

Rate Adjustment Reminder

As a reminder, we implemented our second retail rate adjustment in January. This is part of our five-year financial plan to fund maintenance and improvements to the water treatment plant, Hinkle Reservoir and aging pipelines. These critical projects are necessary for a reliable water supply.

We work hard to ensure sound financial operations and to use ratepayer dollars in the most cost-effective manner. Each year, we evaluate our revenues and expenses and do our best to minimize rate increases.

Daniel, Distribution Operations >

Another Clean Financial Audit for San Juan

Richardson & Company, an independent auditing/CPA firm, recently completed an audit of the District's Comprehensive Annual Financial Report. We are pleased to announce that the auditors issued a clean opinion on our financial statements for the year ending June 30, 2017. You can view our financial statements and the auditor's report in the transparency section at sjwd.org.

New Billing System Launches in April

This April, we will launch a new billing system. The new system will feature a portal for you to view water use history, up-to-date billing information, plus much more to keep you on top of your San Juan account. With the new system, customer account numbers will be changing. For customers that use online banking to pay their bills or those that are signed up for recurring payments, this may affect you. We will keep you informed as we get closer to the launch and assist you through the transition.

New Year, New Workshops

We have another exciting line-up of free, fun and resource-packed workshops set for the year. Visit the calendar on our website for a preview of what's to come and to plan ahead. sjwd.org/calendar



Speakers' Bureau Available to Talk to Groups

Are you part of a community organization, neighborhood association or professional group that would like know more about various water topics? If so, contact us about our speakers' bureau. Through this program, we offer presentations about topics like water efficiency, future water resources, statewide water management issues, our work to protect your water supplies, plus much more.

Contact Teri Grant at 916-791-6905 or tgrant@sjwd.org for more information or to schedule a presentation. Presentations are free to those in our wholesale and retail service areas.

