time by District upon five days' advance written notice to Vendor. In the event of such termination, Vendor shall be fairly compensated for all Services performed to the date of termination as calculated by District based on the above fee and payment provisions. Compensation under this subsection shall not include any termination-related expenses, cancellation or demobilization charges, or lost profit associated with the expected completion of the Services or other such similar payments relating to Vendor's claimed benefit of the bargain.

4. Vendor Records.

a. Vendor shall keep and maintain all ledgers, books of account, invoices, vouchers, canceled checks, and other records and documents evidencing or relating to the Services and invoice preparation and support for a minimum period of three years (or for any longer period required by law) from the date of final payment to Vendor under this Agreement. District may inspect and audit such books and records, including source documents, to verify all charges, payments and reimbursable costs under this Agreement.

b. In accordance with California Government Code section 8546.7, the parties acknowledge that this Agreement, and performance and payments under it, are subject to examination and audit by the California State Auditor for three years following final payment under the Agreement.

5. Guarantee. Vendor unconditionally guarantees all Services and materials furnished under this Agreement, and shall replace at its sole cost and expense, and to the satisfaction of District, any and all materials which may be defective or improperly installed. Vendor shall repair or replace to the satisfaction of District any or all work that may prove defective in workmanship or materials, ordinary wear and tear excepted, together with any other work which may be damaged or displaced in so doing. This guarantee shall remain in effect for one year from the date of District's acceptance of the Services. District shall have the right to call for such inspection or inspections of all work performed and materials installed as part of the Services before the end of the one-year guarantee period and Vendor shall attend and participate in such inspection(s) upon request of District. This guarantee does not excuse Vendor from any other liability related to the Services discovered after the guarantee period. Vendor shall transfer to District all manufacturer and supplier warranties relating to the Work, if any, upon completion of the Services and prior to final payment. Any products/completed operations insurance coverage shall be maintained after completion of the Services for the full guarantee period. In the event of failure to comply with the above stated conditions within a reasonable time, District may have the defect repaired and made good at the expense of Vendor, which shall pay the costs and charges for such repair immediately upon demand, including any reasonable management and administrative costs, and engineering, legal and other consultant fees incurred by District in enforcing this guarantee.

6. Compliance with Laws.

a. General. Vendor shall perform the Services in compliance with all applicable federal, state and local laws and regulations. Vendor shall possess, maintain and comply with all federal, state and local permits, licenses and certificates that may be required for it to perform the Services. Vendor shall comply with all federal, state and local air pollution control laws and regulations applicable to the Vendor and its Work (as required by California

Code of Regulations title 13, section 2022.1). Vendor shall be responsible for the safety of its workers and Vendor shall comply with applicable federal and state worker safety-related laws and regulations.

7. Indemnification. Vendor shall indemnify, defend, protect, and hold harmless District, and its officers, employees and agents from and against any claims, liability, losses, damages and expenses (including attorney, expert witness and Vendor fees, and litigation costs) that arise out of, pertain to, or relate to the negligence, recklessness, or willful misconduct of Vendor or its employees, agents or subcontractors. The duty to indemnify, including the duty and the cost to defend, is limited as provided in this section. However, this indemnity provision will not apply to any claims, liability, losses, damages and expenses arising from the sole negligence or willful misconduct of District or its employees or agents. Vendor’s obligations under this indemnification provision shall survive the termination of, or completion of the Services under, this Agreement.

8. Insurance.

Types & Limits. Vendor at its sole cost and expense shall procure and maintain for the duration of this Agreement the following types and limits of insurance:

<i>Type</i>	<i>Limits</i>	<i>Scope</i>
Commercial general liability	\$2,000,000 per occurrence & \$5,000,000 aggregate	at least as broad as ISO CG 0001
Automobile liability	\$2,000,000 per accident	at least as broad as ISO CA 0001, code 1 (any auto)
Workers’ compensation	Statutory limits	
Employers’ liability	\$1,000,000 per accident	

a. **Other Requirements.** The general and automobile liability policy(ies) shall be endorsed to name District, its officers, employees, volunteers and agents as additional insureds regarding liability arising out of the performance of the Services. Vendor’s coverage shall be primary and apply separately to each insurer against whom claim is made or suit is brought, except with respect to the limits of the insurer’s liability. District’s insurance or self-insurance, if any, shall be excess and shall not contribute with Vendor’s insurance. Each insurance policy shall be endorsed to state that coverage shall not be canceled, except after 30 days (10 days for non-payment of premium) prior written notice to District. Insurance is to be placed with admitted insurers with a current A.M. Best’s rating of A-:VII or better unless otherwise acceptable to District. Workers’ compensation insurance issued by the State Compensation Insurance Fund is acceptable. Vendor agrees to waive subrogation that any insurer may acquire from Vendor by virtue of the payment of any loss relating to the performance of the Services. Vendor agrees to obtain any endorsement that may be necessary to implement this subrogation waiver. The workers’ compensation policy must be endorsed to contain a subrogation waiver in favor of District for the Services performed by Vendor.

b. **Proof of Insurance.** Upon request, Vendor shall provide to District the following proof of insurance: (a) certificate(s) of insurance evidencing this insurance; and (b) endorsement(s) on ISO Form CG 2010 (or insurer’s equivalent), signed by a person authorized to bind coverage on behalf of the insurer(s), and certifying the additional insured coverage.

9. Entire Agreement; Amendment. District and Vendor intend this writing to be the sole, final, complete, exclusive and integrated expression and statement of the terms of their contract concerning the Services. This Agreement supersedes all prior oral or written negotiations, representations, contracts or other documents that may be related to the Services, except those other documents (if any) that are expressly referenced in this Agreement. This Agreement may be amended only by a subsequent written contract approved and signed by both parties.

10. Independent Contractor. Vendor's relationship to District is that of an independent contractor. All persons hired by Vendor and performing the Services shall be Vendor's employees or agents. Vendor and its officers, employees and agents are not District employees, and they are not entitled to District employment salary, wages or benefits. Vendor shall pay, and District shall not be responsible in any way for, the salary, wages, workers' compensation, unemployment insurance, disability insurance, tax withholding, and benefits to and on behalf of Vendor's employees. Vendor shall, to the fullest extent permitted by law, indemnify District, and its officers, employees, volunteers and agents from and against any and all liability, penalties, expenses and costs resulting from any adverse determination by the federal Internal Revenue Service, California Franchise Tax Board, other federal or state agency, or court concerning Vendor's independent contractor status or employment-related liability.

11. Subcontractors. No subcontract shall be awarded nor any subcontractor engaged by Vendor without District's prior written approval. Vendor shall be responsible for requiring and confirming that each approved subcontractor meets the minimum insurance requirements specified in Section 8 of this Agreement. Any approved subcontractor shall obtain the required insurance coverages and provide proof of same to District in the manner provided in Section 8 of this Agreement.

12. Assignment. This Agreement and all rights and obligations under it are personal to the parties. This Agreement may not be transferred, assigned, delegated or subcontracted in whole or in part, whether by assignment, subcontract, merger, operation of law or otherwise, by either party without the prior written consent of the other party. Any transfer, assignment, delegation, or subcontract in violation of this provision is void and grounds for the other party to terminate this Agreement.

13. No Waiver of Rights. Any waiver at any time by either party of its rights as to a breach or default of this Agreement shall not be deemed to be a waiver as to any other breach or default. No payment by District to Vendor shall be considered or construed to be an approval or acceptance of any Services or a waiver of any breach or default.

14. Severability. If any part of this Agreement is held to be void, invalid, illegal or unenforceable, then the remaining parts will continue in full force and effect and be fully binding, provided that each party still receives the benefits of this Agreement.

15. Governing Law and Venue. This Agreement will be governed by and construed in accordance with the laws of the State of California. The county and federal district court where District's office is located shall be venue for any state and federal court litigation concerning the enforcement or construction of this Agreement.

16. Notice. Any notice, demand, invoice or other communication required or permitted to be given under this Agreement must be in writing and delivered either (a) in person, (b) by prepaid, first class U.S. mail, (c) by a nationally-recognized commercial overnight courier service that guarantees next day delivery and provides a receipt, or (d) by email with confirmed receipt. Such notices, etc. shall be addressed as follows:

District:

San Juan Water District
Attn: Paul Helliker
9935 Auburn-Folsom Road
P.O. Box 2157
Granite Bay, CA 95746
E-mail: phelliker@sjwd.org

Vendor:

The Ferguson Group
Attn: Kristi More
1901 Pennsylvania Ave. NW
Suite 700
Washington, DC 20006
E-mail: kmore@tfgnet.com

Notice given as above will be deemed given (a) when delivered in person, (b) three days after deposited in prepaid, first class U.S. mail, (c) on the date of delivery as shown on the overnight courier service receipt, or (d) upon the sender's receipt of an email from the other party confirming the delivery of the notice, etc. Any party may change its contact information by notifying the other party of the change in the manner provided above.

17. Signature Authority. Each party warrants that the person signing this Agreement is authorized to act on behalf of the party for whom that person signs. The Parties may execute and deliver this Agreement and documents necessary to perform it, including task orders and amendments, in any number of original or facsimile counterparts. When each Party has signed and delivered at least one counterpart to the other Party, each counterpart shall be deemed an original and, taken together, the counterparts shall constitute one and the same document, which shall be binding and effective.

SAN JUAN WATER DISTRICT:

Dated: _____

By: _____

Paul Helliker
General Manager

The Ferguson Group:

Dated: _____

By: _____

W. Roger Gwinn
Chief Executive Officer



TO: Paul Helliker
San Juan Water District
9935 Auburn Folsom Road
Granite Bay, CA 95746

DATE: August 31, 2018

RE: Scope of Work and Business Terms for San Juan Water District and City of Folsom Joint Contract

Dear Paul:

The Ferguson Group (“TFG”) is pleased to present our scope of work and business terms to the San Juan Water District (SJWD) and the City of Folsom (Folsom) for federal advocacy work related to regional water resource priorities and issues. It has been our pleasure working with both agencies over the years and we look forward to our continued success.

The following scope of work and business terms cover the period September 1, 2018 through June 30, 2019 and outlines ongoing and anticipated work related to the following:

- Engagement with the Bureau of Reclamation
- California and Western Drought Issues
- Operations at Folsom Dam and Reservoir
- California Bay Delta Issues
- Water Treatment, Conservation and Water Supply Projects and Programs
- Other projects and issues as directed

Scope of Work

The focus of TFG’s efforts with and on behalf of SJWD and Folsom is to provide *appreciable value* through strategic engagement and logistical support in pursuit of your identified water resource priorities and objectives.

This scope of work outlines activities TFG will undertake to help SJWD and Folsom achieve their federal advocacy objectives.

Task 1: Development of Federal Platform and Action Plan. Prior to the start of each Congressional year, TFG works with SJWD and Folsom to refine the federal advocacy platform as necessary and reexamine strategies to better achieve the identified goals. TFG will follow-up the annual Platform review with a written Action Plan to execute the strategies. TFG will also provide appropriate materials to effectively communicate the Platform to targeted audiences.

- Work product: A federal platform and agenda with prioritized projects and issues and an identified strategy for each included in an “action plan”. Communications with SJWD and Folsom regarding strategy for authorization, appropriations, grants, legislative issues, and regulatory matters. Communications with federal agency officials at local and HQ levels. Communications and coordination with

Congressional/committee staff regarding strategy to address priorities included on federal platform and agenda.

Task 2: Client Advocacy. TFG provides strategic advice and support to SJWD and Folsom in engaging with Congressional representatives and Administration officials, including, but not limited to, meeting scheduling, as well as contributing to the development and production of briefing materials. Only as requested, TFG will accompany SJWD and Folsom to meetings in Washington and California and provide follow up on identified action items. TFG advises SJWD and Folsom regarding communications at key points throughout the legislative and regulatory processes and provides draft correspondence, contact information, and talking points to SJWD and Folsom when needed.

- Work product: Washington and California meeting summaries if requested, schedules, briefing materials, talking points, draft correspondence, communications with SJWD and Folsom, Congressional testimony.

Task 3: Client Communications. TFG's presence in Northern California has always promoted open and easy communications between our team and SJWD and Folsom regarding projects and other needs. TFG will remain fully accessible to SJWD and Folsom, providing monthly reports via e-mail describing specific actions/activities undertaken in furtherance of the SJWD/Folsom "Federal Water Platform" and provide a draft "memo" summarizing the status of the SJWD/Folsom priorities approximately at the mid-point of the Congressional year and at the end of the Congressional year. TFG will provide other pertinent written reports as requested. We will remain available for meetings in Granite Bay and Folsom, and we will remain available via telephone and email to answer questions and respond to other inquiries and requests from you. In addition to meetings with SJWD and Folsom, TFG is available to attend other meetings in Northern California of interest to you, including joint powers authority meetings, advisory board meetings, and other agency meetings. TFG personnel are also available to you at any time to check and track the status of any legislation or regulatory activity at the federal level, as well as to advise you regarding any impact on your interests.

- Work product: Meetings, written status reports, other communications as necessary, meetings with other relevant entities, legislation, respond to information requests from SJWD and Folsom, monitor local and regional news.

Task 4: TFG Advocacy. Throughout the annual budget, legislative, and regulatory processes, TFG regularly communicates with Members of Congress, their staff, and key committee staffers in support of the federal platform and agenda. TFG provides support to Congressional offices, including support letters, talking points for Member and staff meetings, memoranda regarding project and budget status, draft Congressional testimony, and other communications as requested by Congressional offices. TFG tracks legislation of interest to SJWD and Folsom, including appropriations, authorization legislation, and other legislation, and will report key developments in the legislative process to you. TFG staff attends relevant committee hearings and markups and provides updates to SJWD and Folsom.

- Work product: Communications with Congressional representatives, draft correspondence, draft proposed legislation, support materials, memoranda for Congressional offices regarding project status, and other support as requested and needed by Congressional offices, attend Congressional hearings, communicate to SJWD and Folsom when meetings scheduled and/or prior to these activities being undertaken, including explanation of how they support achievement of the Platform.

Task 5: Outcomes and Project Assessment. Upon final determinations by Congress or agencies, TFG reports results to SJWD and Folsom immediately upon information availability, and provides copies of relevant

legislation, Congressional reports, and other documents when made available to TFG or the public. TFG debriefs Congressional offices regarding project results and reports findings to SJWD and Folsom. TFG also provides outcomes assessments, assisting TFG and you in formulating our federal agenda for the next cycle. TFG also provides draft letters of appreciation as appropriate.

- Work product: Communications regarding results and assessment of federal agenda, debriefing SJWD and Folsom and Congressional offices regarding outcomes.

Task 6: Grants. Identify applicable federal grant/loan opportunities with specific applicability to SJWD and/or Folsom, or the Regional Water Authority, and provide timeline and substantive information requirements. If requested, review and assist in the preparation of applications for such federal grant and/or loan programs.

- Work product: Research and develop funding opportunity information. When requested, review and assist in the preparation of applications for grant and/or loan programs.

Task 7: Project Descriptions and Project Submission. If necessary, TFG works with SJWD and Folsom to finalize project descriptions and supporting materials for prioritized projects and issues. TFG assists SJWD and Folsom in drafting correspondence to Congressional offices requesting support for projects and issues. TFG coordinates communications with Congressional offices and confirmed submission of project requests in advance of all Congressional deadlines. TFG drafts legislative language for Congressional office consideration.

- Work product: Project descriptions, supporting materials, Congressional/committee staff and federal agency correspondence and other communications, draft legislative language.

Business Terms

TFG proposes a partial year contract from September 1, 2018 through June 30, 2019 to align the contract with the local fiscal year. Specifically, SJWD and Folsom will pay our firm a monthly combined retainer fee of \$6,000 covering TFG's professional services as outlined in this scope of work. SJWD and Folsom will be billed monthly for reimbursable expenses* incurred not to exceed \$6,000 for the time period covered by this scope of work. This contract can be amended at any time upon the agreement of all parties.

We understand that Greg Zlotnick, at SJWD, will be our primary point of contact and liaison.

Once again, TFG appreciates the opportunity to provide federal advocacy services the San Juan Water District and the City of Folsom. Please feel free to call me at (916) 985-3740 if you have any questions or need additional information.

Sincerely,



Kristi More
Managing Partner for Strategic Development

* Reimbursable expenses include travel and taxi, meals while on client business, long-distance telephone charges, faxes, document reproduction, FedEx and courier services.

STAFF REPORT

To: Board of Directors
 From: Paul Helliker, General Manager
 Date: October 24, 2018
 Subject: General Manager's Monthly Report (September)

RECOMMENDED ACTION

For information only, no action requested.

TREATMENT PLANT OPERATIONS

Water Production for September

Item	2018	2017	Difference
Monthly Production AF	4,925.97	5,687.12	-13.4%
Daily Average MG	51.78	59.78	-13.4%
Annual Production AF	36,461.40	38,097.25	-4.3%

Water Turbidity

Item	Sep-18	Aug-18	Difference
Raw Water Turbidity NTU	2.47	2.53	-2%
Treated Water Turbidity NTU	0.021	0.021	0%
Monthly Turbidity Percentage Reduction	99.15%	99.16%	

*Folsom Lake Reservoir Storage Level AF**

Item	2018	2017	Difference
Lake Volume AF	505,192	773,707	-35%

AF – Acre Feet

MG – Million Gallons

NTU – Nephelometric Turbidity Unit

* Total Reservoir Capacity: 977,000 AF

Other Items of Interest:

- Completed installation of chlorine reading displays.
- Replaced failed VFD on South East Backwash Hood.
- Replaced failed Madison 2 wholesale meter.
- Completed CUPA audit of Hazardous Materials Business Plan (HMBP), Aboveground Petroleum Tanks (AST), Universal Waste Program and Spill Prevention, Control, and Countermeasure (SPCC) Program. Clear audit, no violations noted.

SYSTEM OPERATIONS

Distribution Operations:

Item	September 2018	August 2018	Difference
Leaks and Repairs	7	16	-9
Mains Flushed	27	25	+2
Valves Exercised	33	23	+10
Back Flows Tested	0	0	0
Customer Service Calls	42	59	-16

Distribution System Water Quality:

Water Quality Samples Taken	# Failed Samples	Supporting Information
40 Lab	0	
21 In-House	0	

Other Items of Interest:

- Interdepartmental tasks were a big impact on the Field Services team this month, such as, assisting engineering with inspection duties and San Juan's maintenance team with the Fair Oaks 40" Madison 2 meter & valve replacement and the Wholesale meter testing.

CUSTOMER SERVICE ACTIVITIES

Billing Information for Month of September

Total Number of Bills Issued	Total Number of Reminders Mailed	Total Number of Shut-off Notices Delivered	Total Number of Disconnections
5565	693	216	20

Conservation Activities

Water Waste Complaints Received	Number of Customers Contacted for High Usage (potential leaks)	Number of Rebates Processed	Number of Meters Tested/Repaired (non-reads)
8	221	4	N/A

Other Activities

- The 2017 Water Loss Report was submitted to the Department of Water Resources, meeting the October 1, 2018 deadline.
- A Drip Irrigation Workshop was held of September 15th. 41 customers participated.
- Work on the WEL garden has been significant this year with a major push in September. The goal of bringing the garden back from the drought to be ready for the Open House on October 6th has been accomplished.

ENGINEERING - NEW URBAN DEVELOPMENTS (SJWD Retail Service Area)

Project Title	Description	Status	Issues
Ali Minor Subdivision	3-Lot Subdivision	Approved for Construction	
Barton Ranch	10-Lot Subdivision	In Construction	
Chula Acres	4-Lot Minor Subdivision	Approved for Construction	
Colina Estates	10-Lot Subdivision	In Design Review	
Eureka at GB (former Micherra Place Proj.)	28 Condominium Units	In Design Review	DDW Waiver for SD proximity is req'd
GB Memory Care	Commercial Business	In Design Review	
Granite Rock Estates	16-Lot Subdivision	In Design Review	Annexation process will be required for SJWD to supply
Greyhawk III	44 high-density, and 28 single family Lots	In Design Review	Dry Utilities conflict being resolved
Ovation Senior Living	Commercial Business (114-Unit 2-story Assisted Living Facility)	In Design Review	
Placer County Retirement Residence	Commercial Business (145-Unit Multi-story Assisted Living Facility)	In Design Review	
Pond View	Commercial Business	Approved for Construction	Planning to begin const in spring 2019
SPFD Station 15	Fire Station Bldg Improvements, with water service upgrades	In Construction	
Quarry Ridge Prof. Office Park	Commercial Business (4 parcels to develop four general/medical office buildings)	In Design Review	
Rancho Del Oro	89 Lot Subdivision	Approved for Construction	On hold pending County Approvals
Self Parcel Split (3600 & 3630 Allison Ave)	4 Lot Minor Subdivision (on a new street "Laura Lane", off Allison Dr.)	In Construction	Waiting for contract and submittals
The Park at Granite Bay	56 lot Subdivision	Approved for Construction	In construction, mass grading
The Residences at GB	4-Lot Minor Subdivision	In Design Review	
Ventura of GB	33-Lot Subdivision	In Design Review	
Whitehawk I	24-Lot Subdivision	In Design Review	
Whitehawk II	56-Lot Subdivision	In Design Review	

ENGINEERING - CAPITAL PROJECTS

Current Retail Projects

Project Title	Description	Status	Issues
Douglas Blvd Main Replacement	Replacement of ±4,125-LF of old steel main with new 16-in and 12-in pipeline between Auburn Folsom Rd and Hidden Lakes Dr.	In Construction Phase (65% Complete)	Public Outreach and notification is being maintained
Dambacher Drive Services Replacement	Replacement of ±19 aged, corroded steel service taps with new bronze saddle taps to reduce potential for failures and leaks	In Construction Phase (95% Complete)	None. (Slurry seal remains to be done)
Lou Place Main Replacement	Replacement of approximately 460-LF of aged main and 4 services on Lou Place between Troy Way and Crown Point Vista	In Design	
Edward Ct Main Replacement	Replacement of approximately 300-LF of aged main and 3 services on between Lou Place and the south end of Edward Court	In Design	
Spahn Ranch Rd. Main Extension	Install new pipeline; provides looped distribution network	In Design	
Cavitt Stallman 12" (Oak Pines to Sierra Ponds)	Install new pipeline on Cavitt Stallman between Oak Pines Lane and Sierra Ponds Lane	In Design	
Cavitt Stallman 12" (Mystery Cr to Oak Pines)	Install new pipeline on Cavitt Stallman between Mystery Creek Ln and Oak Pines Ln.	In Design	
Woodminister Services Replacements	Replace 18 aged services	In Design	
Redbud/Lupin/Meadowlark Services Replmts	Replace 43 aged services	In Design	
Sandstone & Auberry to Hill Rd 8" Ext & Serv	Replace pipeline and services	In Design	
Kokila (SJWD/PCWA) 12-Inch Intertie Pipeline	Interconnection with PCWA	In Design	

Project Title	Description	Status	Issues
Mooney Tank Building New Roof	Replace the existing aged roof before failure	In Design	
Canyon Falls Village PRS Replacement	Rehabilitation of an existing Pressure Reducing Station (PRV) located near the intersection of Canyon Falls Drive and Santa Juanita Ave.	In Design (Control Valve pre-purchase is done)	
UGB & LGB Low Flow Pumps and LGB/CP MOV	Installation of two new low flow pumps, one each at the Lower and Upper Granite Bay pump stations	In Design	

Retail CIP - Project Specifics

- None to Report

Current Wholesale Projects

Project Title	Description	Status (% Complete)	Issues
WTP Thickeners Lining	Clean, repair and line the interior walls and floor of the three thickeners to eliminate leakage and protect the concrete and reinforcing from damage	In Design	
FO-40 T-Main Relining	Relining of the existing ±11,000 foot long steel pipeline	In Construction	
Lime System Improvements	Improvements for the WTP's lime system control and feeder system	In Design	
Hinkle Res. Monitoring Level Probes	Installation of level probes into the monitoring wells to provide consistent monitoring data for DSOD reporting	In Construction	SCADA integration remains to be completed

Wholesale CIP - Project Specifics

- None to Report

SAFETY & REGULATORY TRAINING – SEPTEMBER 2018

Training Course	Staff
Aerosol Can Disposal	Field Services, Treatment
Trainer CPR, AED & First Aid	SRCC

FINANCE/BUDGET

See attached.



San Juan Water District, CA

Wholesale Operating Income Statement

Group Summary

For Fiscal: 2018-2019 Period Ending: 09/30/2018

Account	Original Total Budget	Current Total Budget	MTD Activity	YTD Activity	Budget Remaining
Fund: 010 - WHOLESALE					
Revenue					
41000 - Water Sales	12,666,300.00	12,666,300.00	2,031,955.08	4,371,250.08	8,295,049.92
43000 - Rebate	1,500.00	1,500.00	0.00	235.23	1,264.77
45000 - Other Operating Revenue	0.00	0.00	-23.43	15,976.57	-15,976.57
49000 - Other Non-Operating Revenue	151,900.00	151,900.00	85.50	-5,577.83	157,477.83
Revenue Total:	12,819,700.00	12,819,700.00	2,032,017.15	4,381,884.05	8,437,815.95
Expense					
51000 - Salaries and Benefits	3,514,900.00	3,514,900.00	257,497.72	754,638.87	2,760,261.13
52000 - Debt Service Expense	955,000.00	955,000.00	0.00	0.00	955,000.00
53000 - Source of Supply	2,006,800.00	2,006,800.00	237,982.08	513,825.93	1,492,974.07
54000 - Professional Services	887,400.00	887,400.00	3,302.44	89,598.05	797,801.95
55000 - Maintenance	450,900.00	450,900.00	22,533.87	86,292.97	364,607.03
56000 - Utilities	90,500.00	90,500.00	815.40	3,867.41	86,632.59
57000 - Materials and Supplies	478,300.00	478,300.00	35,826.30	151,305.92	326,994.08
58000 - Public Outreach	88,500.00	88,500.00	4,003.45	4,272.25	84,227.75
59000 - Other Operating Expenses	470,300.00	470,300.00	9,095.35	114,273.09	356,026.91
69000 - Other Non-Operating Expenses	2,700.00	2,700.00	0.00	0.00	2,700.00
69900 - Transfers Out	2,776,900.00	2,776,900.00	0.00	0.00	2,776,900.00
Expense Total:	11,722,200.00	11,722,200.00	571,056.61	1,718,074.49	10,004,125.51
Fund: 010 - WHOLESALE Surplus (Deficit):	1,097,500.00	1,097,500.00	1,460,960.54	2,663,809.56	-1,566,309.56
Total Surplus (Deficit):	1,097,500.00	1,097,500.00	1,460,960.54	2,663,809.56	-1,566,309.56

Fund Summary

Fund	Original Total Budget	Current Total Budget	MTD Activity	YTD Activity	Budget Remaining
010 - WHOLESAL	1,097,500.00	1,097,500.00	1,460,960.54	2,663,809.56	-1,566,309.56
Total Surplus (Deficit):	1,097,500.00	1,097,500.00	1,460,960.54	2,663,809.56	-1,566,309.56



San Juan Water District, CA

Wholesale Capital Income Statement

Group Summary

For Fiscal: 2018-2019 Period Ending: 09/30/2018

Account	Original Total Budget	Current Total Budget	MTD Activity	YTD Activity	Budget Remaining
Fund: 011 - Wholesale Capital Outlay					
Revenue					
42000 - Taxes & Assessments	1,094,700.00	1,094,700.00	0.00	0.00	1,094,700.00
44000 - Connection Fees	75,000.00	75,000.00	3,430.00	105,783.00	-30,783.00
44500 - Capital Contributions - Revenue	2,285,400.00	2,285,400.00	0.00	10,925.00	2,274,475.00
49000 - Other Non-Operating Revenue	65,000.00	65,000.00	0.00	-16,425.61	81,425.61
49990 - Transfer In	2,776,900.00	2,776,900.00	0.00	0.00	2,776,900.00
Revenue Total:	6,297,000.00	6,297,000.00	3,430.00	100,282.39	6,196,717.61
Expense					
55000 - Maintenance	3,101,000.00	3,101,000.00	0.00	8,242.85	3,092,757.15
61000 - Capital Outlay	1,755,700.00	1,755,700.00	23,748.65	40,530.17	1,715,169.83
Expense Total:	4,856,700.00	4,856,700.00	23,748.65	48,773.02	4,807,926.98
Fund: 011 - Wholesale Capital Outlay Surplus (Deficit):	1,440,300.00	1,440,300.00	-20,318.65	51,509.37	1,388,790.63
Total Surplus (Deficit):	1,440,300.00	1,440,300.00	-20,318.65	51,509.37	1,388,790.63

Fund Summary

Fund	Original	Current	MTD Activity	YTD Activity	Budget
	Total Budget	Total Budget			Remaining
011 - Wholesale Capital Outlay	1,440,300.00	1,440,300.00	-20,318.65	51,509.37	1,388,790.63
Total Surplus (Deficit):	1,440,300.00	1,440,300.00	-20,318.65	51,509.37	1,388,790.63



San Juan Water District, CA

Retail Operating Income Statement

Group Summary

For Fiscal: 2018-2019 Period Ending: 09/30/2018

Account	Original Total Budget	Current Total Budget	MTD Activity	YTD Activity	Budget Remaining
Fund: 050 - RETAIL					
Revenue					
41000 - Water Sales	11,479,700.00	11,479,700.00	1,411,737.56	1,165,009.77	10,314,690.23
45000 - Other Operating Revenue	379,600.00	379,600.00	47,394.87	66,106.04	313,493.96
49000 - Other Non-Operating Revenue	116,200.00	116,200.00	30.75	18,884.18	97,315.82
Revenue Total:	11,975,500.00	11,975,500.00	1,459,163.18	1,249,999.99	10,725,500.01
Expense					
51000 - Salaries and Benefits	4,720,300.00	4,720,300.00	358,032.55	1,038,822.53	3,681,477.47
52000 - Debt Service Expense	531,000.00	531,000.00	0.00	0.00	531,000.00
53000 - Source of Supply	3,095,300.00	3,095,300.00	406,580.37	908,577.37	2,186,722.63
54000 - Professional Services	1,213,400.00	1,213,400.00	24,670.91	114,464.12	1,098,935.88
55000 - Maintenance	345,800.00	345,800.00	25,954.42	68,904.08	276,895.92
56000 - Utilities	246,200.00	246,200.00	25,620.73	82,554.58	163,645.42
57000 - Materials and Supplies	292,800.00	292,800.00	17,676.45	63,742.13	229,057.87
58000 - Public Outreach	65,000.00	65,000.00	4,539.15	39,746.79	25,253.21
59000 - Other Operating Expenses	577,600.00	577,600.00	16,460.95	102,958.39	474,641.61
69000 - Other Non-Operating Expenses	2,200.00	2,200.00	0.00	0.00	2,200.00
69900 - Transfers Out	275,300.00	275,300.00	0.00	0.00	275,300.00
Expense Total:	11,364,900.00	11,364,900.00	879,535.53	2,419,769.99	8,945,130.01
Fund: 050 - RETAIL Surplus (Deficit):	610,600.00	610,600.00	579,627.65	-1,169,770.00	1,780,370.00
Total Surplus (Deficit):	610,600.00	610,600.00	579,627.65	-1,169,770.00	1,780,370.00

Fund Summary

Fund	Original Total Budget	Current Total Budget	MTD Activity	YTD Activity	Budget Remaining
050 - RETAIL	610,600.00	610,600.00	579,627.65	-1,169,770.00	1,780,370.00
Total Surplus (Deficit):	610,600.00	610,600.00	579,627.65	-1,169,770.00	1,780,370.00



San Juan Water District, CA

Retail Capital Income Statement

Group Summary

For Fiscal: 2018-2019 Period Ending: 09/30/2018

Account	Original Total Budget	Current Total Budget	MTD Activity	YTD Activity	Budget Remaining
Fund: 055 - Retail Capital Outlay					
Revenue					
42000 - Taxes & Assessments	1,094,700.00	1,094,700.00	0.00	0.00	1,094,700.00
44000 - Connection Fees	100,000.00	100,000.00	0.00	4,173.00	95,827.00
49000 - Other Non-Operating Revenue	65,000.00	65,000.00	0.00	-13,399.32	78,399.32
49990 - Transfer In	275,300.00	275,300.00	0.00	0.00	275,300.00
Revenue Total:	1,535,000.00	1,535,000.00	0.00	-9,226.32	1,544,226.32
Expense					
54000 - Professional Services	358,000.00	358,000.00	0.00	0.00	358,000.00
55000 - Maintenance	150,800.00	150,800.00	103,306.91	103,306.91	47,493.09
61000 - Capital Outlay	5,505,300.00	5,505,300.00	9.63	504,481.28	5,000,818.72
Expense Total:	6,014,100.00	6,014,100.00	103,316.54	607,788.19	5,406,311.81
Fund: 055 - Retail Capital Outlay Surplus (Deficit):	-4,479,100.00	-4,479,100.00	-103,316.54	-617,014.51	-3,862,085.49
Total Surplus (Deficit):	-4,479,100.00	-4,479,100.00	-103,316.54	-617,014.51	-3,862,085.49

Fund Summary

Fund	Original Total Budget	Current Total Budget	MTD Activity	YTD Activity	Budget Remaining
055 - Retail Capital Outlay	-4,479,100.00	-4,479,100.00	-103,316.54	-617,014.51	-3,862,085.49
Total Surplus (Deficit):	-4,479,100.00	-4,479,100.00	-103,316.54	-617,014.51	-3,862,085.49

Summary

Project Summary

Project Number	Project Name	Total Revenue	Total Expense	Revenue Over/ (Under) Expenses
121965	Oak Avenue - American River Canyon I	0.00	5,261.50	-5,261.50
171107	FO 40 Transmission Pipeline Re-Lining	0.00	8,242.85	-8,242.85
175105	6690-7767 Douglas Boulevard & Assoc	0.00	381,451.59	-381,451.59
175107	5700-5708 & 5640-5682 Main Avenue	0.00	17,206.88	-17,206.88
175109	9151-9219 Oak Avenue Main Replacer	0.00	17,972.75	-17,972.75
175113	7225-7355 Dambacher Drive	0.00	92,558.19	-92,558.19
175117	Bacon Pressure Zone - Olive Ranch PR:	0.00	6,292.00	-6,292.00
175119	Bacon Pressure Zone - Cavitt Stallman	0.00	5,138.72	-5,138.72
181110	Alum Feed Pumps Replacement	0.00	392.53	-392.53
181130	Hinkle Reservoir Monitoring Wells Lev	0.00	11,135.66	-11,135.66
181150	Madison #2 Mag Meter Replacement	0.00	17,887.99	-17,887.99
185135	Upper & Lower GB Pump Stn Low Flov	0.00	4,861.59	-4,861.59
195210	SCADA Radio Replacments North Phas	0.00	1,150.00	-1,150.00
Project Totals:		0.00	569,552.25	-569,552.25

Group Summary

Group	Total Revenue	Total Expense	Revenue Over/ (Under) Expenses
CIP - Asset	0.00	561,309.40	-561,309.40
CIP - Expense	0.00	8,242.85	-8,242.85
Group Totals:	0.00	569,552.25	-569,552.25

Type Summary

Type	Total Revenue	Total Expense	Revenue Over/ (Under) Expenses
Engineering	0.00	543,028.88	-543,028.88
Water Treatment Plant	0.00	26,523.37	-26,523.37
Type Totals:	0.00	569,552.25	-569,552.25

GL Account Summary

GL Account Number	GL Account Name	Total Revenue	Total Expense	Revenue Over/ (Under) Expenses
011-700-57120	Maintenance - Facility	0.00	8,242.85	8,242.85
011-700-61145	Capital Outlay - WTP & Improv...	0.00	392.53	392.53
011-700-61155	Capital Outlay - Reservoirs & I...	0.00	11,135.66	11,135.66
011-700-61160	Capital Outlay - Equipment and..	0.00	17,887.99	17,887.99
055-20030	Retentions Payable	0.00	27,411.94	27,411.94
055-700-61135	Capital Outlay - Pump Stations...	0.00	4,861.59	4,861.59
055-700-61150	Capital Outlay - Mains/Pipeline...	0.00	498,469.69	498,469.69
055-700-61160	Capital Outlay - Equipment and..	0.00	1,150.00	1,150.00
GL Account Totals:		0.00	569,552.25	569,552.25



San Juan Water District, CA

Balance Sheet

Account Summary

As Of 09/30/2018

Account	010 - WHOLESALE	011 - Wholesale Capital Outlay	050 - RETAIL	055 - Retail Capital Outlay	Total
Asset					
Type: 1000 - Assets					
10010 - Cash and Investments	4,454,287.17	9,847,083.24	1,647,768.45	6,439,019.23	22,388,158.09
10510 - Accounts Receivable	2,999,760.86	249,255.99	388,724.43	0.06	3,637,741.34
11000 - Inventory	0.00	0.00	126,035.47	0.00	126,035.47
12000 - Prepaid Expense	29,920.00	0.00	29,920.00	0.00	59,840.00
14010 - Deferred Outflows	4,779,860.95	0.00	5,666,543.09	0.00	10,446,404.04
17010 - Capital Assets - Work in Progress	119,719.83	0.00	1,200,506.28	0.00	1,320,226.11
17150 - Capital Assets - Land Non-depreciable	98,212.00	0.00	166,272.00	0.00	264,484.00
17160 - Capital Assets - Land Improvements	814,105.59	0.00	83,970.80	0.00	898,076.39
17200 - Capital Assets - Pump Stations & Improvements	7,047,178.00	0.00	5,527,475.04	0.00	12,574,653.04
17300 - Capital Assets - Buildings & Improvements	1,296,460.92	0.00	55,440.68	0.00	1,351,901.60
17350 - Capital Assets - Water Treatment Plant & Imp	35,529,240.97	0.00	16,000.00	0.00	35,545,240.97
17400 - Capital Assets - Mains/Pipelines & Improvements	29,288,015.94	0.00	42,097,313.07	0.00	71,385,329.01
17500 - Capital Assets - Reservoirs & Improvements	2,876,930.81	0.00	2,492,421.90	0.00	5,369,352.71
17700 - Capital Assets - Equipment & Furniture	13,623,189.97	0.00	1,051,807.09	0.00	14,674,997.06
17750 - Capital Assets - Vehicles	316,440.00	0.00	510,886.87	0.00	827,326.87
17800 - Capital Assets - Software	447,653.38	0.00	403,200.40	0.00	850,853.78
17850 - Capital Assets - Intangible	666,196.00	0.00	0.00	0.00	666,196.00
17900 - Less Accumulated Depreciation	-35,623,074.98	0.00	-27,567,347.98	0.00	-63,190,422.96
19015 - 2012 Premiums on Refunding Bonds	-552,686.28	0.00	-300,093.04	0.00	-852,779.32
Total Type 1000 - Assets:	68,211,411.13	10,096,339.23	33,596,844.55	6,439,019.29	118,343,614.20
Total Asset:	68,211,411.13	10,096,339.23	33,596,844.55	6,439,019.29	118,343,614.20
Liability					
Type: 1000 - Assets					
10510 - Accounts Receivable	0.00	0.00	84,010.97	0.00	84,010.97
Total Type 1000 - Assets:	0.00	0.00	84,010.97	0.00	84,010.97
Type: 2000 - Liabilities					
20010 - Accounts Payable	82,625.97	31,968.40	122,819.51	101,432.95	338,846.83
20100 - Retentions Payable	0.00	0.00	0.00	32,675.26	32,675.26
21200 - Salaries & Benefits Payable	30,199.61	0.00	49,078.54	0.00	79,278.15
21250 - Payroll Taxes Payable	0.01	0.00	-0.01	0.00	0.00
21300 - Compensated Absences	313,125.59	0.00	470,930.53	0.00	784,056.12
21500 - Premium on Issuance of Bonds Series 2017	1,382,904.36	0.00	777,883.70	0.00	2,160,788.06
21600 - OPEB Liability	1,868,077.67	0.00	2,435,346.48	0.00	4,303,424.15

Balance Sheet

As Of 09/30/2018

Account	010 - WHOLESALE	011 - Wholesale Capital Outlay	050 - RETAIL	055 - Retail Capital Outlay	Total
21700 - Pension Liability	1,985,100.80	0.00	2,816,714.96	0.00	4,801,815.76
22010 - Deferred Income	0.00	0.00	58,813.14	0.00	58,813.14
22050 - Deferred Inflows	1,448,541.04	0.00	1,934,601.33	0.00	3,383,142.37
23000 - Loans Payable	402,040.54	0.00	223,579.26	0.00	625,619.80
24200 - 2012 Bonds Payable	6,414,133.42	0.00	3,482,693.34	0.00	9,896,826.76
24250 - Bonds Payable 2017 Refunding	16,115,200.00	0.00	9,064,800.00	0.00	25,180,000.00
29010 - Other Payables	1,084,800.00	0.00	0.00	0.00	1,084,800.00
Total Type 2000 - Liabilities:	31,126,749.01	31,968.40	21,437,260.78	134,108.21	52,730,086.40
Total Liability:	31,126,749.01	31,968.40	21,521,271.75	134,108.21	52,814,097.37
Equity					
Type: 3000 - Equity					
30100 - Investment in Capital Assets	34,085,186.41	0.00	12,608,477.99	0.00	46,693,664.40
30500 - Designated Reserves	335,666.15	10,012,861.46	636,864.81	6,921,925.59	17,907,318.01
Total Type 3000 - Equity:	34,420,852.56	10,012,861.46	13,245,342.80	6,921,925.59	64,600,982.41
Total Total Beginning Equity:	34,420,852.56	10,012,861.46	13,245,342.80	6,921,925.59	64,600,982.41
Total Revenue	4,381,884.05	100,282.39	1,249,999.99	-9,226.32	5,722,940.11
Total Expense	1,718,074.49	48,773.02	2,419,769.99	607,788.19	4,794,405.69
Revenues Over/Under Expenses	2,663,809.56	51,509.37	-1,169,770.00	-617,014.51	928,534.42
Total Equity and Current Surplus (Deficit):	37,084,662.12	10,064,370.83	12,075,572.80	6,304,911.08	65,529,516.83
Total Liabilities, Equity and Current Surplus (Deficit):	68,211,411.13	10,096,339.23	33,596,844.55	6,439,019.29	118,343,614.20



San Juan Water District, CA

Check Report

By Check Number

Date Range: 09/01/2018 - 09/30/2018

Vendor Number	Vendor Name	Payment Date	Payment Type	Discount Amount	Payment Amount	Number
Bank Code: APBNK-APBNK						
03406	Alpha Analytical Laboratories Inc.	09/04/2018	Regular	0.00	3.00	53165
03370	AT Battery Company Inc.	09/04/2018	Regular	0.00	41.21	53166
01138	AT&T Mobility II LLC	09/04/2018	Regular	0.00	63.24	53167
03594	Borges & Mahoney, Inc.	09/04/2018	Regular	0.00	69.71	53168
01378	Clark Pest Control of Stockton	09/04/2018	Regular	0.00	838.00	53169
02516	Ehnat, Stephen	09/04/2018	Regular	0.00	140.69	53170
01609	Federal Express Corporation	09/04/2018	Regular	0.00	23.10	53171
01068	Glenn C. Walker	09/04/2018	Regular	0.00	1,010.00	53172
01681	Golden State Flow Measurements, Inc.	09/04/2018	Regular	0.00	402.19	53173
03091	Granite Bay Ace Hardware	09/04/2018	Regular	0.00	442.58	53174
01733	Harris Industrial Gases	09/04/2018	Regular	0.00	56.79	53175
03502	Helliker, Paul	09/04/2018	Regular	0.00	12.50	53176
03574	Johnson and Fanger Painting & Decorating	09/04/2018	Regular	0.00	850.00	53177
01959	Les Schwab Tire Centers of California Inc	09/04/2018	Regular	0.00	17.00	53178
02649	MUFG Union Bank, N.A.	09/04/2018	Regular	0.00	450.00	53179
02131	Office Depot, Inc.	09/04/2018	Regular	0.00	1,160.58	53180
02150	Pace Supply Corp	09/04/2018	Regular	0.00	3,352.81	53181
02281	Ray A Morgan Company Inc	09/04/2018	Regular	0.00	61.22	53182
02223	Rexel Inc (Platt - Rancho Cordova)	09/04/2018	Regular	0.00	777.19	53183
02292	Rexel USA, Inc.	09/04/2018	Regular	0.00	1,485.33	53184
02293	RFI Enterprises, Inc	09/04/2018	Regular	0.00	335.00	53185
02328	Rocklin Windustrial Co	09/04/2018	Regular	0.00	460.36	53186
02534	Row, Burnie F	09/04/2018	Regular	0.00	799.20	53187
01687	W. W. Grainger, Inc.	09/04/2018	Regular	0.00	450.63	53188
03663	Westlands Water District	09/04/2018	Regular	0.00	10,000.00	53189
03406	Alpha Analytical Laboratories Inc.	09/10/2018	Regular	0.00	221.00	53191
01073	Amarjeet Singh Garcha	09/10/2018	Regular	0.00	1,500.00	53192
03649	Caggiano General Engineering, Inc.	09/10/2018	Regular	0.00	233,128.21	53193
01378	Clark Pest Control of Stockton	09/10/2018	Regular	0.00	1,825.00	53194
02214	County of Placer Engineering & Surveying	09/10/2018	Regular	0.00	1,270.50	53195
01494	Dewey Services Inc.	09/10/2018	Regular	0.00	85.00	53196
01554	Electrical Equipment Co	09/10/2018	Regular	0.00	1,332.45	53197
01569	Employee Relations, Inc.	09/10/2018	Regular	0.00	125.35	53198
01575	Engineering Supply Company, Inc	09/10/2018	Regular	0.00	1,500.00	53199
03667	Folsom Ready Mix Inc.	09/10/2018	Regular	0.00	1,084.91	53200
03091	Granite Bay Ace Hardware	09/10/2018	Regular	0.00	16.37	53201
01710	Greenback Equipment Rentals, Inc.	09/10/2018	Regular	0.00	152.33	53202
01733	Harris Industrial Gases	09/10/2018	Regular	0.00	1,901.79	53203
01763	Holt of California	09/10/2018	Regular	0.00	1,972.29	53204
01916	Miller, Ken	09/10/2018	Regular	0.00	16.90	53205
02022	Morgan, Daren P.	09/10/2018	Regular	0.00	96.16	53206
02131	Office Depot, Inc.	09/10/2018	Regular	0.00	843.26	53207
02150	Pace Supply Corp	09/10/2018	Regular	0.00	439.19	53208
02328	Rocklin Windustrial Co	09/10/2018	Regular	0.00	226.48	53209
03309	Sorum, Mark	09/10/2018	Regular	0.00	1,500.00	53210
01411	SureWest Telephone	09/10/2018	Regular	0.00	1,616.57	53211
02651	United Parcel Service Inc	09/10/2018	Regular	0.00	200.95	53212
02700	Viking Shred LLC	09/10/2018	Regular	0.00	127.00	53213
01687	W. W. Grainger, Inc.	09/10/2018	Regular	0.00	191.11	53214
02667	US Bank Corporate Payments Sys (CalCard)	09/18/2018	Regular	0.00	20,866.34	53217
	Void	09/18/2018	Regular	0.00	0.00	53218
	Void	09/18/2018	Regular	0.00	0.00	53219
	Void	09/18/2018	Regular	0.00	0.00	53220
	Void	09/18/2018	Regular	0.00	0.00	53221

Check Report

Date Range: 09/01/2018 - 09/30/2018

Vendor Number	Vendor Name	Payment Date	Payment Type	Discount Amount	Payment Amount	Number
	Void	09/18/2018	Regular	0.00	0.00	53222
	Void	09/18/2018	Regular	0.00	0.00	53223
	Void	09/18/2018	Regular	0.00	0.00	53224
	Void	09/18/2018	Regular	0.00	0.00	53225
	Void	09/18/2018	Regular	0.00	0.00	53226
03392	Abercrombie, John B.	09/19/2018	Regular	0.00	1,150.00	53227
03406	Alpha Analytical Laboratories Inc.	09/19/2018	Regular	0.00	293.00	53228
03594	Borges & Mahoney, Inc.	09/19/2018	Regular	0.00	247.09	53229
01288	California Service Tool, Inc.	09/19/2018	Regular	0.00	1,219.70	53230
03673	Carmichael Water District	09/19/2018	Regular	0.00	110,400.00	53231
03673	Carmichael Water District	09/19/2018	Regular	0.00	8,000.00	53232
01368	Citrus Heights Water District	09/19/2018	Regular	0.00	5,500.00	53233
01368	Citrus Heights Water District	09/19/2018	Regular	0.00	230,000.00	53234
01368	Citrus Heights Water District	09/19/2018	Regular	0.00	31,740.00	53235
01372	City of Folsom	09/19/2018	Regular	0.00	32.48	53236
01374	City of Sacramento - Department of Utilities	09/19/2018	Regular	0.00	1,485,000.00	53237
01601	Fair Oaks Water District	09/19/2018	Regular	0.00	4,000.00	53238
01601	Fair Oaks Water District	09/19/2018	Regular	0.00	30,239.25	53239
01601	Fair Oaks Water District	09/19/2018	Regular	0.00	219,125.00	53240
01650	Furniture at Work, Inc	09/19/2018	Regular	0.00	953.03	53241
01681	Golden State Flow Measurements, Inc.	09/19/2018	Regular	0.00	1,530.67	53242
01733	Harris Industrial Gases	09/19/2018	Regular	0.00	91.70	53243
01741	HDR Engineering, Inc.	09/19/2018	Regular	0.00	1,579.83	53244
03308	Hope Industrial Systems, Inc	09/19/2018	Regular	0.00	941.37	53245
01483	Hyde Veith, Denise	09/19/2018	Regular	0.00	104.27	53246
02024	MCI WORLDCOM	09/19/2018	Regular	0.00	83.51	53247
02131	Office Depot, Inc.	09/19/2018	Regular	0.00	268.92	53248
02150	Pace Supply Corp	09/19/2018	Regular	0.00	2,467.42	53249
02146	PG&E	09/19/2018	Regular	0.00	2,826.79	53250
	Void	09/19/2018	Regular	0.00	0.00	53251
02146	PG&E	09/19/2018	Regular	0.00	10.00	53252
02283	Recology Auburn Placer	09/19/2018	Regular	0.00	643.47	53253
02223	Rexel Inc (Platt - Rancho Cordova)	09/19/2018	Regular	0.00	194.08	53254
02292	Rexel USA, Inc.	09/19/2018	Regular	0.00	604.25	53255
02328	Rocklin Windustrial Co	09/19/2018	Regular	0.00	24.97	53256
02357	Sacramento Municipal Utility District (SMUD)	09/19/2018	Regular	0.00	25,552.29	53257
02384	Sacramento Suburban Water District	09/19/2018	Regular	0.00	16,500.00	53258
02580	The Eidam Corporation	09/19/2018	Regular	0.00	9,227.64	53259
02651	United Parcel Service Inc	09/19/2018	Regular	0.00	65.72	53260
02690	Verizon Wireless	09/19/2018	Regular	0.00	3,515.47	53261
01687	W. W. Grainger, Inc.	09/19/2018	Regular	0.00	84.62	53262
03406	Alpha Analytical Laboratories Inc.	09/24/2018	Regular	0.00	3,188.00	53263
01026	American River Ace Hardware, Inc.	09/24/2018	Regular	0.00	143.35	53264
03594	Borges & Mahoney, Inc.	09/24/2018	Regular	0.00	2,075.21	53265
01234	Bryce HR Consulting, Inc.	09/24/2018	Regular	0.00	80.00	53266
01378	Clark Pest Control of Stockton	09/24/2018	Regular	0.00	150.00	53267
01554	Electrical Equipment Co	09/24/2018	Regular	0.00	167.51	53268
01634	Folsom Lake Ford, Inc.	09/24/2018	Regular	0.00	100.97	53269
01659	Gary Webb Trucking	09/24/2018	Regular	0.00	315.00	53270
03091	Granite Bay Ace Hardware	09/24/2018	Regular	0.00	166.82	53271
01706	Graymont Western US Inc.	09/24/2018	Regular	0.00	6,371.86	53272
01710	Greenback Equipment Rentals, Inc.	09/24/2018	Regular	0.00	77.31	53273
01733	Harris Industrial Gases	09/24/2018	Regular	0.00	346.58	53274
03574	Johnson and Fanger Painting & Decorating	09/24/2018	Regular	0.00	9,500.00	53275
02022	Morgan, Daren P.	09/24/2018	Regular	0.00	413.75	53276
03672	Nicklas, Stefanie C.	09/24/2018	Regular	0.00	575.00	53277
02131	Office Depot, Inc.	09/24/2018	Regular	0.00	283.68	53278
02150	Pace Supply Corp	09/24/2018	Regular	0.00	159.80	53279
03026	PFM Asset Management	09/24/2018	Regular	0.00	935.02	53280
02205	Placer County Air Pollution Control District	09/24/2018	Regular	0.00	1,444.04	53281
02210	Placer County Water Agency	09/24/2018	Regular	0.00	34,322.13	53282

Check Report

Date Range: 09/01/2018 - 09/30/2018

Vendor Number	Vendor Name	Payment Date	Payment Type	Discount Amount	Payment Amount	Number
02223	Rexel Inc (Platt - Rancho Cordova)	09/24/2018	Regular	0.00	368.14	53283
02292	Rexel USA, Inc.	09/24/2018	Regular	0.00	537.16	53284
02293	RFI Enterprises, Inc	09/24/2018	Regular	0.00	49.86	53285
02302	Riebes Auto Parts, LLC	09/24/2018	Regular	0.00	293.54	53286
02463	The New AnswerNet	09/24/2018	Regular	0.00	300.00	53287
03671	U. S. Saws, Inc.	09/24/2018	Regular	0.00	3,911.99	53288
03284	Vavrinek, Trine, Day & Co, LLP	09/24/2018	Regular	0.00	2,750.00	53289
02766	Youngdahl Consulting Group, Inc.	09/24/2018	Regular	0.00	3,297.00	53290
03109	Alfa Laval Inc.	09/04/2018	EFT	0.00	86.72	405588
01611	Ferguson Enterprises, Inc	09/04/2018	EFT	0.00	301.53	405589
03237	GM Construction & Developers, Inc	09/04/2018	EFT	0.00	7,791.85	405590
01721	Hach Company	09/04/2018	EFT	0.00	1,415.23	405591
01895	Joseph G Pollard Co, Inc	09/04/2018	EFT	0.00	2,166.98	405592
03628	Lees Automotive Repair Inc.	09/04/2018	EFT	0.00	2,383.52	405593
02027	McMaster-Carr Supply Company	09/04/2018	EFT	0.00	286.57	405594
03377	RDO Construction Equipment Co.	09/04/2018	EFT	0.00	1,269.58	405595
02308	River City Staffing, Inc.	09/04/2018	EFT	0.00	909.63	405596
03412	Virtual Graffiti, Inc.	09/04/2018	EFT	0.00	8,218.89	405597
01242	Bureau of Reclamation-MPR	09/10/2018	EFT	0.00	2,660.83	405598
03221	Chemtrade Chemicals Corporation	09/10/2018	EFT	0.00	8,427.61	405599
01521	DataProse, LLC	09/10/2018	EFT	0.00	10,994.25	405600
03097	E.S West Coast, LLC.	09/10/2018	EFT	0.00	3,147.11	405601
01611	Ferguson Enterprises, Inc	09/10/2018	EFT	0.00	657.04	405602
01917	Kennedy/Jenks Consultants, Inc.	09/10/2018	EFT	0.00	4,322.58	405603
03553	Mallory Safety and Supply LLC	09/10/2018	EFT	0.00	473.36	405604
02091	Navajo Pipelines, Inc.	09/10/2018	EFT	0.00	51,871.85	405605
03377	RDO Construction Equipment Co.	09/10/2018	EFT	0.00	54.88	405606
02308	River City Staffing, Inc.	09/10/2018	EFT	0.00	917.20	405607
02162	Tobin, Pamela	09/10/2018	EFT	0.00	38.70	405608
03387	WageWorks, Inc	09/10/2018	EFT	0.00	351.15	405609
03221	Chemtrade Chemicals Corporation	09/19/2018	EFT	0.00	8,329.18	405610
01365	Cisco Air Systems, Inc.	09/19/2018	EFT	0.00	616.01	405611
01486	Department of Energy	09/19/2018	EFT	0.00	7,161.68	405612
03097	E.S West Coast, LLC.	09/19/2018	EFT	0.00	3,376.40	405613
01574	Endress + Huaser, Inc.	09/19/2018	EFT	0.00	842.00	405614
01589	Eurofins Eaton Analytical, Inc	09/19/2018	EFT	0.00	362.00	405615
03237	GM Construction & Developers, Inc	09/19/2018	EFT	0.00	15,926.93	405616
01721	Hach Company	09/19/2018	EFT	0.00	1,194.76	405617
03628	Lees Automotive Repair Inc.	09/19/2018	EFT	0.00	270.99	405618
02027	McMaster-Carr Supply Company	09/19/2018	EFT	0.00	1,018.19	405619
02275	Ramos Oil Recyclers, Inc.	09/19/2018	EFT	0.00	147.93	405620
02308	River City Staffing, Inc.	09/19/2018	EFT	0.00	917.20	405621
02504	Starr Consulting	09/19/2018	EFT	0.00	1,595.00	405622
01328	Association of California Water Agencies / Joint P	09/24/2018	EFT	0.00	7,533.43	405623
03221	Chemtrade Chemicals Corporation	09/24/2018	EFT	0.00	8,466.99	405624
01935	Konecranes, Inc	09/24/2018	EFT	0.00	1,175.00	405625
02027	McMaster-Carr Supply Company	09/24/2018	EFT	0.00	910.59	405626
01472	Mel Dawson, Inc.	09/24/2018	EFT	0.00	5,752.08	405627
02158	Pacific Storage Company	09/24/2018	EFT	0.00	81.90	405628
03377	RDO Construction Equipment Co.	09/24/2018	EFT	0.00	67.18	405629
02308	River City Staffing, Inc.	09/24/2018	EFT	0.00	550.32	405630
02572	Thatcher Company of California, Inc.	09/24/2018	EFT	0.00	8,452.80	405631
03387	WageWorks, Inc	09/24/2018	EFT	0.00	351.15	405632
03629	Water Systems Optimization Inc.	09/24/2018	EFT	0.00	2,500.00	405633
03077	VALIC	09/07/2018	Bank Draft	0.00	4,920.72	0007554890
03077	VALIC	09/21/2018	Bank Draft	0.00	4,912.81	0007567672
01641	Sun Life Assurance Company of Canada	09/08/2018	Bank Draft	0.00	9,888.65	100426715
03078	CalPERS Health	09/07/2018	Bank Draft	0.00	39,740.75	1001157670
03078	CalPERS Health	09/07/2018	Bank Draft	0.00	37,526.57	1001157670
03078	CalPERS Health	09/07/2018	Bank Draft	0.00	39,740.75	1001157670
03130	CalPERS Retirement	09/07/2018	Bank Draft	0.00	34,037.08	1001158236

Check Report

Date Range: 09/01/2018 - 09/30/2018

Vendor Number	Vendor Name	Payment Date	Payment Type	Discount Amount	Payment Amount	Number
01366	Citistreet/CalPERS 457	09/07/2018	Bank Draft	0.00	2,915.52	1001158240
03130	CalPERS Retirement	09/21/2018	Bank Draft	0.00	34,115.12	1001167702
03130	CalPERS Retirement	09/21/2018	Bank Draft	0.00	71.50	1001167702
01366	Citistreet/CalPERS 457	09/21/2018	Bank Draft	0.00	2,931.70	1001167706
03080	California State Disbursement Unit	09/06/2018	Bank Draft	0.00	750.92	HREXV4H6657
03080	California State Disbursement Unit	09/21/2018	Bank Draft	0.00	750.92	LXKS7TG6658
03130	CalPERS Retirement	09/07/2018	Bank Draft	0.00	317.77	1001158236 A
03163	Economic Development Department	09/24/2018	Bank Draft	0.00	342.34	0-845-538-624
03163	Economic Development Department	09/24/2018	Bank Draft	0.00	8,375.22	0-845-538-624
03163	Economic Development Department	09/07/2018	Bank Draft	0.00	31.39	1-101-510-976
03163	Economic Development Department	09/07/2018	Bank Draft	0.00	8,518.70	2-065-761-600
01039	American Family Life Assurance Company of Colu	09/21/2018	Bank Draft	0.00	567.84	Q3869 09-21-18
03164	Internal Revenue Service	09/06/2018	Bank Draft	0.00	151.38	2708649109600
03164	Internal Revenue Service	09/06/2018	Bank Draft	0.00	500.02	2708649109600
03164	Internal Revenue Service	09/07/2018	Bank Draft	0.00	47,539.58	2708650026816
03164	Internal Revenue Service	09/24/2018	Bank Draft	0.00	83.84	2708667955128
03164	Internal Revenue Service	09/24/2018	Bank Draft	0.00	1,289.21	2708667955128
03164	Internal Revenue Service	09/24/2018	Bank Draft	0.00	45,795.24	2708667955128
01039	American Family Life Assurance Company of Colu	09/21/2018	Bank Draft	0.00	567.84	Q3869 9-21-201

Bank Code APBNK Summary

Payment Type	Payable Count	Payment Count	Discount	Payment
Regular Checks	175	113	0.00	2,562,081.75
Manual Checks	0	0	0.00	0.00
Voided Checks	0	10	0.00	0.00
Bank Drafts	26	26	0.00	326,383.38
EFT's	85	46	0.00	186,346.77
	286	195	0.00	3,074,811.90

All Bank Codes Check Summary

Payment Type	Payable Count	Payment Count	Discount	Payment
Regular Checks	175	113	0.00	2,562,081.75
Manual Checks	0	0	0.00	0.00
Voided Checks	0	10	0.00	0.00
Bank Drafts	26	26	0.00	326,383.38
EFT's	85	46	0.00	186,346.77
	286	195	0.00	3,074,811.90

Fund Summary

Fund	Name	Period	Amount
999	INTERCOMPANY	9/2018	3,074,811.90
			3,074,811.90



San Juan Water District, CA

Vendor History Report

By Vendor Name

Posting Date Range 07/01/2018 - 09/30/2018

Payment Date Range -

Payable Number	Description	Post Date	1099	Payment Number	Payment Date	Amount	Shipping	Tax	Discount	Net	Payment	
Item Description	Units	Price	Amount	Account Number	Account Name	Dist Amount						
Vendor Set: 01 - Vendor Set 01												
01916 - Miller, Ken												
Exp Reimb 08-2018	Exp Reimb 08-2018-Mileage PCWA 2x2 Meet 8/31/2018			53205	9/10/2018	16.90	0.00	0.00	0.00	16.90	16.90	
Exp Reimb 08-2018-Mileage	0.00	0.00	16.90	010-010-52110	Training - Meetings, Education & Trai	15.21						
				050-010-52110	Training - Meetings, Education & Trai	1.69						
03092 - Rich, Dan												
Exp Reimb 09-2018	Mileage Reimb-EE BBQ		9/30/2018	53350	10/15/2018	6.00	0.00	0.00	0.00	6.00	6.00	
Mileage Reimb-EE BBQ	0.00	0.00	6.00	010-010-52110	Training - Meetings, Education & Trai	3.00						
				050-010-52110	Training - Meetings, Education & Trai	3.00						
02162 - Tobin, Pamela												
Exp Reimb 07-2018	Mileage Exp Reimb-Various Meetings& ACW/7/30/2018			405547	8/7/2018	105.75	0.00	0.00	0.00	105.75	105.75	
Mileage Exp Reimb-Vario	0.00	0.00	105.75	010-010-52110	Training - Meetings, Education & Trai	52.88						
				050-010-52110	Training - Meetings, Education & Trai	52.87						
Exp Reimb 08-2018	Mileage Expense Reimbursement-Various Me8/31/2018			405608	9/10/2018	38.70	0.00	0.00	0.00	38.70	38.70	
Mileage Expense Reimbu	0.00	0.00	38.70	010-010-52110	Training - Meetings, Education & Trai	19.35						
				050-010-52110	Training - Meetings, Education & Trai	19.35						
Exp Reimb 09-2018	Mileage & Exp Reimb-Various Meetings		9/30/2018	405667	10/15/2018	173.33	0.00	0.00	0.00	173.33	173.33	
Mileage & Exp Reimb-Var	0.00	0.00	173.33	010-010-52110	Training - Meetings, Education & Trai	86.66						
				050-010-52110	Training - Meetings, Education & Trai	86.67						
Vendors: (3)						Total 01 - Vendor Set 01:	340.68	0.00	0.00	0.00	340.68	340.68
Vendors: (3)						Report Total:	340.68	0.00	0.00	0.00	340.68	340.68



Payroll Set: 01-San Juan Water District

<u>Employee Number</u>	<u>Employee Name</u>	<u>Pay Code</u>	<u># of Payments</u>	<u>Units</u>	<u>Pay Amount</u>
0690	Costa, Ted	Reg - Regular Hours	3	7.00	875.00
			0690 - Costa Total:	7.00	875.00
1028	Hanneman, Martin	Reg - Regular Hours	3	12.00	1,500.00
			1028 - Hanneman Total:	12.00	1,500.00
0670	Miller, Ken	Reg - Regular Hours	3	9.00	1,125.00
			0670 - Miller Total:	9.00	1,125.00
1003	Rich, Daniel	Reg - Regular Hours	3	7.00	875.00
			1003 - Rich Total:	7.00	875.00
0650	Tobin, Pamela	Reg - Regular Hours	3	17.00	2,125.00
			0650 - Tobin Total:	17.00	2,125.00
			Report Total:	52.00	6,500.00



Payroll Set: 01-San Juan Water District

<u>Account</u>	<u>Account Description</u>	<u>Units</u>	<u>Pay Amount</u>
010-010-58110	Director - Stipend	26.00	3,250.00
	010 - WHOLESALE Total:	26.00	3,250.00
050-010-58110	Director - Stipend	26.00	3,250.00
	050 - RETAIL Total:	26.00	3,250.00
	Report Total:	52.00	6,500.00



Payroll Set: 01-San Juan Water District

<u>Pay Code</u>	<u>Description</u>	<u># of Payments</u>	<u>Units</u>	<u>Pay Amount</u>
Reg	Regular Hours	15	52.00	6,500.00
		Report Total:	52.00	6,500.00

2018/19 Actual Deliveries and Revenue - By Wholesale Customer Agency

July - September 2018								
	Budgeted Deliveries	Budgeted Revenue	Actual Deliveries	Actual Revenue	Delivery Variance		Revenue Variance	
San Juan Retail	5,149.85	\$ 911,225	5,010.85	\$ 899,946	(139.00)	-2.7%	\$ (11,278)	-1.2%
Citrus Heights Water District	4,271.11	\$ 863,084	3,065.93	\$ 765,296	(1,205.18)	-28.2%	\$ (97,789)	-11.3%
Fair Oaks Water District	3,048.97	\$ 619,231	1,945.62	\$ 529,706	(1,103.35)	-36.2%	\$ (89,526)	-14.5%
Orange Vale Water Co.	1,627.63	\$ 300,281	1,660.12	\$ 302,917	32.49	2.0%	\$ 2,636	0.9%
City of Folsom	463.89	\$ 86,403	447.76	\$ 85,094	(16.13)	-3.5%	\$ (1,309)	-1.5%
Granite Bay Golf Course	169.50	\$ 7,328	152.50	\$ 6,593	(17.00)	-10.0%	\$ (735)	-10.0%
Sac Suburban Water District	5,750.00	\$ 1,014,818	5,742.22	\$ 1,013,444	(7.78)	-0.1%	\$ (1,373)	-0.1%
Water Transfer	3,840.00	\$ 1,536,000	3,050.02	\$ 1,220,008	(789.98)	-20.6%	\$ (315,992)	-20.6%
TOTAL	24,320.96	\$ 5,338,369	21,075.02	\$ 4,823,004	(3,245.94)	-13.3%	\$ (515,366)	-9.7%

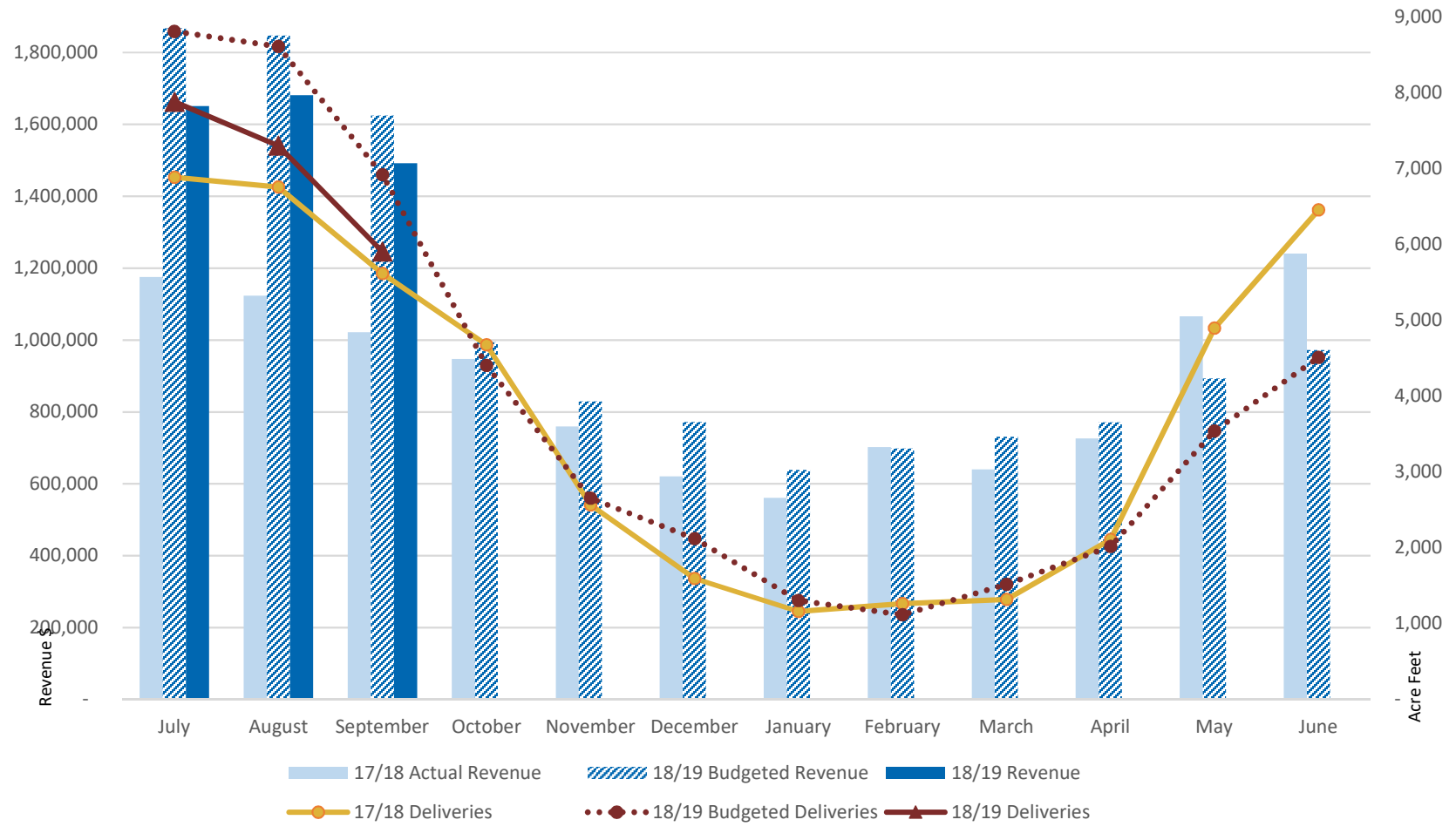
Budgeted Deliveries	24,320.96
Actual Deliveries	21,075.02
Difference	(3,245.94)
	-13%

Budgeted Water Sale Revenue	\$ 5,338,369
Actual Water Sale Revenue	\$ 4,823,004
Difference	\$ (515,366)
	-9.7%

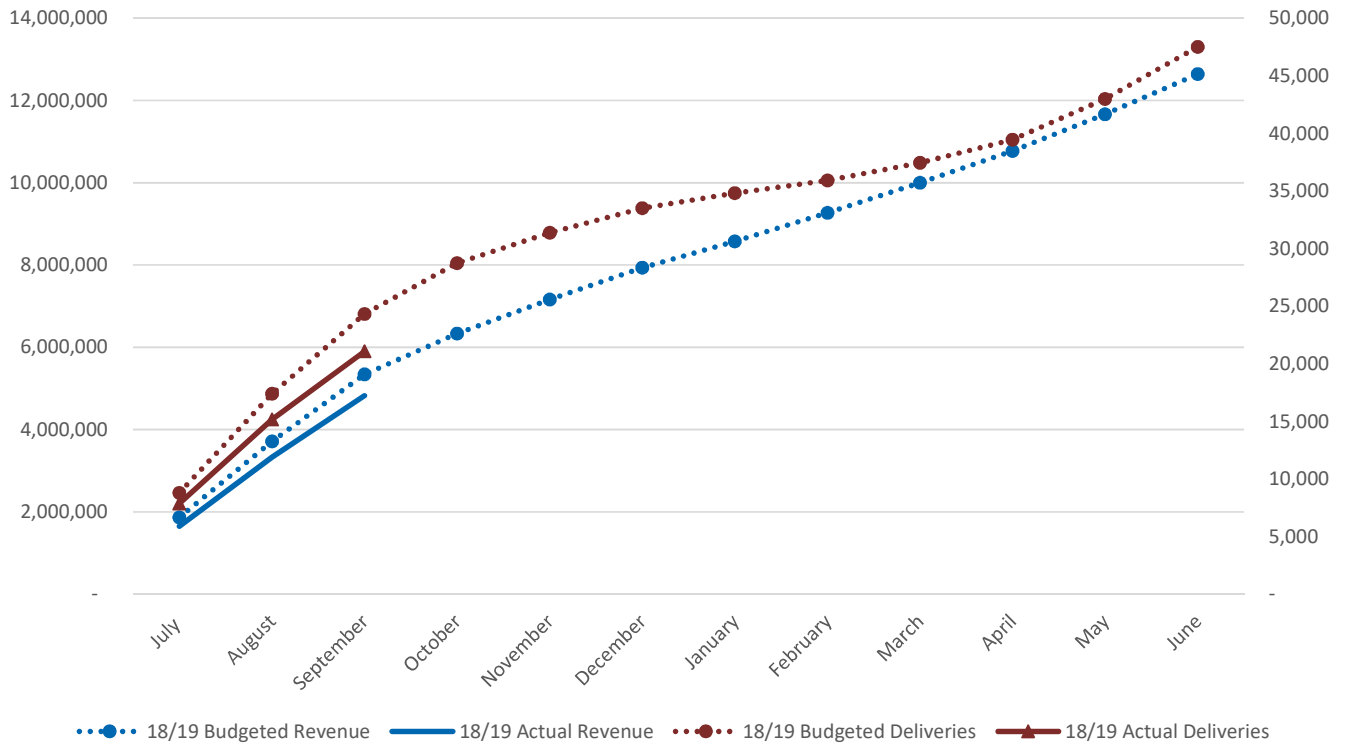
Conclusion:

Citrus Heights and Fair Oaks took less water in July, August and September than anticipated in the budget, even after accounting for the water transfer, and changing the methodology of allocating the annual budget to a monthly budget. Due to issues with wells, both Citrus Heights and Fair Oaks were unable to pump the expected amount of groundwater. There will be a decrease in expenses associated with the decreased groundwater pumping. Water deliveries to the Retail Service Area, Orange Vale, City of Folsom and SSWD tracked fairly close to the budget, but the overall gap between budget and actual widened in September.

Comparison of Fiscal Year 2017/2018 Actual to 2018/2019 Projections of Deliveries and Revenue



Cumulative Water Deliveries and Revenues FY 2017-18



October 2018

Building Alliances in Northern California

MISSION

To serve and represent regional water supply interests and assist Regional Water Authority members with protecting and enhancing the reliability, availability, affordability and quality of water resources.



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Bartkiewicz, Kronick & Shanahan
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CITY OF FOLSOM
DISTINCTIVE BY NATURE



CALIFORNIA AMERICAN WATER

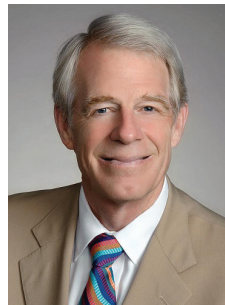
City of **SACRAMENTO**
Department of Utilities



WOOD RODGERS

RWA Board of Directors meetings occur on the second Thursday of every odd-numbered month at 9 a.m. Executive Committee meetings are held monthly, beginning at 8:30 a.m. on the fourth Wednesday. Both meetings take place at the RWA Board room. You can find meeting dates and materials at rwah20.org.

SGA 20th Anniversary Celebration to Feature SGMA Co-Author Roger Dickinson



Roger Dickinson, co-author of the 2014 Sustainable Groundwater Management Act (SGMA), will be the featured speaker at the Sacramento Groundwater

Authority's 20th anniversary celebration on Thursday, October 18, 2018 from 11:30 a.m. to 1:30 p.m. at North Ridge Country Club in Fair Oaks.

SGA was established in 1998 to manage the Sacramento region's north area groundwater basin. A product of the Water Forum process, SGA was one of the first groundwater management

agencies of its kind in California. At the time SGA was created, the Sacramento Bee proclaimed in an editorial, "New Groundwater Strategy Offers Hope for the Future," calling SGA "a model for the state." Sixteen years later, SGA became a model for SGMA, California's landmark law that empowers local agencies to sustainably manage groundwater.

Tickets for the SGA anniversary event are still available but going fast. For event details and to purchase tickets, visit <https://tinyurl.com/sga20th>.

SGA Awarded Grant for Groundwater Sustainability Planning



Funding to aid development of first comprehensive plan for entire North American Subbasin

The Sacramento Groundwater Authority has been awarded a \$994,276 grant from the California Department of Water Resources on behalf of five local agencies working to develop the first-ever comprehensive groundwater sustainability plan (GSP) for the entire North American Subbasin.

The grant provides funding for consultant services to fill gaps in data needed to prepare the GSP, as well as develop the final document. When complete, the GSP will outline strategies for sustainably managing groundwater in portions of Sacramento, Placer and Sutter counties. SGA is serving as the contracting lead on the project, which is in partnership with the West Placer Groundwater Sustainability Agency (GSA), South Sutter Water District GSA, Reclamation District 1001 GSA, and Sutter County GSA. The plan is required by the Sustainable Groundwater Management Act of 2014 and will be the first coordinated effort for the entire subbasin.



RWA Board Adopts Updated Regional Water Management Plan

The Regional Water Authority Board of Directors has adopted an update to the American River Basin Integrated Regional Water Management Plan (IRWMP), which identifies regional projects and partnerships that will help the Sacramento region best meet its future water resource needs.

The plan, initially developed in 2006 and then updated in 2013, builds upon previous planning efforts to:

- Expand the American River Basin boundaries to include portions of western Placer County that were previously excluded.
- Add descriptions of regional planning efforts, including groundwater sustainability plans, storm water resource plans, North American Basin Regional Drought Contingency Plan, and Regional Water Reliability Plan.
- Update the description of climate change vulnerabilities and resiliency and adaptation strategies.
- Update goals, objectives, principles, and strategies to address sustainable groundwater management, storm water quality, conjunctive use, and engagement of agricultural stakeholders.
- Update and prioritize water management projects necessary for implementing the IRWMP.

The 2018 update was developed over the past year with input by more than 30 organizations during four public workshops. The update was partially funded through a \$250,000 grant from the California Department of Water Resources through Proposition 1. In addition to providing a foundation for guiding water resources management efforts for the coming years, the updated plan will enable the Sacramento region to pursue grant funding for projects.

An electronic copy of the 2018 American River Basin IRWMP is available at <https://tinyurl.com/IRWMP18>.



RWA to host Delta Update Workshop

The Regional Water Authority will hold a workshop on November 8, 2018 following the Board Meeting to provide members with an update on developments on the Bay-Delta Water Quality Control Plan, voluntary settlements, California Water Fix, and negotiations between the Central Valley Project and State Water Project. The workshop will run from 11 a.m. to 12:30 p.m. in the RWA Board Room.

Legislative Update: Water Tax Abandoned for 2018

The 2018 legislative session closed without a new tax on drinking water, but not before Gov. Brown and legislators attempted to remake the effort as a “voluntary” tax on water bills. Senate Bill 845 by Bill Monning (D-Carmel), would have required water providers to apply a “voluntary remittance to provide safe drinking water to disadvantaged communities” on each customer bill by July 1, 2019. Customers would have to opt-out of the fee.

RWA joined more than 200 water providers, cities, business organizations, and others to oppose the measure, which would have required costly and complex new systems for collecting donations to send to Sacramento. RWA will continue to work with coalition partners to advocate for funding solutions to the critical issue of safe drinking water for disadvantaged communities that do not require a tax on water bills. You can learn more about RWA's position at <https://tinyurl.com/ybqh5tf4>



Water Efficiency Program News



New Report Details Results

RWA has released a new report that details results of the Water Efficiency Program in 2017. The report describes trends in the region's per-capita water use, the number of high-efficiency fixtures and appliances installed, grant funding received, results from advertising and more. You can find the report on RWA's website at rwah2o.org.

Sharing Insights with a National Audience

Water Efficiency Program Manager Amy Talbot will present RWA's 2018-19 outreach campaign and focus group results at the national WaterSmart Innovations (WSI) conference in October. RWA's outreach campaign tackles the problem of landscape overwatering by encouraging people to "Check and Save"—use a moisture meter or screwdriver to check soil moisture before turning on sprinklers—and was created using insights from two residential focus groups conducted earlier this year. WSI is the largest urban water-efficiency conference in the world. Last year's conference drew more than 1,000 participants from 39 states and 21 nations.



Representing Local Water Providers at Regional Events

The Be Water Smart Events team in September represented local water providers at the huge Farm to Fork Festival in downtown Sacramento, which annually draws about 60,000 people. The event was one of three regional events the team attended this year, including Harvest Day in Fair Oaks and the American River Half Marathon in Carmichael. The team's goal is to connect customers with their water provider, provide information about water-wise rebates and services available, and engage visitors in taking a pledge to use water efficiently.



5620 Birdcage Street, Suite 180
Citrus Heights, CA 95610
(916) 967-7692

www.rwah2o.org

**Personnel Committee Meeting
San Juan Water District
October 15, 2018
4:00 p.m.**

Committee Members: Marty Hanneman, Chair
Ted Costa, Director

District Staff: Paul Helliker, General Manager
Donna Silva, Director of Finance
Lisa Brown, Customer Service Manager
Teri Grant, Board Secretary/Administrative Assistant

Topics: Customer Service Position (W & R)
Incentive Award Program (W & R)
Consideration of a Resolution Capping District Contributions to Employee Health Care Premiums (W & R)
Other Personnel Matters (W & R)
Public Comment (W & R)

1. Customer Service Position (W & R)

Ms. Brown provided the committee with a staff report which will be attached to the meeting minutes. She reviewed the information in the staff report which provides justification for the position. She informed the committee that there is currently a short-term employee providing customer service coverage and the funding for those services ends in December.

Ms. Brown provided the committee with a staffing analysis, which was included in the staff report. The analysis identified the tasks that could not be performed without additional coverage at various staffing levels – no position, 1,000-hr position, 3/4-time position and a full-time position. Staff recommends either a 3/4-time position or a full-time position to cover the tasks in the Customer Service Department. The committee discussed staff's recommendation and agreed that a full-time position was warranted.

The Personnel Committee recommends that SJWD hire a full-time Customer Service Technician I/II.

2. Incentive Award Program (W & R)

Mr. Helliker provided the committee with a staff report which will be attached to the meeting minutes. He explained that Board members have expressed an interest in providing awards in the current fiscal year to employees whose actions have generated a significant increase in revenues or a significant decrease in costs for the District. The management team reviewed actions taken by the District's employees, and has identified a number of actions that have achieved these objectives.

Director Costa voiced concern regarding the incentive award program being geared toward management staff only and he wants to be sure that all staff have the opportunity to participate in the program. The committee discussed the program and staff's recommendation. The committee would like Mr. Helliker to return to the next committee meeting with a list of recommended awards.

For information only, no action requested.

3. Consideration of a Resolution Capping District Contributions to Employee Health Care Premiums (W & R)

Ms. Silva provided the committee with a staff report which will be attached to the meeting minutes. She explained that the District capped the District funded premiums in 2012; however, CalPERS requires a resolution for that action. Therefore, the Board will need to adopt a resolution specific to the exact action that the Board is adopting.

The committee discussed the previous action of the Board and staff's current recommendation. Ms. Silva explained that the resolution will need to provide an effective date, what the specific cap is set at (family rate or employee's current dependent status), and which plan the cap is set at (Bay Area Region or Sacramento Region for Blue Shield Access Plus). She provided detailed information regarding the differences, which are covered in the staff report.

The Personnel Committee recommends adoption of Resolution 18-09 capping District funded premiums for employee health care benefits to the Sacramento Region rate for Blue Shield Access Plus for an employee and their dependents, if any, with an effective date of January 1, 2020.

4. Other Personnel Matters

Ms. Brown provided the committee with a cost analysis for customer billing in-house versus outsourcing. A copy of the analysis will be attached to the meeting minutes. She explained that while in-house billing appears to be slightly more cost effective, it leaves the District's billing process vulnerable to staffing shortages and equipment failure. The savings achieved from doing billing in-house does not offset the lack of dependability. Director Costa voiced concern regarding the amount that the District spends per piece on customer billing and suggested that staff look into various mail houses for quotes.

5. Public Comment

There were no public comments

The meeting was adjourned at 4:33 p.m.

STAFF REPORT

To: Personnel Committee
From: Paul Helliker, General Manager
Date: October 15, 2018
Subject: Incentive Awards Program

RECOMMENDED ACTION

To recommend to the Board of Directors approval of an augmentation of the District's 2018-19 budget of \$30,000, for the purpose of providing incentive awards to employees who have taken actions that have generated significant additional revenues or savings for the District.

BACKGROUND

The District adopted a performance incentive award program in 2002, and subsequently amended the policy in 2007 and 2012. When funds are budgeted by the Board to implement the policy, it is to reward employees for the following purposes (Section 3090.00):

“This program is available only to those employees whose performance is consistently exceptional, or whose one-time idea or action results in a significant improvement in the effectiveness or safety of District services, a cost-effective change in the use of District resources or who perform work above and beyond that expected or called for as set forth in the criteria as listed in Attachment A to this policy.”

The policy allows for awards of between \$0-10,000 for any employee, as determined by the General Manager, based on the recommendation of the employee's supervisor and Division Manager. These awards would be one-time payments, and would not increase the employee's base compensation, for purposes of calculating retirement benefits.

Board members have expressed an interest in providing awards in the current fiscal year to employees whose actions have generated a significant increase in revenues or a significant decrease in costs for the District. The management team has reviewed actions taken by the District's employees, and has identified a number of actions that have achieved these objectives, including recovering historic payments for water supplies, reducing the District's unfunded pension liabilities, modifying capital projects to reduce costs, changing operational practices to improve safety and reduce costs, and a number of other examples. The management team is continuing to review the actions, to identify appropriate award levels, but the target range for awards is currently planned to be between \$500 and \$5,000.

Staff is requesting a budget augmentation of \$30,000 for FY 2018-19, which is expected to be adequate to fund the range of awards for actions in FY 2017-18 that generated significant revenue enhancements or cost savings.

How much the billing of customers statements costs the District per piece

	Outsourced	Internal
	<u>Total</u>	<u>Total</u>
Bills		
Printing	\$ 901.00	\$ 1,908.00
Postage	\$ 2,014.00	\$ 2,114.00
Stuffing	\$ 53.00	
Insert printing	\$ 1,431.00	\$ 1,431.00
Reminders		
Printing	\$ 153.00	\$ 324.00
Postage	\$ 342.00	\$ 342.00
Stuffing	\$ -	
48 hour notice		
Printing	\$ -	\$ 2,073.00
Postage	\$ 5,400.00	\$ 9.00
Labor (1/2 staff)		\$ 1,676.80
Total Monthly Cost:	\$ 10,294.00	\$ 9,877.80
Additional internal costs:	\$ 16,000.00	printer (1x purchase)
	\$ 5,000.00	folding/stuffing machine (1x purchase)
	<u>\$ 6,000.00</u>	Mobile office space (annual rental)
	\$ 27,000.00	

Assumptions:

Finding part-time person willing to work:

750 hours annually

Irregular work schedule-based on billing/reminder/48-hour notices

No benefits

No illness, vacations during billing periods

District to purchase/upgrade postage machine to handle larger volume

District to purchase dedicated color printer for duplex bill print

District to accommodate space needed for new part time staff member

Outsourced Billing Costs vs. Processing Bills Inhouse

	Avg Monthly Count	Outsourced Per Unit	Outsourced Total	Internal Fees	Internal Labor	Internal Total	Staff Hours	
Bills	5300							
Printing		0.17¢/bill	\$ 901.00	\$ 1,908.00		\$ 1,908.00	5.0	Includes bill stock (0.14/bill), window envelopes with logo (0.04), pre-printed return envelopes (0.04), 2 color duplex printing (0.14/bill), staff oversite (5 hrs)
Postage		0.38¢/bill	\$ 2,014.00	\$ 2,114.00		\$ 2,114.00	7.4	\$100/mo equip lease + 0.38¢/bill + 5 seconds/bill=7.4 hrs
Insert stuffing		0.01¢	\$ 53.00	\$ -		\$ -	5.0	machine oversight (5 hrs)
Insert print		0.27¢/insert	\$ 1,431.00	\$ 1,431.00		\$ 1,431.00	5.0	Outsource WaterGram printing (0.27/newsletter); machine oversight (5 hrs)
<i>Cost per bill:</i>		<i>0.83¢/bill</i>	\$ 4,399.00	<i>\$1.14/bill</i>		\$ 5,453.00	22.4	
Reminders	900							
Printing		0.17¢/bill	\$ 153.00	\$ 324.00		\$ 324.00	3.0	Includes bill stock (0.14/bill), window envelopes with logo (0.04), pre-printed return envelopes (0.04), 2 color duplex printing (0.14/bill), staff oversite (3 hrs)
Postage		0.38¢/bill	\$ 342.00	\$ 342.00		\$ 342.00	1.3	0.38¢/bill+5 seconds/bill=1.25 hrs
Stuffing		<u>Inc in 0.17/bill</u>	\$ -	\$ -		\$ -	<u>2.5</u>	machine oversight (2.5 hrs)
<i>Cost per reminder:</i>		<i>0.55¢/reminder</i>	\$ 495.00	<i>0.95¢/reminder</i>		\$ 666.00	6.8	
48 hour notice	300							
Postage		\$18.00	\$ 5,400.00	\$ 2,073.00		\$ 2,073.00	31.0	certified mail (\$6.70/notice) staff time to prepare certified mail (10 min/notice) + delivery to PO (1 hr)
Printing		<u>Inc in \$18</u>	\$ -	\$ 9.00		\$ 9.00	<u>1.0</u>	Includes bill stock (0.14/bill), b/w printing (0.07/bill), staff oversite (1 hr)
<i>Cost per notice:</i>		<i>\$18/notice</i>	\$ 5,400.00	<i>\$9.86/notice</i>		\$ 2,082.00	32.0	
						\$ 1,676.80		
Total Costs:			\$ 10,294.00			\$ 9,877.80	61.2	

Due to the 61.2 hours required to print, post and stuff bills each month, a new part time position would be required for these tasks.

*Note: Labor based on mid-point of CS Tech I range (\$24.92) x taxes (7.661%). No benefits.

In addition to the above internal costs, the District would also need the following:

Dedicated printer:	\$16,000	1x cost
Folding/stuffing machine:	\$5,000	1x cost
Portable office rental:	<u>\$6,000</u>	Annual rental
	\$ 27,000.00	